

## **Eric Huang**

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*Philadelphia | PA | 19115 | 267-315-8027*

### **EDUCATION:**

**TEMPLE UNIVERSITY – Fox School of Business**, Philadelphia, PA

*Bachelor of Business Administration*

Graduation: May 2024

**Major:** Management Information Systems

### **ACTIVITIES**

**Member**, Association for Management Information Systems

August 2022 – Present

### **EXPERIENCE:**

Philadelphia, PA

March 2020 – March 2022

#### **Retail Arbitrage**

- Developed strategic online and offline partnerships to support fulfillment and direct sales programs.
- Built professional and trusting relationships with key customers and leveraged existing relationships via social media.
- Developed online strategies for leads, sales, and pricing to generate revenue.
- Conducted retail arbitrage to build inventory for resale via online platforms.
- Beta tested checkout automation software to fulfill online orders.

The Union League of Philadelphia, Philadelphia, PA

January 2019- September 2019

#### **Restaurant Server**

- Greeted new members, discussed specials, and took orders.
- Used communication and problem-solving skills to resolve customer complaints and promote long-term loyalty towards members.
- Kept server areas clean and stocked to increase efficiency while working tables.
- Stayed up to date on menu changes to help customers make food choices.

### **SKILLS:**

- Microsoft Software – Excel, Word, PowerPoint, etc.