

Marissa Cagliola

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PROFESSIONAL SUMMARY

Motivated and driven college freshman at Temple University's Fox School of Business with a strong work ethic demonstrated through balancing Division I athletics, rigorous academics, and consistent employment. Brings over two years of hands-on customer service experience in a senior living environment, with proven interpersonal skills, compassion, and reliability. Eager to leverage Dean's List academic achievement, team-oriented mindset, and business acumen to contribute meaningfully in a professional setting.

EDUCATION

Temple University — Fox School of Business

Philadelphia, PA

Bachelor of Business Administration (Expected Graduation: 2029)

Dean's List, Fall 2025

Spring-Ford Area High School

Royersford, PA

Graduated, Class of 2025

WORK EXPERIENCE

Server

Arcadia Senior Living at Limerick Pointe | Limerick, PA | June 2023 – Present

- Deliver attentive, compassionate meal service to senior living residents across breakfast, lunch, and dinner settings, consistently building rapport and trust through friendly, patient interactions.
- Accurately process and fulfill food orders while carefully accommodating individual dietary restrictions, allergies, and personal preferences to ensure resident satisfaction and well-being.
- Maintain cleanliness and organization of all dining areas, including table resetting and sanitation procedures, in full compliance with health and safety standards.

- Collaborate closely with kitchen staff and fellow servers to coordinate efficient, timely service during high-volume meal periods, contributing to seamless team operations.
- Demonstrate strong reliability and flexibility by consistently working evenings, weekends, and holiday shifts while managing a full academic course load and Division I athletic commitments.

SKILLS

Interpersonal: Customer Service, Team Collaboration, Communication, Patience, Relationship Building, Conflict Resolution

Professional: Time Management, Multitasking, Food Safety & Sanitation, Attention to Detail, Adaptability, Microsoft Office Suite

ACTIVITIES & LEADERSHIP

Temple University Field Hockey Team — Member

August 2025 – Present

- Compete as a member of Temple's Division I field hockey program, demonstrating discipline, resilience, and a commitment to excellence through year-round training, conditioning, and competition.
- Balance a demanding athletic schedule with full-time coursework at the Fox School of Business, developing exceptional time management, teamwork, and leadership skills that translate directly to professional environments.