Jessica L. Ladzenski

<u>OBJECTIVE</u>: Management Information Systems student seeking full-time opportunities following graduation in May 2021. Looking to utilize my education and gain new skills in technology and problem-solving.

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA Bachelor of Business Administration, Graduation: May 2021 Major: Management Information Systems Selected Courses: Data Analytics, Statistical Business Analytics, Data-centric Application Development, Healthcare Financing and Information Technology, Lead Global Digital Projects, Web Service Programming

EXPERIENCE:

ASSOCIATION FOR INFORMATION SYSTEMS, Philadelphia, PA Chair of Community Learning

- Organize and lead a team responsible for two community learning initiatives in the community surrounding Temple University.
- Lead an after-school coding club for 11 middle school students at four nearby schools.
- Instruct a no-credit course in the evening for adults in the community focusing on the fundamentals of JavaScript.

CHILDREN'S HOSPITAL OF PHILADELPHIA, Philadelphia, PA

Digital Asset Management System Intern

- Created a method for efficiently tagging patients, family members, consent forms throughout many different shoots and photographers.
- Supported the transfer and implementation of the new Digital Asset Management software using Workamajig, a project management tool.
- Developed thorough knowledge and comfortability regarding metadata and cloud computing.

GAUZE, Philadelphia, PA

International Research Intern

- Collected and analyzed research about medical facilities abroad to enhance user experience.
- Created robust database by adding contact information, specialists, payment plans, and many other aspects of each medical facility for customers to use in case of emergencies while travelling.
- Developed and presented research findings that outline the variances in healthcare between countries of various economic statuses.

TEMPLE UNIVERSITY HOSPITAL, Philadelphia, PA

Student Worker

- Conducted 40+ calls per hour reminding patients of their clinical appointments at the Temple Faculty Physicians office.
- Consulted with patients to review appointment information and financial obligations and resolve any outstanding issues.

ACTIVITIES AND PROFESSIONAL DEVELOPMENT:

- Volunteer, PHILADELPHIA ANIMAL WELFARE SOCIETY
- Member and Mentor, ASSOCIATION FOR INFORMATION SYSTEMS
- Member, CHAARG a women's network promoting a health lifestyle
 Information Services Summer Student Workshop, UNIVERSAL HEAI
 - Information Services Summer Student Workshop, UNIVERSAL HEALTH SERVICES, INC. • Selected to participate in 7 workshops led by the UHS Information Services leadership team.

<u>SKILLS:</u>

- Data analytics Advanced in Excel, Tableau Prep, MySQL, R
- Cloud software AWS (ec2, databases)
- Application development/Web Design JavaScript, HTML, XML, Scrum and Agile

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May 2019 – August 2019

May 2020 - Present

December 2019 - March 2020

December 2017 – November 2019