

MAGGIE LUONG

Philadelphia, PA • 203.690.8637 • maggie.luong@temple.edu • [linkedin.com/in/themaggieluong](https://www.linkedin.com/in/themaggieluong)

EDUCATION

Temple University, Fox School of Business – GPA: **3.93**

Philadelphia, PA

Bachelor of Business Administration, Management Information Systems

May 2023

University Honors and Fox School of Business Honors Student

Honors/Awards: Dean's List, President's Scholar, 2022 Target Case Competition - 1st Place

Affiliations: Alpha Sigma Rho Sorority, Association for Information Systems, Honors Admissions and Transitions Team, Out for Undergrad, PNC's Women in Business Summit, PwC's Women's Consulting Experience, RSM Pathways Program

EXPERIENCE

PricewaterhouseCoopers (PwC)

New York, NY

Data & Tech Intern | Cybersecurity, Risk & Regulatory

June 2022 – August 2022

- Streamlined processes and mitigated risks for a leading telehealth and telemedicine company by supporting the assessment, planning, and implementation of role and control design across functional and technical business areas
- Supported up to XX% reduction in control result management by consolidating data and generating quality reports in a timely manner, creating a dashboard visualizing data and tracking trends in business processes (P2P, R2R&A2R)
- Validated security and application controls in Risk Management Cloud (RMC) implementation, resulting in up to \$XXXX savings in external pre-implementation fees and up to XX% reduction on internal controls testing

Pennsylvania Turnpike Toll Calculator Project - Cloud Architecture

Philadelphia, PA

Student

January 2022 – May 2022

- Created functional prototype allowing drivers to check tolls between two interchanges on the Pennsylvania Turnpike
- Deployed reliable system running 24/7 by configuring VPCs, Subnets, Security Groups, and Load Balancers
- Delivered dynamic system handling up to 400% of normal volume by deploying Auto Scaling for web and app servers

Client Website Design Project - User Experience (UX)

Philadelphia, PA

Student Consultant | <https://project.mis.temple.edu/urbanpetsitter>

January 2022 – May 2022

- Consulted a mock client by designing and creating a website with compelling user experience (UX) on WordPress
- Leveraged UX concepts (Affordance, Signifiers, Constraints, Mapping, etc.) to guide human-centric web design
- Collaborated with team by scheduling weekly meetings, conducting observational tests, and heuristic evaluations

LEADERSHIP AND INVOLVEMENT

Fox Honors Program at Temple University

Philadelphia, PA

Peer Advisor

August 2021 – Present

- Advise 500+ undergraduate students by providing academic and university resources in the Business Honors Program
- Communicate to staff by providing peer advice, assisting with projects, and facilitating workshops for students
- Manage Instagram platform with 950+ followers and creates content, highlighting student success and achievements

Equality at Work 2022: Voices of Pride Conference

Philadelphia, PA

Student Leader and Committee Member

January 2021 – April 2022

- Organized the Fox School of Business' first LGBTQ+ conference for 300+ students, faculty, staff, and professionals
- Created, organized, and projected \$XX,XXX budget, helping committee members stay align and estimate final costs
- Coordinated and conducted outreach to identifying professionals in various industries to serve as speakers and panelists

Center for Ethics, Diversity and Workplace Culture

Philadelphia, PA

Student Intern and Representative

June 2021 – November 2021

- Prepared \$XXX,XXX programming budget for a research, dialogue, and innovation hub at the Fox School of Business
- Delivered student perspective reports on CEDWC's impact and vision to Chief Diversity Officers (CDO) nationwide
- Planned, organized, and project managed events for students at Temple, increasing awareness and engagement on DEI

SKILLS & INTERESTS

- **Computer:** Amazon Web Services (AWS), CSS, HTML, JavaScript, Microsoft Office Applications, SQL, NoSQL
- **Interests:** Film and Portrait Photography, Fencing, LGBTQ Advocacy, Surfing, Weightlifting