1100 w Montgomery Ave | Philadelphia | Pennsylvania | 19122 | 410-908-4105

EDUCATION

TEMPLE UNIVERSITY - Fox School of Business, Philadelphia, PA

Graduation: May 2025

PA Bachelor of Business Administration

Major: Management Information Systems | Minor: Finance | GPA: 3.63

Nicholas A. Rago Endowed scholarship

Fox Business school Dean's List: Fall 2021– Spring 2022

ACTIVITIES

Keeper of records, Kappa Alpha Psi fraternity inc.

November 2022 – current

Association Information Systems (AIS)

January 2023 – Current

Black Student Union. September 2021- Current

TECHNICAL SKILLS

Software Development: Visual Studio and Java

Web Development: HTML

Database Management: SQL, Mongo DB, NoSQL, Sales Force, Google analytics

Project Management: Microsoft Project, Microsoft Office

PROFESSIONAL EXPERIENCE:

Midas Automotive Philadelphia, PA Store Manager April 2021-

Present

- Communicate with 30-50 customers per day via phone or store visit.
- Resolve customer concerns regarding service and appointments.
- Process customer service reports using the internal system.
- Record 20-25 vehicles each day as they enter and leave the mechanic shop.
- Assist Technicians with minor service jobs like oil changes and car detailing.
- Communicate with Technicians regarding vehicle updates and service completion time.
- Purchase supplies and vehicle parts from 3rd party vendors.

Gaul Grocery Store

Mays Chapel,

MD

Sales Associate August 2020- April

2021

- Supported customer needs through the store.
- Organized carts and shipment item.
- Processed customer purchases through register.
- Logged revenue and cash drawers after the store closed.

SKILLS

- Spanish: Intermediate,

- Leadership experience.
 Communication skills.
 Organizational know-how.
- People skills.
- Collaboration talent.
- Problem-solving abilities.