

Dilyn Prempeh

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EDUCATION

Temple University – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

May 2026

Major: Management Information Systems

Selected Courses: Web Application Development, Data and Analytics, Leadership and Organizational Management, Digital Systems, Legal and Ethical Reasoning.

TECHNICAL SKILLS

Software Development: Visual Studio, Javascript

Web Development: HTML

Project Management: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Salesforce

Database Management: MySQL, Python

EXPERIENCE

Amazon Fresh, Bensalem, Pennsylvania

Fresh Grocer Associate

July 2024 – December 2024

- Executed precise planogram strategies for a 42,000 sq. ft. grocery store, ensuring seamless in-store and online shopping experiences.
- Optimized product placement using planogram software to align with corporate merchandising standards, improving aisle organization and customer navigation.
- Enhanced inventory accuracy by maintaining shelf compliance, reducing stock discrepancies, and supporting efficient restocking processes
- Collaborated with management to implement data-driven layout adjustments, increasing operational efficiency and product visibility.

Top Golf, Philadelphia, Pennsylvania

May 2023 – January 2024

Bayhost/ Caddie

- Engaged with guests to provide an interactive and enjoyable experience, explaining Topgolf's offerings and ensuring seamless gameplay for a high-volume entertainment venue serving thousands of visitors weekly.
- Executed efficient bay setup, maintained cleanliness, and managed food and beverage orders to enhance customer satisfaction and operational flow.
- Collaborated with team members in a fast-paced environment, demonstrating adaptability and teamwork to handle peak hours and ensure exceptional service.

Paul Runs Community Center, Philadelphia, Pennsylvania

Feb 2022 – December 2022

Waiter

- Served senior residents daily in a fast-paced dining hall, collaborating with a team of four waitstaff and chefs to ensure timely meal service.
- Maintained a high standard of customer service by attentively addressing residents' dietary needs and preferences while fostering a welcoming dining experience.
- Demonstrated strong teamwork and communication skills to coordinate meal delivery efficiently, ensuring smooth operations and resident satisfaction.

PROJECT EXPERIENCE

Nimbus Glide, Marketing Management

September 2024 – November 2024

Team Member

- Developed and executed a digital marketing strategy to showcase and sell the fictional shoe, *Nimbus Slide*, leveraging social media platforms like Instagram and Facebook to drive engagement.
- Designed and launched a website to track user interactions, analyzing data to refine marketing efforts and optimize outreach strategies.
- Collaborated with a team of five to create compelling content, monitor audience responses, and adjust promotional tactics based on performance metrics.