Jerry Huang

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EDUCATION

Temple University – Fox School of Business, Philadelphia, PA
Bachelor of Business Administration   May 2026
Major: Management Information Systems

TECHNICAL SKILLS

Analysis: CCS
Software and Web Development: HTML, Visual Studio.NET, JavaScript
Project Management: Microsoft Word, Excel, PowerPoint, Google Suite

PROJECT EXPERIENCE

Game Development, *Introduction to Programming in Python*   March 2021 – April 2021
Team Member
- Developed a computer game using the Python programming language via Visual Studio Code.
- Conducted research to identify industry trends and create gameplay mechanics for a 2D game

EXPERIENCE

Gong cha USA, Philadelphia, PA   June 2022 – Present
Shift Leader
- Provide customer service by serving drinks at a bubble tea shop serving 100+ customers daily.
- Coach employees on client communication and drink creation, leading to high customer satisfaction.
- Organize monthly inventory and daily supply replenishment to ensure the store is fully stocked.

Franklin Fountain, Philadelphia, PA   October 2021 – August 2022
Facilities Crewmember
- Completed operational procedures for an American ice cream parlor serving 200+ customers daily.
- Prepared supply and product inventory to streamline workflow processes.
- Maintained store cleanliness to uphold health and safety regulations.

Walgreens USA, Philadelphia, PA   July 2021 – October 2021
Shift Leader
- Provided customer service by assisting 100+ customers weekly with product recommendations at a large pharmacy retailer.
- Directed 5+ colleagues to maintain store standards and ensure overall operational efficiency.
- Closed the shop daily by activating the alarm system and securely locking all doors to ensure compliance with safety guidelines.

EXTRACURRICULAR EXPERIENCE

Member, Ascend Temple University   September 2024 – Present
Member, Temple Asian Student Association   November 2022 – Present

SKILLS

Languages: Basic Proficiency in Cantonese, Basic Proficiency in Mandarin