

**EDUCATION:**

**Temple University – Fox School of Business**, Philadelphia, PA

*Bachelor of Business Administration*

Graduation: May 2023

**Majors:** Management Information Systems & Marketing | **GPA:** 3.93

**Honors:** Fox Honors Program | University Honors Program

**Awards:** Provost’s Scholarship | FSBM Scholarship | Brennen Scholarship | Dean’s List, Fall 2019 – Present

**Selected Courses:** Data and Analytics, Web Application Development, User Experience Design, Cloud Architecture

**ACTIVITIES:**

**Peer Tutor**, Fox Business Communication Center

Aug 2022 – Present

**Information Technology Assistant**, Temple University Fox School of Business

Jan 2021 – Present

**Study Abroad**, Temple University Rome

Jan 2022 – May 2022

**Chair of Events**, Association for Information Systems

May 2021 – May 2022

**Associate**, Optimize Consulting Group

Jan 2021 – Jan 2022

**Student Consultant**, American Marketing Association

Sep 2019 – Jan 2022

**Case Competition Team Member**, American Marketing Association

May 2020 – May 2021

**Mentor**, Business Honors Student Association

May 2020 – Jan 2021

**TECHNICAL SKILLS:**

Web Development: JavaScript, Python, jQuery, HTML, CSS, WordPress

Analysis: Microsoft Dynamics Certification, Google Analytics, Facebook Ads Manager

Database Management: SQL, MongoDB, JSON

UX Design: Balsamiq, Figma

Project Management: Azure DevOps, Jira, Zendesk, Salesforce, Microsoft Office, Google Suite, Slack, Airtable

**PROJECTS:**

*Exploring COVID-19 API, Web Application Development*

- Developed proof-of-concept JavaScript program to retrieve and analyze global COVID-19 case data from an API

**EXPERIENCE:**

ERNST & YOUNG GLOBAL LIMITED, Philadelphia, PA

*Technology Consulting Intern, Microsoft Team*

Jun 2022 – Aug 2022

- Performed thorough QA testing in Microsoft Dynamics for a global software development project
- Managed sprint scopes, work items, user acceptance criteria, and test case development in Azure DevOps
- Implemented a new security role tagging system to better organize work items & increase efficiency
- Communicated daily with developers, QA team members, and client on CRM customizations and project timeline

DECISIVEDGE, LLC, Newark, DE

May 2021 – Oct 2021

*Technical Delivery Intern*

- Managed software development projects for 4+ clients at global technology consulting company
- Oversaw project deliverables using Agile methodology to optimize budget, timeline, and developer resources
- Performed end-user testing and redevelop user interface with wireframes to optimize user experience for corporate finance portal
- Developed 7 pages on company WordPress site to enhance SEO and establish Google Analytics click-through tracking

TEMPLE UNIVERSITY, Philadelphia, PA

May 2021 – Jan 2022

*Diamond Peer Teacher, Fox School of Business MIS Department*

- Supported curriculum development and instructional guidance for MIS Digital Systems course with 100+ students
- Restructured course content to reflect relevant changes in the tech industry resulting from COVID-19
- Assisted students with in-class activities, homework assignments, and exam preparation
- Created 10+ virtual JavaScript coding & debugging tutorials to assist with student comprehension