5 Francis Avenue, Morrisville, PA 19067

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#### **SUMMARY:**

I'm seeking an opportunity as an Information Technologist and Health IT in a dynamic organization where my skills will be fully utilized. Self-reliant, proactive, and customer-oriented IT professional with sharpened skills in Information Science and Management Information Systems. Strong knowledge of mobile and fixed networks, including communication, IT network architecture, and in-network and service security, to support the cyber security team. Phenomenal communicator with expertise in scripting and coding, maintaining, and hardening critical services of healthcare systems, fixing vulnerabilities, and removing malware. Aptitude and oversight for perplexing, cross-domain, heterogeneous classified networked environments, and ability to maintain high standards of performance in the job role, excellent time management, and organizational skills, finding vulnerabilities in Web and mobile applications that are restricted due to privacy concerns.

### **EDUCATION:**

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA *Bachelor of Business Administration*, Expected Graduation: May 2024 Major: Management Information Systems | GPA: 3.0

Community College of Philadelphia, Philadelphia, PA *Associate of Applied Science*, Graduation: Aug 2020

Major: Computer Information System/Cyber Security | GPA: 3.6

### **SELECTED COURSES:**

Macroeconomic Principles

Leadership & Organ Management

Component-Based Software Design

IT Project Management

Statistical Business Analytic

Bu

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Distance

Project Management

Project Management

Project Management

Business Society & Ethics Math Concepts in Computing Network Architectures Differential & Integral Calc Prof Develop Strategies Program Design & Abstraction Data Structures Probability & Statistics Dramatic Imagination Database & File Mgmt. Systems

### **ACTIVITIES AND AWARDS:**

- Membership: Member of Phi Theta Kappa
- Honor: Awarded Highest Honor
- Member, Association for Management Information Systems

### **EXPERIENCE:**

## **Amazon Fulfillment**

# AFE AMBASSADOR/PROBLEM SOLVER - Robbinsville, NJ

September 2015 - March 2022

- Audit Associate kick-outs to SLAM and find any missing or incorrect shipment
- Utilized Jackpot to troubleshoot the trays or totes to match customer orders
- Trained new associates on how to pack in the Amazon Fulfillment department
- Conducted feedback to management and developed solutions to decrease the occurrence of employee mistakes
- Handled inventory control focusing on cycle-counting and related analysis/research to understand and correct any variances in inventory and quality assurance
- Evaluated continuous process and performance improvement for manufacturing issues, robustness, and compliance

### **Traffic Counter**

September 2013 – December 2015

### VSMA Engineering Crops – Tom River, NJ

- Structured a custom remote controller to control the flow of traffic
- Collaborated to count traffic to acquire statistics traffic data viewer for the New York City Department of Transportation
- Monitored and controlled computer systems of the traffic
- The performance of a traffic system by fair rerouting of travelers
- Maintained all system and application documentation and assisted personnel with computer problems.
- Drove operational improvements which resulted in savings and improved profit margins. For example, Intelligent traffic
  signals installation, swept path analysis (movement of a vehicle), and traffic calming

Skills:

Linux System Proficient in Microsoft Office IntelliJ IDEA Cybersecurity Access HTML, JS, CSS Cisco Networking Python MYSQL Java Excel Adobe Photoshop MATLAB CorelDRAW