# Kamilya Salikhova

Kamilya Salikhova - Temple University

267-694-0804 / tug27721@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA Major: Management Information Systems

SELECTED COURSES: Digital Systems, Leadership and Organizational Management, Quantitative Methods for Business, Macroeconomic Principles, Microeconomic Principles, Legal and Ethical Reasoning in Business

## **ACTIVITIES AND AWARDS:**

• Member, Association for Management Information Systems, 2022- present

## **INFORMATION SYSTEMS PROJECTS:**

• Examined specifications and developed an actual database management system that monitors the whereabouts of properties, availability for occupancy, rental payments, payroll information, and maintenance inquiries by using the Salesforce platform.

## INFORMATION TECHNOLOGY SKILLS

Web Development: JavaScript, Microsoft FrontPage Project Management: Microsoft Office

EXPERIENCE: NetCost Market, 11701 Bustleton Ave **Cashier, Customer Service** 

December 2020– October 2021

• Interacted with customers in a friendly and helpful manner, providing assistance and guidance throughout their shopping experience.

- Responded to customer inquiries about product availability, pricing, and promotions, ensuring accurate and up-to-date information.
- Assisted with resolving customer complaints and concerns, demonstrating strong problem-solving skills and a commitment to customer satisfaction.
- Operated cash registers and processed customer transactions accurately and efficiently.

#### Lali Restaurant, 744 Red Lion Rd, Philadelphia, PA 19115 June 2022- present Server, Banquet, Restaurant Cashier

- Provided attentive and personalized service to guests, ensuring a positive dining • experience.
- Greeted and seated customers, taking their orders promptly and accurately.
- Efficiently handled cash transactions, ensuring accuracy and accountability.
- Collaborated with kitchen staff to ensure timely and accurate delivery of orders. •
- Maintained cleanliness and organization of dining areas, ensuring a welcoming atmosphere for customers. •

## **SKILLS & LANGUAGES:**

- Technical: JavaScript, Microsoft Office Applications, Adobe Creative Suite •
  - Languages: Russian native language, Tatar- intermediate level, Kazakh- intermediate level.
- Interests: Track and Field, Cross Country, Graphic Design, Badminton, Gym, Swimming, Baking