

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Graduation: January 2023

Major: Management Information Systems | GPA: 3.42

Awards: AIS Member of the Year, Fall 2020 – Spring 2021

Selected Courses: Web Application Development, Data & Analytics, Cloud Architecture, UX Design, Lead Global Digital Projects, Web Service Programming

EXPERIENCE

Global Indemnity Group, Bala Cynwyd, Pennsylvania

June 2022 – August 2022

IT Development Intern

- Utilized Scrum Methodology to work with the QA team through Azure DevOps boards and queries
- Created and executed test plans through Microsoft Excel for an IT service desk application being developed
- Sent incident tickets from service desk UI to Azure DevOps queries as part of the software testing process
- Tests passed or failed based on the validity of the test cases per user story
- Logged and retested bugs per user story on Azure DevOps boards

Nelson & Ward Company, Springfield, New Jersey

June 2021 – August 2021

Cyber Risk Intern

- Performed analysis on cybersecurity policy and identified important liability segments for the small insurance firm
- Developed a presentation via Microsoft PowerPoint based on the analysis for consideration of potential coverage
- Presented research to the senior committee promoting the cyber coverage and its important aspects involving financial risk and vulnerabilities
- Created the policy's coverage schedule using Microsoft Excel for the company's future use

ACTIVITIES

Member, Association for Information Systems

August 2020 – Present

Member, TU Snowboarding Club

August 2019 – Present

PROJECTS

Power BI Defect Distribution, Global Indemnity Group

June 2022 – August 2022

- Developed quantitative measures which will be used to determine the progress, quality, and productivity of the manual testing process
- Queried metrics from Azure DevOps that were delivered/closed within the past 6 months
- Metrics included QA bugs, production bugs and incidents from Ireli, Quick Rater, BC10 and PAS systems
- Built Reports to visualize the defect distribution between Production and QA work environments

SKILLS

- **Web Development:** JavaScript, HTML, CSS, jQuery, Node.js, WordPress, Amazon Web Services
- **Database Management:** SQL, MySQL, MongoDB
- **Analytics:** RStudio, Microsoft Power BI, Microsoft Excel
- **Project Management:** Scrum, Azure DevOps
- **Administrative:** Microsoft Word, PowerPoint, Outlook, Microsoft Teams