Philadelphia | PA | 19136 | 267-810-5894

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration Graduation: May 2024

Major: Management Information Systems | GPA: 3.5

Selected Courses: Product Management, WEB APP Development, Data & Analytics

COMMUNITY COLLEGE OF PHILADELPHIA, Philadelphia, PA

Associate of Arts, Business Administration Graduation: May 2022

Graduated with Highest Honors | GPA: 3.98

TECHNICAL SKILLS

Web Development: HTML, CSS, JavaScript

Database Management: SQL, NoSQL, CSV, XML, JSON, and basic Python

Certifications: JavaScript Essential Training Certification

ACTIVITIES

Member, Association for Management Information Systems

January 2023 – Current

PROJECTS

- Learning & applying Agile methodology and Scrum framework in a class project
- Collaborating within a team to develop a website for an actual client, gaining practical experience in teamwork and product management
- Designed a web-based, interactive chart using NYC OpenData API to display COVID-19 statistics
- Working with a client to enhance SEO, manage meta-ads, and create a business Facebook page
- Acquiring UX design skills, including Figma, persona development, and usability test scripting

EXPERIENCE

Optimize Consulting Group, Philadelphia, PA

August 2023 – Current

Associate

- Analyzing Digital Equity Center (DEC) CRM software to identify weaknesses
- Providing insights and recommendations regarding technology and software solutions
- Finding new CRM to reduce redundancy and improve connectivity with other applications

MAGGIANO'S LITTLE ITALY, CHERRY HILL, NJ

March 2019 - Current

Head Server/Bartender

- Operations Leadership: Manage daily restaurant operations and lead a team of 50+ waitstaff
- Training Excellence: Conduct training programs to build a skilled and collaborative team
- Recognized Achievements: Awarded "Employee of the Year" for outstanding performance
- Community Engagement: Gather donations for Make-A-Wish foundation, ranking in the top 5% of the company

Languages: Native Proficiency in Albanian