# Gemma Scotto Di Luzio

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## **EDUCATION**

## **Temple University – Fox School of Business and Management**

Full Time Student

- Majors: Management Information Systems and Economics
- Relevant Coursework: Financial and Managerial Accounting, Statistics, Information Systems, Marketing
- Organizations: Professional Sales Organization, Women in Economics, Association for Information Systems

#### Work Experience

Sueno Bartender Server

- Host
- Serve 100 300 customers daily with personalized hospitality and attention to detail
- Crafting cocktails for service while simultaneously serving bar guests and my own section
- Promoted from hostess to bartender in under one year; recognized as a trusted team member for support

## Victoria's Secret

#### Sales & Operations Associate

- Facilitated expert bra fittings tailored to style, size, and customer preferences
- Delivered customer service solutions ensuring positive experiences
- Managed inventory in backstock and on floor, processing orders efficiently

## Ludwig's Market

#### Sales & Operations Associate

- Organized customer event planning for catering
- Assisting customer experience maintaining high standards on floor and during events
- · Ensured sufficient stock on the market floor and prepared for catering events

#### **Addition Experience & Leadership**

New Shoes Class Project Team Leader in Marketing School

- Led a five-person team to devise a strategic marketing plan in a shoe sales simulation
- Researched different marketing mixes, adjusted variables, analyzed results
- Achieved the top score out of 10 other teams, and ranked with the top groups among the entire class (50 groups)

## State Representative Campaign

Field Organizer

- · Engaged voters via cold calling, door knocking, and organized community events
- · Helped build campaign visibility and influenced voter turnout

#### **Campus Involvement**

- Professional Sales Association Spring 2025
- Women in Economics Spring 2025
- Association for Information Systems Spring 2025

Technical Skills: Microsoft Word, Excel, PowerPoint, JavaScript, Salesforce, Python Languages: Intermediate Italian Other: Efficient Multitasker, Analytical, Strong Communication Interests: Reading and Puzzling, Cooking, Travel and Outdoors, Fitness, Technology, Bartending and Cocktails

Chester Springs, PA

December 2022 – December 2023

December 2022 – December 2023

ass (50 groups)

**Temple University** 

January 2025 – Present

Philadelphia, PA District: 184

March 2022 – May 2022

Philadelphia, PA

King of Prussia, PA

May 2024 – Present December 2023 – Present September 2023 – March 2024

Philadelphia, PA August 2022 – Present – Expected Grad. May 2026