Greater Philadelphia Area | (609)332-8802 | https://www.linkedin.com/in/maya-n-smith/

OBJECTIVE: Detail-oriented MIS major, Spanish minor seeking a full-time data analyst or UX design role to leverage technical skills in SQL, Tableau, and web development. Open to relocation and eager to contribute to innovative solutions.

EDUCATION

TEMPLE UNIVERSITY- Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Major: Management Information Systems | Minor: Spanish | GPA: 3.55

Relevant Courses: Business Communications, Cloud Architecture, Cybersecurity, Data & Analytics, Data Science, Digital Systems, Product Management, User Experience Design, Web Application Development, Web Service Programming

TECHNICAL SKILLS

Analysis: Jupyter Notebook, Python, SQL, Tableau

Web Development: Amazon Web Services, CSS, HTML, JavaScript, Python, VS Code, WordPress

Project Management: Agile/Scrum Framework, Google Workspace, Microsoft Office

Language: Advanced Proficiency in Spanish

EXPERIENCE

OFFICE OF THE CHIEF STATE MEDICAL EXAMINER, Trenton, NJ

October 2024 - Present

Graduation: May 2025

Help Desk Support Intern, Information Technology

- Provide technical support to staff by troubleshooting hardware, software, and network issues, ensuring minimal disruption to office operations
- Utilize Excel and Tableau to analyze and visualize health data, identifying key trends and insights to support data-driven decision-making for the New Jersey Department of Health
- Design and build immersive virtual reality simulations to train investigators for crime scenes, prepare staff for disaster response, and provide stress relief for employees handling emotionally demanding cases

TEMPLE UNIVERSITY, Philadelphia, PA

May 2023 - Present

President (2024); Fundraising and Community Service Chair (2023-2024), Fox African American Business Association

- Organize and lead general body meetings for a 20-member organization, promoting mentorship, professional development, and networking while creating a safe space for students to connect with like-minded individuals
- Facilitate and host a Black-Owned Business Panel, connecting students with 6 business leaders to foster networking, entrepreneurship, and professional development, and ensure a seamless experience for 50+ attendees
- Plan and execute events with 10 local businesses, including fundraisers, guest speakers, and mixers, while leading recruitment efforts and raising over \$1,500 for professional development initiatives

YMCA, Mount Laurel, NJ

June 2019 – August 2024

Senior Counselor, Camp Kaleidoscope

- Managed the safety and wellbeing of 120+ children aged 4-13, ensuring effective communication with families regarding logistics, pick-up/drop-off, and behavior plans
- Developed and taught a weekly STEM curriculum, fostering problem-solving skills and age-appropriate learning for campers
- Promoted from Junior Counselor to Senior Counselor within 2 years, leading a team of 4 Counselors in Training and providing mentorship on responsibilities and camper development

TEMPLE UNIVERSITY, Philadelphia, PA

August 2023 – December 2023

Information Technology Assistant, Management Information Systems

- Created assignments for a Social Media Innovation class, performed evaluations for 36 students
- Communicated with students to increase understanding of concepts during office hours

PROJECTS

Pennsylvania Turnpike Commission Toll Calculator, Cloud Architecture

January 2024 – May 2024

- Configured AWS VPC, security groups, and RDS instances for a secure and scalable Toll Calculator system
- Delivered a cost-effective, dynamically scaling cloud-native prototype with 24/7 reliability and security