

# Eshita Bagchi

Bensalem | PA | [eshita.bagchi@temple.edu](mailto:eshita.bagchi@temple.edu) | <https://www.linkedin.com/in/eshita-bagchi-91954a291/>

## EDUCATION

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Temple University – Fox School of Business, Philadelphia, PA

**Bachelor of Business Administration**

May 2027

Major: Management Information System | GPA: 3.2

## TECHNICAL SKILLS

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Project Management: Microsoft Project, Word, Excel

## EXPERIENCE

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Giant Food Store/ Bensalem, PA

August 2024 - Present

**Fuel Station Associate**

- Assisting customers with fuel purchase, fixing pump issues, handle customers and maintain customers satisfaction and loyalty.
- Fuel dispensing system management plays a great role in this job. Controlling fuel dispensers resetting systems in case of any malfunctions.
- Point of sale system to operate cash registers and processing transaction.

Dunkin' Donuts/ Philadelphia, PA

December 2023 – June 2024

**Team Member, Cashier**

- Delivery high quality customer service, working in fast-paced environment, enhancing customers satisfaction and loyalty.
- Point-of-sale transactions, accurately process cash register beginning and end of shifts.
- Inventory management including stocking and supply standards for the customers.
- Customer relationship management, building relationships with customers, speed of service to reduce customer wait time.

Estee Lauder company/ Northtec Inc., Trevose, PA

June 2020 – August 2023

**Manufacturer**

- Assembly line: Assembled over 1000 products per shift. Ensuring the quality and minimizing any defects.
- Quality control: Inspecting on finished products to check the production standards. Including customers feedback and preferences. Use feedback of QC to refine process, reduce waste of products, and increase efficiency.
- Skills: Quality assurance, production line management, time management, teamwork, communication.

## EXTRACURRICULAR EXPERIENCE

**Member**, Association of Information System

September 2024 – Present

## LANGUAGES

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Bengali- Native proficiency

Hindi- Basic proficiency