Lauren N. Quinn

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EDUCATION:

Temple University – Fox School of Business, Philadelphia, PA
Bachelor of Business Administration   Graduation: May 2023
Majors: Management Information Systems & Marketing | **GPA:** 3.94
Honors: Summa Cum Laude | Fox Honors Program | University Honors Program
Awards: Provost's Scholarship | FSBM Scholarship | Brennen Scholarship | Dean's List, Fall 2019 – Spring 2023
Selected Courses: Data & Analytics, Web Application Development, UX Design, Cloud Architecture, Cybersecurity

EXPERIENCE:

ERNST & YOUNG GLOBAL LIMITED, Philadelphia, PA   Jun 2022 – Aug 2022
Technology Consulting Intern, Microsoft Team
- Performed thorough QA testing in Microsoft Dynamics for a global software development project
- Managed sprint scopes, work items, user acceptance criteria, and test case development in Azure DevOps
- Implemented a new security role tagging system to better organize work items & increase efficiency
- Communicated daily with developers, QA team members, and client on CRM customizations and project timeline

DECISIVEDGE, LLC, Newark, DE   May 2021 – Oct 2021
Technical Delivery Intern
- Managed software development projects for 4+ clients at global technology consulting company
- Oversaw project deliverables using Agile methodology to optimize budget, timeline, and developer resources
- Performed end-user testing and redeveloped UI wireframes to optimize UX for corporate finance portal
- Developed 7 pages on company WordPress site to enhance SEO and establish click-through tracking

TEMPLE UNIVERSITY, Philadelphia, PA   May 2021 – Jan 2022
Diamond Peer Teacher, *Fox School of Business MIS Department*
- Supported curriculum development and instructional guidance for MIS Digital Systems course with 100+ students
- Restructured course content to reflect relevant changes in the tech industry resulting from COVID-19
- Assisted students with in-class activities, homework assignments, and exam preparation
- Created 10+ virtual JavaScript coding & debugging tutorials to assist with student comprehension

ACTIVITIES:

Information Technology Assistant, Temple University Fox School of Business   Jan 2021 – May 2023
Peer Writing Tutor, Fox Business Communication Center   Aug 2022 – May 2023
Study Abroad, Temple University Rome   Jan 2022 – May 2022
Chair of Events, Association for Information Systems   May 2021 – May 2022
Associate Consultant, Optimize Consulting Group   Jan 2021 – Jan 2022
Case Competition Team Researcher, American Marketing Association   May 2020 – May 2021

PROJECTS:

Exploring COVID-19 API, *Web Application Development Course*
- Developed proof-of-concept JavaScript program to retrieve and analyze global COVID-19 case data from an API

Humbleify Penetration Test, *Cybersecurity Course*
- Conducted a thorough penetration test to identify 3 system vulnerabilities & develop a 30-page executive report

TECHNICAL SKILLS:

Web Development:	Python, JavaScript, jQuery, HTML, CSS, WordPress
Analysis:	Microsoft Dynamics Certification, pandas, Google Analytics, Facebook Ads Manager
Project Management:	Azure DevOps, Salesforce, Jira, Zendesk, Microsoft Office, Google Suite, Slack, Airtable
UX Design:	Balsamiq, Figma
Database Management:	SQL, MongoDB, JSON