

Digital Systems

1.1 Introduction to MIS



Welcome!

Fall 2021



- * Leila Hosseini
- Assistant Professor of Management Information Systems (MIS)
- ❖ PhD in MIS
- University of Texas at Dallas (UTD) Alumni
- * Teaches Undergraduate Courses in MIS
- ♦ 18+ Years of Programming Experience



Research Interests:

- Digital Systems
- Cloud Computing
- Digital Advertising
- ❖ Internet of Things (IOT)

Business Communities:

- Boston
- Dallas



Office Hours:

- ❖ Tuesdays and Thursdays 2:00 PM − 3:30 PM.
- And also, by appointment inperson or virtual. Please email me to schedule your meeting.

Email:

leila.hosseini@temple.edu

Office:

Speakman 206E



Email Policy:

* Make sure that you always place our course name and section in the subject line. See below for an example:

Subject: MIS 2101 sec 002





Course Support

Information Technology Assistants (ITAs):

- ❖ Alexander L Vottero
- Alanis Mattia

Diamond Peers:

- ❖ Ariella Izbinsky
- Quinten Powers
- Lauren Quinn
- ❖ Anna Boykis



Course Support: ITAs

Alexander L Vottero

* Email: <u>alexander.vottero@temple.edu</u>







Course Support: ITAs

Alanis Mattia

* Email: <u>alanis.mattia@temple.edu</u>





Course Support: Diamond Peers

Diamond Peers Website





Course Support: Diamond Peers

Ariella Izbinsky

- **Email:** <u>ariella.izbinsky@temple.edu</u>
- ❖ Virtual Office Hours: TH 5:00-6:00PM, F 10:00-11:00AM, or by appointment.
- **❖** Zoom Link:

https://temple.zoom.us/j/8689285168

Quinten Powers

- * Email: quinten.powers@temple.edu
- ❖ Virtual Office Hours: M 10:00-11:00 AM, W 11:00AM-12:00 PM, or by appointment.
- **❖** Zoom Link:

https://temple.zoom.us/j/5776650263





Course Support: Diamond Peers

Lauren Quinn

- * Email: lauren.quinn@temple.edu
- ❖ Virtual Office Hours: M 2:30-3:30 PM, W 2:30-3:30 PM, or by appointment.
- **❖** Zoom Link:

https://temple.zoom.us/my/lauren.quinn

Anna Boykis

- * Email: anna.boykis@temple.edu
- ❖ Virtual Office Hours: W 10:00 11:00 AM, F 10:00 11:00 AM, or by appointment.
- **❖** Zoom Link:

https://temple.zoom.us/my/anna.boykis



"Tell me and I forget. Teach me and I remember. Involve me and I learn."

- Benjamin Franklin

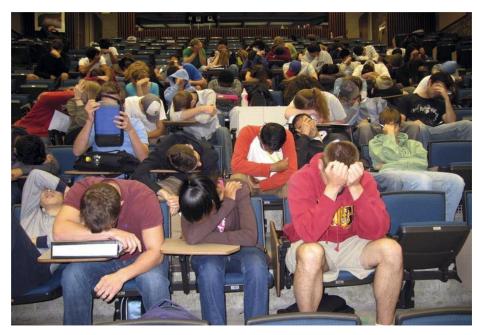
Managing Expectations

- This class is unique!
- ❖ We will work through challenges together...plan on it!
- You will find the class engaging and fun!
- ❖ You will acquire knowledge and skills that you will use in future classes and your career!!!





Lecture vs. Activities



Source: https://www.theodysseyonline.com/11-things-college-lecture-hall

• 3 Hours of zzzzzzzzz's



- 1 Hour Discussion
- 2 Hours of Activity





Course Highlights

First Two third of the semester:

- Systems Analysis
- Process Mapping (Modeling with swim lanes & entity relationship diagrams)
- Digital Product Management
- ❖ Information Systems CRM & ERP, Data Analytics & SCM
- Platforms & Digital Business models, including API's
- Cyber security and the Enterprise plus AI

Last third of the semester:

Programming including: JavaScript, HTML & CSS





Course Objectives

- * Explore the systems which organizations use to create their digital products
- Explore the platforms which these digital systems are built upon
- * Explore the API ecosystems by which systems extend their reach and capability.
- * Discuss cyber security including risks & responses surrounding digital products
- Introduction to the creation of software
- Learning the basics of programming in JavaScript





Course Sites

MIS Community Course Site (CCS):

https://community.mis.temple.edu/mis2101sec002fall2021/

Canvas Site (for graded components):

https://templeu.instructure.com/courses/100900





Graded Components

Component	Percentage
In-Class Activities & Worksheets * must be present in class to earn credit – no exceptions! * Students may miss up to two in-class activities. All activities are graded pass/fail based on due diligence.	10%
Assignments ** no late assignments accepted – no exceptions!	30%
Exam #1 (50 minutes)	20%
Exam #2 (50 minutes)	20%
Exam #3 (60 minutes – held during finals week)	20%

Link for Grading Webpage: https://community.mis.temple.edu/mis2101sec002fall2021/about/grading/

Grades will be available on Canvas and Gradebook on CCS.

^{**}Completed assignments will not be returned in class. Grades will be posted to the gradebook. Please note that two weeks after a grade is posted, the grade will be considered "final."





^{*}In-Class activities must be submitted while in class.

Readings & Videos(first 2/3's of the semester)

No required texts the first 2/3's of the semester!







- Engaging collection
- Current content
- Available for Free!!!

Link for Readings: https://community.mis.temple.edu/mis2101sec002fall2021/

Link for Videos: https://community.mis.temple.edu/mis2101sec002fall2021/video-vault/



Readings & Videos(first 2/3's of the semester)

The Max Labs Assignments

The fee associated with the MaxLab assignments is \$19.99. You will be required to pay the fee as you start the first Lab. DO NOT skip ahead and pay for the Max Lab. Listen carefully in-class to your instructor for additional details.







Readings & Videos (last 1/3's of the semester)

JavaScript Absolute Beginner's Guide

Author: Kirupa Chinnathambi

Series: Absolute Beginner's Guide

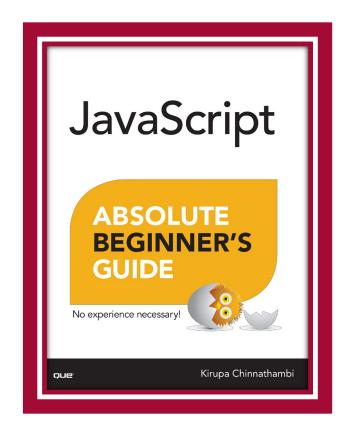
Paperback: 416 pages

Publisher: Que Publishing; 2nd edition

Language: English

ISBN-13: 978-0-13-650289-0

ISBN-10: 0-13-650289-X







Technology Requirements

- A laptop is required for this course, see the Fox Laptop Policy for minimum specifications.
- Fox Laptop Support is available. You are responsible for attending all classes with a fully functional Fox Laptop.





Technology Requirements

Limited resources are available for students who do not have the technology they need for class. Students with educational technology needs, including no computer, should submit a request outlining their needs using the Student Emergency Aid Fund. The University will endeavor to meet needs, such as with a long-term loan of a laptop or Mifi device, or a refurbished computer.





Software

Google Chrome



Download and InstallGoogle Chrome

Visual Studio Code



- Installing-VS-Code-Windows
- ❖ Installing-VS-Code-Mac

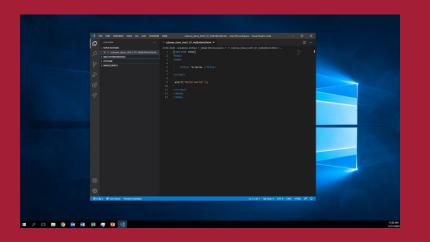
Class Captures

Link for Class Captures:

https://community.mis.temple.edu/mis2101sec002fall2021/zoom-virtual-classroom/







Assignment 1: Course Intro Video

Fall 2021

Deadline: Friday

Aug 27 by 11:59 PM



Business Systems Innovation Labs Pre-lab Pre-flight Checklist

Mac Obstructive, improvement bildrech Soudent Bildy

Stag 1: "Proprietti Central"

Sag 1: "Proprietti C

"Distinctive, Impressive BizTech Student Blog"
(Backstory)

SJSU Business Systems student Max sets out to blog her class, stumbles into a startup adventure, and invites you to follow along.

Prep: What do you need to start?

To get the most out of this pre-lab, you need a healthy curiosity, a sense of humor and a little imagination. Focus, read for understanding, and put yourself in Max's shoes so you don't just read it—you experience it.

Assignment 2: Max Labs Pre-Flight

Fall 2021

Deadline: Monday Aug 30 by 11:59 PM





Digital Systems

1.2 What are Systems?



ROADMAP



Week 1:

Introduction & Systems Analysis

- Course Description
- Systems Thinking

Week 2:

Digital Product Management & Introduction to Process Mapping

- Max Labs 1a & 1b
- · Systems & Processes
- Swim Lane Diagrams

Week 3:

Data Modeling with Entity Relationship Diagrams

- Swim Lane Diagrams
- ERD Diagrams

Week 4:

Digital Systems – Learn IT! #1

- ERD Diagrams
- Learn IT Kickoff

Week 5:

Exam #1,
Max Labs &
Information

Systems: Part I & II

• CRM & ERP

Week 9:

Exam #2 & JavaScript Unit #1

- Part I & II
- Hello World, Variables

Week 8:

Cybersecurity & AI – Part I & II

- Protection Protocols
- Artificial Intelligence

Week 7:

Platforms & Digital Business

Models: Part | & ||

- Platforms & Digital Models
- APIs

Week 6:

Information
Systems: Part III & IV

- Data Analytics
- SCM

Week 10:

JavaScript Unit #2 Functions

- Operator types
- Strings

Week 11:

JavaScript Unit #3 Logical Operators & Conditional Logic

- Logical Operators
- Conditional Types

Week 12:

JavaScript Unit #4 Loops

- Intro to Loops
- While and Do

Week 13:

JavaScript Unit #4
Working with
Loops

Writing the code

Week 14:

HTML & CSS Unit

- HTML basics
- CSS basics
- Course Reflection



Learning Objectives

- Management Information Systems (MIS)
- System Definition
- System Development/Design
- System Architecture





Management Information Systems (MIS)

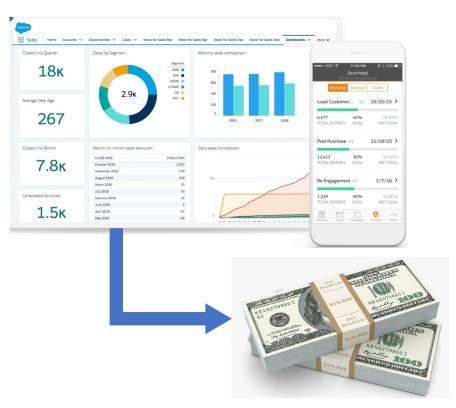




What is MIS?

- ❖ In MIS, we use Information Technology to solve business problems.
- * MIS is **NOT** Computer Science.

MIS is about business where we train people to do what? Use technology to solve day-to-day business problems



Sources:

 $https://c1.sfdcstatic.com/content/dam/web/en_us/www/images/products/whatis-salesforce/whatis-jumbo-astro-product.png\\$

https://www.kindpng.com/picc/m/568-5683178_real-cash-stack-100-dollar-bill-hd-png.png





System Definition





World View – A collection of "Systems"

Systems = People + Process + Technology

- ❖ Manipulation of information = value
- Managed by MIS professionals
- Systems surround us 24/7
- ❖ Application Program Interface (API's)



Source: https://www.aecom.com/ca/management-information-systems-mis/

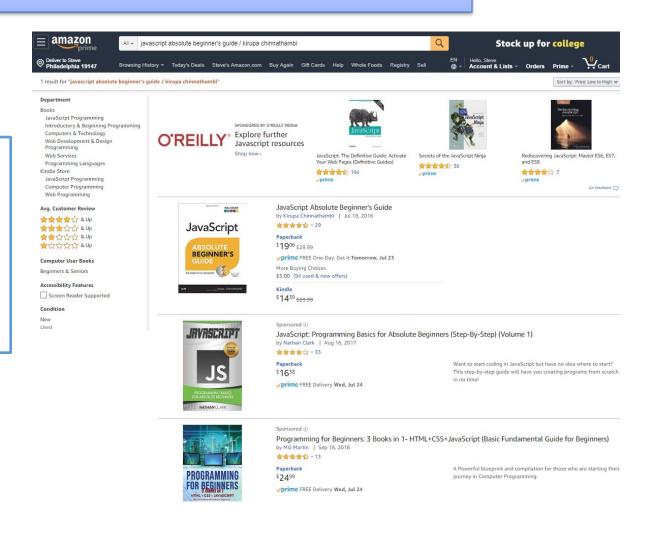




Understanding Systems

Case Study 1:

Buying textbooks on Amazon

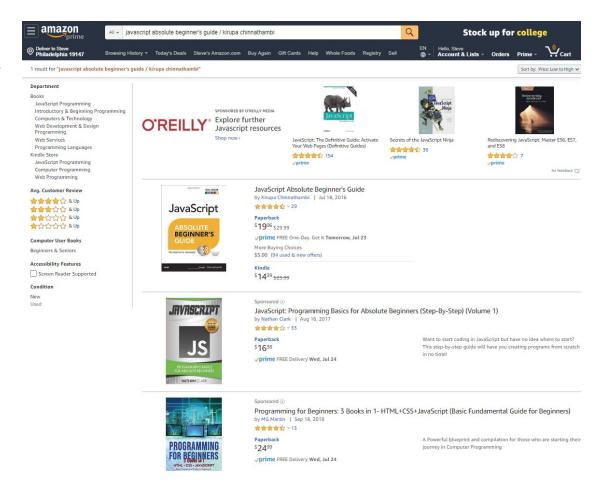






Case Study 1: Buying textbooks on Amazon

- What was part of that system?
 - ✓ Log-in (multiple steps)
 - ✓ Search
 - ✓ Shopping Cart
 - ✓ Purchase (Multiple steps)
 - ✓ What else???

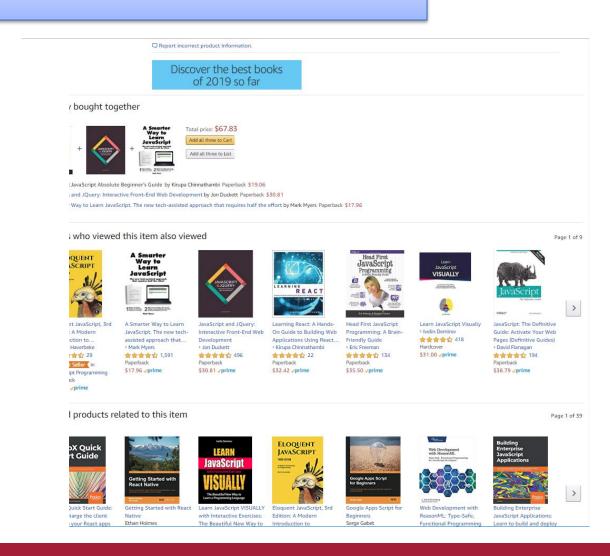






Describe the Process of Ordering

- What keeps info accurate?
 - ✓ Data
- ❖ Who is involved?
 - ✓ Customer ♦ Store ♦ Warehouse Mgr. ♦ Admin ♦ UPS driver...
- * How much effort?
 - ✓ None…it's automated!
 - ✓ Technology !!!



Case Study 2:

Buying Lunch from Chop! Chop!







Case Study 2: Buying Lunch from Chop! Chop!

- * What was part of that system?
 - ✓ Take the order
 - ✓ Hand order to cook
 - ✓ Prep to-go bag
 - ✓ Order cooked (multiple steps)
 - ✓ What else???



"information system – an integrated set of components for collecting, storing, and processing data and for providing information, knowledge, and digital products."

- Encyclopedia Britannica

A collection of technologies

Including:

- * Hardware
- Software
- Policies
- * Education tools
- ❖ Application Programming Interface (API)
- **&** Etc...



Source: https://www.kisspng.com/png-laptop-computer-hardware-computer-repair-technicia-1180595/preview.html





API's Case Study: UBER

Requesting a ride?

- Describe what happens...
 - ✓ What are these systems?
 - ✓ How do they work?



Source: https://www.okta.com/security-blog/2019/05/how-uber-takes-advantage-of-the-api-economy/





System Development/Design





Four Core Steps of Designing UX

- Problem Definition
- Documenting Business Processes
- Process Decomposition
- Data Modeling



Source: http://www.petraware.com/consulting/





SDLC methodologies

SDLC stands for System Development Life Cycle



Image: http://www.xanadutec.com/software-as-a-service.html





SDLC methodologies

- **❖** Waterfall
- * Agile
- Lean
- **Scrum**
- DevOps



Image: http://www.xanadutec.com/software-as-a-service.html

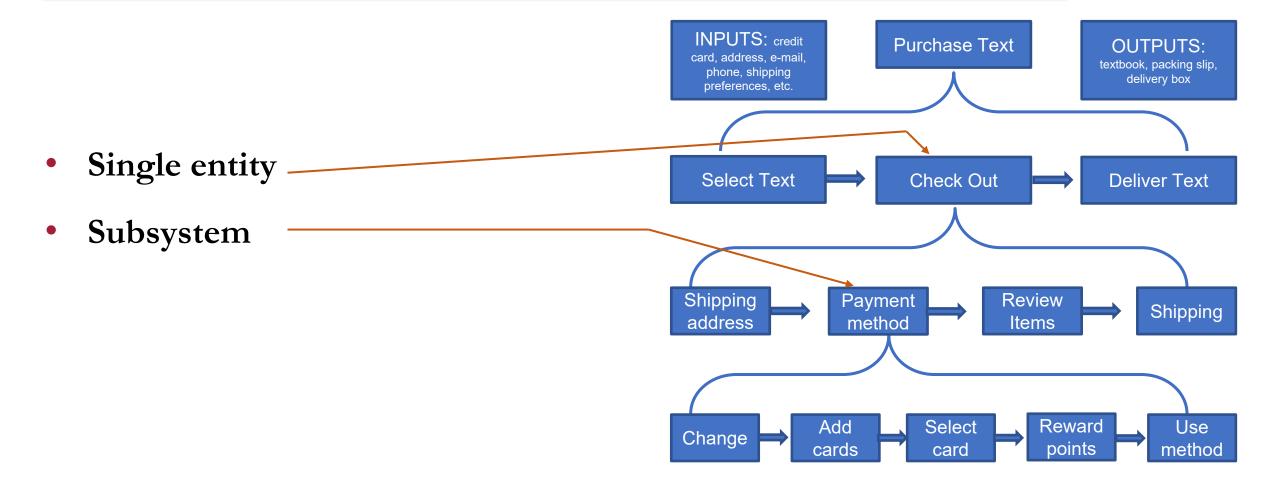




"Once a Product Manager / Technologist understands the *business problem*, they can architect a solution."

- Mart Doyle

Process Decomposition







System Architecture



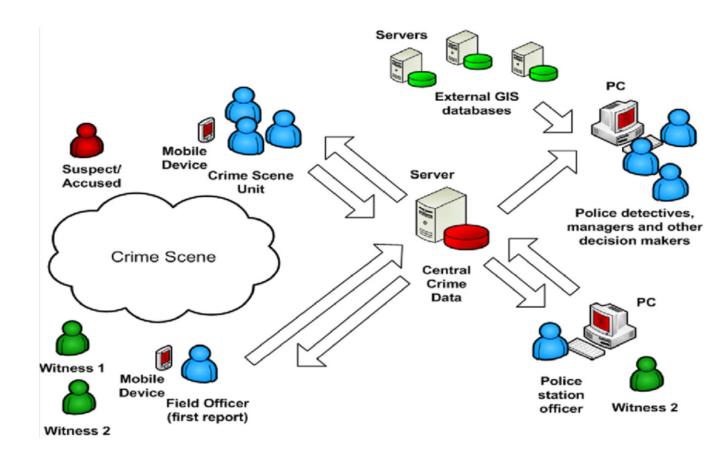


"Systems Architecture is a response to the conceptual and practical difficulties of the description and the design of complex systems."

- Boris Golden

Systems Architecture

- Conceptual Diagram
- Structural components
- Identify/Solve Problems
- Existing or New
- Communication tool



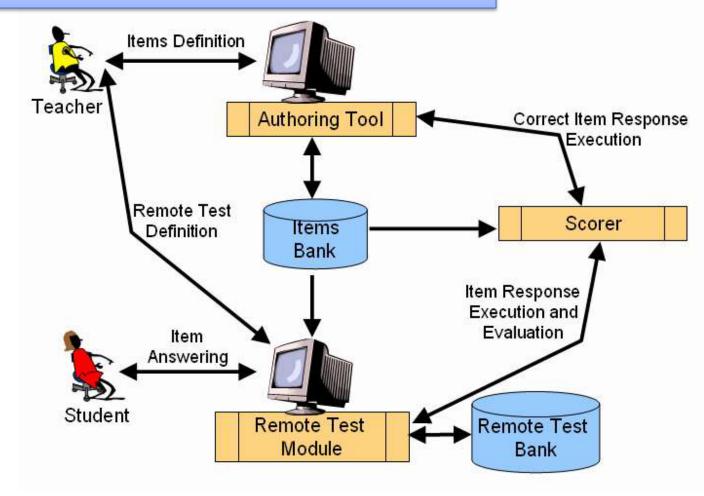
Source: https://www.researchgate.net/figure/Conceptual-System-Architecture_fig2_327987580





Systems Architecture

- Test question defined
 - ✓ Authoring tool
- Remote test created
 - ✓ Test module
- Student responses
 - ✓ Test module
- * Execution & Evaluation



Source: http://spmarchitecture.com/systems-architecture/system-architecture-learning-environment-for-automatic-rating-64721-2/





More to Come

Prepare with Readings & Videos before our next class!!!