Bensalem | PA | 19020

https:/www.linkedin.com/in/d-liang

EDUCATION

TEMPLE UNIVERSITY - Fox School of Business, Philadelphia, PA

Bachelor of Business Administration Expected Graduation: May 2025

Major: Management Information Systems | GPA: 3.83 | Dean's List: Spring 2023 - Fall 2023 Selected Courses: Scripting for Data Science/Analytics, Data and Analytics, Web Service Programming,

Cloud Architecture, Web Application Development, AI and ML in the Workplace

TECHNICAL SKILLS

Web Development: Python, JavaScript, HTML, CSS Database Management: SQL, MySQL, MongoDB

Software: Amazon Web Services, Microsoft Suite, Jupyter Notebook, Figma

PROJECTS

Pennsylvania Turnpike Calculator, Cloud Architecture

December 2023

- Developed a web-based toll calculator using Amazon Web Services such as Lambda and S3 to calculate toll costs for Pennsylvania Turnpike interchanges
- Integrated multiple APIs and SQL queries to make calls to a database containing information about the toll amounts of different PA turnpike on-ramps and exits

Managing Tobacco Licenses in NYC, Web Application Development

December 2022

July 2021 – August 2023

- Developed a web-based project with a focus on managing and visualizing data related to tobacco licenses in New York City
- Created a user-friendly dynamic webpage utilizing HTML, CSS, and JavaScript to facilitate insights about the tobacco licenses distributed in New York's five boroughs
- Extracted real-time data by making API calls from NYC OpenData and imported it into the ImageCharts API to display dynamic charts

EXPERIENCE

Chubby Cattle, Philadelphia, PA

Lead Server

Oversaw a team of servers and ensured quality customer service at a local high-tech restaurant that

- serves hot-pot cuisine to 100+ customers daily
- Provided weekly updates to managers on staff and item performances and customer feedback. Trained and mentored 10+ servers and staff with proper quality customer service and serving
- procedures
- Maintained high standards of customer service and performed multiple roles during high-volume and fast-paced operations
- Communicated a menu with 50+ items and special particularities to boost sales

ACTIVITIES

MEMBER, Association for Information Systems **MENTEE**, Institute for Business and Information Technology

January 2023 - Present

September 2023 – December 2023