Kyler L. Epstein

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e-Portfolio / LinkedIn / *570-780-2284*

EDUCATION
Temple University – Fox School of Business, Philadelphia, PA
Bachelor of Business Administration | **Graduation:** May 2024 | **GPA:** 3.32
Major: Management Information Systems | **Minor:** Digital Marketing
Selected Courses: Intro to Programming and Data Analytics with Python, Data and Analytics, Cloud Architecture, Web Service Programming, Business Communications

ACTIVITIES
Member, Temple University Association for Information Systems   January 2022 – Present
Secretary, PERIOD. @AHHS   August 2018 –June 2020

SKILLS
Analytics:	JavaScript, SQL, Python
Programming:	HTML, JavaScript
Microsoft Office:	Excel, Word, PowerPoint, Outlook, Teams
Google Suite:	Sheets, Docs, Slides, Gmail
Media Tools:	Adobe Photoshop, Premiere Pro, Canva
Data Visualization:	Tableau
Soft Skills:	Detail-Oriented, Time Management, Collaborative

EXPERIENCE
Magellan AI, Remote   May 2023 – Present
Operations and Customer Success Intern
- Analyzed and performed cleanup on thousands of AI produced data points.
- Drafted and scheduled weekly emails to high profile clients highlighting competitive brands.
- Reviewed and approved client aircheck uploads.

Temple University, Philadelphia, PA   August 2022 – May 2023
Circulation Desk Student Worker, Charles Library
- Aided 30-40 patrons daily at the Temple University library circulation desk.
- Answered technical questions from patrons and provided desk-side support.
- Performed data entry projects to determine student savings on library academic resources.

Booyah! Burgers & Bites, Clarks Summit, PA   Feb 2020 – May 2023
Cashier
- Provided excellent customer service to 50-100 customers daily.
- Addressed and resolved customer complaints through customer service.
- Led new employee training and served as shift lead delegating tasks and ensuring quality.

PROJECTS
Pennsylvania Turnpike Toll Calculator: May 2023
- Used AWS to build a program allowing users to check tolls two chosen interchanges on the PA turnpike.