Philadelphia | PA

xxx-xxx-xxxx | kelldeng@temple.edu

**EDUCATION:** TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: December 2023

Major: Management Information Systems

Overall GPA: 3.89, Major GPA: 3.89 | Dean's List: Fall 2020 - Spring 2022

#### **SELECTED COURSES:**

Business Society and Ethics, Intellectual Heritage II: The Common Good, Cloud Architecture, User Experience Design, Introduction to Risk Management

## INFORMATION TECHNOLOGY SKILLS:

Software Development: Visual Studio and JavaScript

Web Development: HTML, CSS

Database Management: SQL, MongoDB, Python

Project Management: Microsoft Office

# **EXPERIENCE:** Web Developer | SCIQUEL, Boston, MA

September 2022 – Present

- Work independently and in collaboration on the project with five other team members to manage a dynamic website successfully
- Create accessible, responsive, and functional user interfaces to allow users on mobile devices to have the same perfect user experience as the web users
- Establish an interactive and dynamic website that guarantees maximum user experience and satisfaction

#### Sales Partner | UPMERCH, Chicago, IL

June 2022 – Present

- Develop and maintain client relations through friendly interaction and communication
- Adapt sales techniques to specific clients and promoted different products based on the client's needs
- Integrate time management and organization to create a productive and effective work environment

#### Cashier | BREAD TOP HOUSE, Philadelphia, PA

July 2019 - Present

- Maintain high standards of customer service during high-volume, fast-paced operations while consistently communicating clearly and with a positive attitude to customers
- Calculate financial transactions between customers and cashiers productively and ensured that all customers received the correct amount of money
- Coordinate with two team members to organize and implement effective customer service for customer satisfaction

## **ACTIVITIES AND AWARDS:**

- Volunteer, Steppingstone Scholars, October 2022– Present
- Mentee, Institute for Business and Information Technology, September 2022 Present
- President, Sigma Psi Zeta Sorority, Inc., May 2022 Present
- Member, Association for Management Information Systems, January 2022 Present
- Treasurer, Sigma Psi Zeta Sorority, Inc., November 2021 May 2022
- Member, Temple Ascend, August 2021 May 2022
- Volunteer, Metropolitan Area Neighborhood Nutrition Alliance, July 2021 August 2021
- Historian Chair, S.T.R.O.N.G., January 2021 November 2021
- Representative, Creation for Prevention, April 2020 Present
- Fox School of Business & Management Endowed Scholarship
- International Business Laureate: Spring 2021

### **SKILLS & LANGUAGES:**

- Mandarin Intermediate Proficiency
- Cantonese Intermediate Proficiency