Grace Batchelder

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA Bachelor of Business Administration, Graduation: May 2021 Major: Management Information Systems Overall GPA: 3.32

SELECTED COURSES:

Enterprise IT Architecture, Digital Solutions Studio, Operations Management, Financial Management

ACTIVITIES:

- President, FBLA Phi Beta Lambda, November 2019 Present
- Member, National Society of Collegiate Scholars, March 2019 Present
- Vice President of External Affairs, FBLA Phi Beta Lambda, December 2018 November 2019
- Co-Founder & President, GiveLocalYork YorThon, August 2017 May 2018
- Member, York College of Pennsylvania Women's Soccer, August 2017 May 2018

INFORMATION SYSTEMS PROJECT:

• Analyzed data from clinical trials for rare diseases using Tableau to determine the factors that made a clinical trial successful and created visuals to best display the results

INFORMATION TECHNOLOGY SKILLS:

Analysis: R, Tableau Software Development: Visual Studio Web Development: HTML, Javascript Database Management: Microsoft Access, SQL, NoSQL, MongoDB Project Management: Microsoft Office, GoogleDrive

EXPERIENCE:

MIS DEPARTMENT – TEMPLE UNIVERSITY, Philadelphia, PA January 2020 - Present Information Technology Assistant

- Administer labs, assignments, and exams for about 60 students in the Information Systems in Organizations course
- Assist current students with basic Javascript coding, WordPress functions, and API capabilities in class, through email, and during weekly office hours

WEBSTAURANTSTORE.COM, Lancaster, PA

Logistics Intern

- Formulated solutions for around 1,500 employees from other departments in addition to vendors, customers, and warehouses by working with internal data management systems
- Wrote 4 API tickets detailing internal system improvements or bugs by translating requested changes to language used by developers
- Led data analysis projects to simplify daily processes, increase efficiency and profitability, and form innovative suggestions for a team of 22 stock order coordinators

UBS FINANCIAL SERVICES, Mount Laurel, NJ January 2019 – May 2019 Sales Intern

- Generated about 30 new leads through a marketing mix including cold calling, emailing, and mailing
- Communicated with seasoned portfolio managers including one on the 2019 Forbes/SHOOK Research Best in State Advisors list responsible for approximately \$450 million in assets
- Managed data utilizing Excel and internal CRM system during daily tasks of research and development

May 2019 – August 2019