

HASNA RAHMAN

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I'm a junior MIS major at Temple University looking for an internship to gain experience in the field of MIS. I have strong organizational and communication skills and enjoy working with data and technology. I'm a hardworking team player who can handle multiple tasks and am eager to learn and contribute to a company's goals.

EXPERIENCE

CASHIER, WEGMANS (10/2022 – 01/2023)

- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Helped customers complete purchases, locate items, got them satisfied with their needs.
- Built relationships with customers to encourage repeat business.
- Checked personal identifications during alcohol and tobacco sales.
- Responded promptly to requests for assistance, spills and customer inquiries.

SALES SPECIALIST (08/2/24 – 01/18/2025)

- Interact with customers to learn about their needs and make appropriate product and service recommendations from Apple.
- To improve customer understanding, demonstrate comprehensive knowledge of Apple devices, accessories, and software.
- Provide excellent customer service by helping with making purchases and ensuring a smooth shopping experience.
- Collaborate with team members to reach sales targets and promote a positive retail environment.
- Provide basic troubleshooting and technical help to resolve customer concerns.

EDUCATION

HIGH SCHOOL DIPLOMA (09/19 – 06/22)

NORTH PENN HIGH SCHOOL – LANSDALE, PA

BBA: MANAGEMENT INFORMATION SYSTEMS (08/22 – CURRENT)

TEMPLE UNIVERSITY – PHILADELPHIA, PA

LANGUAGES

- ENGLISH (FLUENT)
- BENGALI (FLUENT)
- URDU (INTERMEDIETTE)

SKILLS

- Customer assistance
- Active Listening
- Time management
- Working W/ Microsoft
- Excel
- JavaScript
- Teamwork skills
- Salesforce
- HTML
- SQL

ACTIVITIES

I was a team ambassador for an organization called MIST. I was the team ambassador for the North Penn team involved in this organization. I helped team members accomplish their projects and goals to meet the expectation of what they were assigned to do.