

Idaya Dawson MIS

<https://community.mis.temple.edu/idayadawson/>

Philadelphia | PA

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2028
Major: Management Information Systems | Minor: Digital Marketing
Overall GPA: 3.6, Major GPA: 3.8

SELECTED COURSES:

Systems Analysis & Design, Database Management Systems, Managing Global Information Systems Projects, Business Process Analysis

ACTIVITIES AND AWARDS:

- Member, Association for Management Information Systems, 2026 – present
- Fox Scholarship 2024

INFORMATION SYSTEMS PROJECTS:

- Developed and designed multiplayer simulation on popular gaming platform, implementing progression, leaderboards, and in game-currency systems.

INFORMATION TECHNOLOGY SKILLS:

Analysis: Tableau Desktop
Software Development: Luau
Database Management: SQL
Project Management: Microsoft Project, Microsoft Office

EXPERIENCE: Chick-fil-A, Pennsylvania, PA May 2025 – Present
Front of House Team Member

- Serve food and drink orders to 500+ guests daily at a purpose-driven fast-food company.
- Adapt to errors in fast-paced environment, maintaining consistent order accuracy and attention to detail during rush hours.
- Communicate with patrons to purchase limited-time menu items, achieving the highest number of sales out of fellow Team Members and increasing the products' sales by 5%.