

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Graduation: May 2026

Major: Management Information Systems | GPA: 3.91

Awards: Dean's List: Fall 2023, Spring 2024

Selected Courses: Digital Systems, Web Application Development, Data and Analytics, Microeconomics, Macroeconomics, Financial and Managerial Accounting

TECHNICAL SKILLS

Analysis: Google Analytics

Software Development: C++, VB, Java

Web Development: HTML, JavaScript

Project Management: Salesforce, Microsoft Office

Computer Hardware: Experience building, upgrading, and troubleshooting PCs & components

Computer Software: Proficiency with BIOS, hardware drivers, and under/overclocking

Networking: Proficiency with Modem/Router Hardware & Software

EXPERIENCE

Quick Cell Phone, Myerstown, PA

August 2019 – August 2023

Salesman

- Activated & managed 250+ monthly mobile plans for cell phones, tablets, and hotspots through a variety of different mobile network providers (Verizon, AT&T, T-Mobile, Sprint, etc.)
- Sold cell phones, accessories, laptops, modems/routers, and data hotspots to customers
- Provided technical support and troubleshooting for 10+ devices daily in person and on-call
- Repaired 50+ electronic devices including cell phones, tablets, laptops, and PCs
- Integrated customer relationship management with point of sales and inventory management
- Improved existing company hardware with a new router and PCs to increase efficiency by 40%

SKILLS

Languages: Basic Proficiency in Spanish, Intermediate Proficiency in Urdu

Certifications: Practical HTML for No-Coders, HTML Essential Training, Introduction to Artificial Intelligence, Google Analytics for Beginners – Google Analytics Academy, February 2024