The MIS Helpdesk for Coding

The MIS Helpdesk for Coding is a resource for MIS students who are new to programming and web development. It is primarily a resource for students who are in MIS2101, MIS2402, and MIS3406.

If an MIS student needs assistance with the programming tasks related to these classes, they are encouraged to stop by and pay the helpdesk a visit!

Location:
Speakman 208H

The schedule:

	Monday	Tuesday	Wednesday	Thursday	Friday
11:00am - Noon	closed	**Amy Nguyen**	**Thomas Norris**	**Samprateek Sinha**	closed
1:30pm - 2:30pm	**Alex Chavez**	closed	**Alex Chavez**	closed	closed
2:30pm - 3:30pm	**Sean Boyer**	closed	closed	closed	closed
3:30pm - 4:30pm	closed	**Adam Wolf**	**Luke Swiatek**	**Cong Ngo**	closed

About the consultants:
The helpdesk consultants are MIS undergraduate students. They can assist with basic questions related to: HTML, CSS, Bootstrap, JavaScript, and jQuery. They can also help students read error messages and help their peers understand what to do about them!

Some tips for success:
MIS students who visit the helpdesk are encouraged to ask the consultants questions that are specific/focused. And, while the consultants may offer direction, advice and/or clarifying remarks, they are not there to (re)teach material that was already presented in the classroom.

No helpdesk consultation should exceed 20 minutes.

Other kinds of support:
Regarding student laptop problems and/or problems with course-related software: the helpdesk consultants will (of course) offer friendly advice regarding any specific problem. However, their role is not to install or configure software for their fellow students. Helpdesk consultants do not repair or service hardware.