

Giang Vu

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PROFESSIONAL SUMMARY

Highly adaptable Supply Chain & Management of Information Systems student with hands-on experience in process improvement, data analytics and operations management. With honesty, a growth mindset, and a love for the supply chain & technology industry, I'm eager to contribute to your dynamic team as an intern in Information Technology operations.

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Graduation: May 2025

Double Major: Supply Chain Management, Management of Information Systems | **GPA:** 3.76

EXPERIENCE

ARAMARK, Philadelphia, PA

Business Analyst Intern – Global Supply Chain & GPO | *Data Analysis* May 2024 – August 2024

- Analyzed and visualized 700,000+ rows of data using Microsoft Excel to identify trends and improvement opportunities, benefiting over +500 Northeastern suppliers with useful KPIs
- Utilized Aramark's CRM system to record 400+ diverse suppliers including spending information to communicate performance metrics, increased uncontracted suppliers' spending record by \$1M+
- Developed and implemented Python scripts to perform advanced calculations on 150,000+ data points related to greenhouse gas emissions helping Aramark's strategic decision on sustainable purchasing

FOX SCHOOL OF BUSINESS – TEMPLE UNIVERSITY, Philadelphia, PA

Diamond Peer Instructor – MSOM 3101: Operations Management Jan 2024 – Present

- Train and provide insights into basic operations management concepts for 50+ supply chain students per semester, including demand planning, inventory, warehouse operations, etc.

STARBUCKS, Auburn, AL

Crew Member | *Customer Services, Communication, Inventory Management* Jan 2022 – May 2022

- Created customized beverages for 300+ customers daily for a multinational cafe with excellent customer services
- Collected 100+ orders and processed payments totaling around \$5,000 per hour in a fast-paced environment

PROJECT

Johnson & Johnson Case Competition | *Financial Analysis, Excel, SWOT Analysis* Nov 2023

- Proposed acquisition decisions of Fantasia for Johnson & Johnson covering 6 key categories, increased the market share by 19%, ending IRR value by 8%, and Net Income by \$600M
- Led a 5-member team to conduct a financial analysis using Excel, optimized Wilden & Wilden's MedTech segment, and applied data analytics in supply chain and operations management

SKILLS

- **Technical Skills:** Microsoft Office, Tableau, Power BI, SAP ERP, JavaScript, MySQL, Python
- **Soft Skills:** Communication, Leadership, Problem-solving, Attention to detail, Customer Services

ACTIVITIES

- **Director of Operations:** TU-SCA Temple University Supply Chain Association May 2024 – Present
- **Associate Consultant:** TCC Temple Consulting Club Jan 2024 – May 2024
- **Mentee:** AIS Temple Association of Information Systems Jan 2023 – Present

AWARDS

- 2nd Winner @Johnson & Johnson UCC 2023 Nov 2023
- 1st Winner @PSO W13 Negotiation Series May 2023
- Dean's List: Spring 2024, Fall 2023, Fall 2022 May 2024, Dec 2023, Dec 2022
- Academic Excellence Scholarship (\$10,000) Aug 2022