Lebanon | *PA* | 17046 |

EDUCATION

Temple University, Fox School of Business

Philadelphia, PA

Bachelor of Business Administration

Expected Graduation: May 2026

- Major: Management Information Systems

GPA: 3.94/4.00

- Honors: Dean's List (Fall 2023)

- Relevant Coursework: Microeconomics, Financial and Managerial Accounting, Digital Systems

Penn State University Harrisburg

Middletown, PA

GPA: 3.87/4.00

Bachelor of Science

Fall 2022 – Spring 2023

- Major: Economics

.... 2022 Spring 2020

- Honors: Dean's List (Fall 2022, Spring 2023)

- Relevant Coursework: Macroeconomics, Statistical Business Analytics

WORK EXPERIENCE

Quick Cell Phone Myerstown, PA

Salesman

August 2019 – August 2023

- Sold cell phones, accessories, laptops, modems/routers, and data hotspots to customers
- Provided tech support and helped troubleshoot issues with devices in person and on-call
- Activated mobile plans for cell phones, tablets, and hotspots through a variety of different mobile network providers (Verizon, AT&T, T-Mobile, Sprint, etc.)
- Repaired 50+ electronic devices including cell phones, tablets, laptops, and PCs
- Improved company hardware with new PCs and installed a new router for improved efficiency
- Created labels, packaged, and shipped 10+ packages daily through USPS and FedEx

SKILLS

Languages: Intermediate Proficiency in Urdu & Spanish

Administrative: Microsoft Word, Excel, PowerPoint, Outlook, Teams, Salesforce

Technical: Introduction to C++, VB, HTML, Java, Deep Understanding of PC Hardware & Software (building/upgrading PCs, troubleshooting issues with PC components, BIOS, hardware drivers, under/overclocking), Proficiency with Modem/Router Hardware & Software

Certifications: Google Analytics for Beginners