

Marcus Ng

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EDUCATION

Temple University

Philadelphia, PA

Bachelor of Business Administration in Management Information Systems

May 2025

- **Activities:** Association for Information Systems, Intramural Volleyball Club, Volunteer at Chinatown Night Market.
- **Relevant Coursework:** Digital Systems, Web Application Development, Operations Management, Financial Management, Data and Analytics, Introduction to Risk Management.

Community College of Philadelphia

Philadelphia, PA

Associates in Business Administration

Jan. 2021 – Aug. 2023

EXPERIENCE

Pharmacy Technician

Jul. 2022 – Present

CVS Health

Philadelphia, PA

- Demonstrated effective leadership by providing training and mentorship to new pharmacy technician, resulting in significant improvement in proficiency and increased production.
- Efficiently coordinated with the pharmacy team, delegating tasks to optimize a smooth workflow
- Assisted in processing 250 prescriptions daily, ensuring accuracy and compliance with safety protocols and regulations under pharmacist supervision
- Consistently provided outstanding customer service leading to an increase of patient satisfaction

Package Handler

May 2021 – Jan. 2022

FedEx

North Wales, PA

- Coordinated the movement of goods and equipment both internationally and domestically, ensuring on-time and secure deliveries of logistics with a **15%** increase in efficiency
- Provided comprehensive technical support, effectively resolving technical issues, and guiding users in adapting to new finance tools integrated with the latest operation system resulting in an increase in user satisfaction

TECHNICAL SKILLS

Languages: JavaScript, Python, SQL, HTML/CSS

Technologies/Tools: Git, Github, Unix/Linux,

Libraries: Pandas

CERTIFICATIONS/AWARDS

LinkedIn: HTML essentials training, Introduction to Artificial Intelligence

DECA Club: Awarded 5th place in Business Finance