

Jabriel Ahmad

Tui85710 @temple.edu

1805 N Hancock St | Philadelphia | PA | 19122 | 267.971.5084

EDUCATION:

Temple University: Management Information Systems: January 2022 – Present
Pennsylvania State University Abington: Accounting: August 2019 - December 2021
Pennsylvania Cyber Charter School: Graduated with Diploma - June 2019

SELECTED COURSES:

Management Information systems, Human resource Management, Finance,
Public Speaking, Risk Management, Marketing,

ACTIVITIES AND AWARDS:

- Teaching Assistant, Information Systems in Organizations, 2016- Present
- Member, Association for Management Information Systems, 2014- Present
- Temple University Owl-to-Owl Mentor Program, 2015-2016

Skills:

Analysis:	Visio, Rational, Visible Analyst
Software Development:	Java
Web Development:	HTML
Database Management:	Microsoft Access, SQL plus, SQL
Project Management:	Microsoft Project

EXPERIENCE:

Cousins Supermarket Philadelphia, PA Cashier/Supervisor Oct 2016 to Aug 2017

- Process customer payments by cash, debit, credit card, and EBT.
- Understanding of counting the money in register at the beginning and end of shift.
- Supervised baggers and other cashiers and assisted customers with finding items.
- Created bagger & cashier schedules

Cousins Supermarket Philadelphia, PA Customer Service Sep 2017 to Jan 2019

- Resolved customer concerns while maintaining a calm attitude during challenging circumstances
- Greeted customers warmly and served approximately 40 customers daily.
- Total customer products and accept payments
- Proven ability to answer customers' questions and give information regarding products and aisle locations in an exact and customer-friendly manner.
- Demonstrated interest in customers by carefully listening for their key concerns and resolving their problems

Cousins Supermarket Philadelphia, PA Assistant Front-End Manager Feb 2019 to Jan 2020

- Ability to give Cashiers voids when needed
- Gave the "Okay" to accept a wic check and proceed to sign it
- Managed over cashiers and baggers

- Show all customers attention and greet them with an excellent attitude
- Gave customers a reason to return

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