

**EDUCATION**

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

*Bachelor of Business Administration*

Graduation: May 2025

**Major:** Management Information Systems | GPA: 3.17**Awards:** Conwell Scholarship**Selected Courses:** Introduction to Python, Management Information Systems, Economics**ACTIVITIES****Member,** Association for Management Information Systems

August 2022 – Present

**Member,** Bangladeshi Student Association

August 2022 – Present

**Member,** Temple Muslim Association

August 2021 – Present

**EXPERIENCE**

DOOR DASH, Lansdale, PA

January 2019 – Present

***Delivery Driver***

- Provide customer service by completing deliveries in a time-efficient manner for an online food ordering and delivery platform
- Handle multiple orders simultaneously through leveraging GPS and navigation apps to determine most efficient routes
- Ensure all company safety and COVID-19 procedures are adhered to throughout delivery

WALMART, Hatfield, PA

June 2018 – November 2020

***Cashier***

- Assisted customers to complete purchases, locate items and join reward programs to promote loyalty and customer satisfaction at a multinational discount department and grocery store
- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies
- Consistently met upsell goals by highlighting target merchandise with strategic promotional approaches.

HATFIELD VOLUNTEER FIRE COMPANY, Hatfield, PA

May 2019 – September 2019

***Volunteer Staff***

- Performed search and rescue during fire drills and simulations at a 4-truck fire station serving the Hatfield community
- Executed the cleaning and maintenance of firefighting equipment
- Trained in emergency medical care including first aid and CPR

**SKILLS****Software:** Microsoft Word, Excel, PowerPoint, Photoshop**Code languages:** Python**Languages:** Bengali, Hindi