

# Managing Enterprise Cybersecurity

## MIS 4596

Class 1

# Agenda

- Instructor
- Introduction
- Course overview
- Need for Cybersecurity Professionals

# Instructor



David Lanter

Director - Information Technology Auditing and Cyber Security Programs

Philadelphia, Pennsylvania · [500+ connections](#) · [Contact info](#)

## Experience



### Director - Information Technology Auditing and Cyber Security (ITACS) programs

Temple University – Fox School – Management Information Systems  
Aug 2016 – Present · 3 yrs 6 mos



### Vice President - Information Management Systems

CDM Smith  
Sep 2001 – Aug 2016 · 15 yrs



### Research Director

Rand McNally  
Oct 1998 – Jun 2001 · 2 yrs 9 mos



### GeoModeling QA Lead / Software Design Engineer

Microsoft  
Oct 1996 – Jun 1998 · 1 yr 9 mos



### President

Geographic Designs Inc.  
Jan 1989 – Jun 1996 · 7 yrs 6 mos



### Assistant Professor

University of California, Santa Barbara  
Jan 1990 – Jun 1995 · 5 yrs 6 mos



### Systems Analyst

Grumman Data Systems  
Mar 1986 – Aug 1987 · 1 yr 6 mos



### Software Engineer

Navigation Sciences  
Jun 1985 – Jan 1986 · 8 mos  
Bethesda, Maryland

## Education



### University of South Carolina

Ph.D., Geographic Information Processing  
1987 – 1989



### Temple University - Fox School of Business and Management

Master's Degree, IT Auditing and Cyber Security  
2013 – 2015



### State University of New York at Buffalo

Master's degree, Geographic Information Systems  
1983 – 1986



### Clark University

Bachelor's degree (with Honors), Science, Technology, and Society: Risk-Hazards/Computer Science  
1981 – 1983

## Licenses & Certifications



### Certified Information Systems Auditor® (CISA)

ISACA  
Issued Apr 2015 · No Expiration Date  
Credential ID 15122708

[See credential](#)



### GISP - Certified Geographic Information Systems Professional

GISSI  
Issued Apr 2015 · No Expiration Date

[See credential](#)



### Outdoor Leader

National Outdoor Leadership School

# Agenda

- ✓ Instructor
- Introduction
- Course overview
- Need for Cybersecurity Professionals

# Course objectives

- Explain cybersecurity as a key enterprise risk and how it can be managed
- Understand methods used to identify, protect against, detect, respond to, and recover from cybersecurity threats
- Use techniques of ethical hacking to perform penetration testing to assess vulnerabilities in information systems
- Communicate risk in assessment reports that support management decisions

# The value of business' data is at a peak

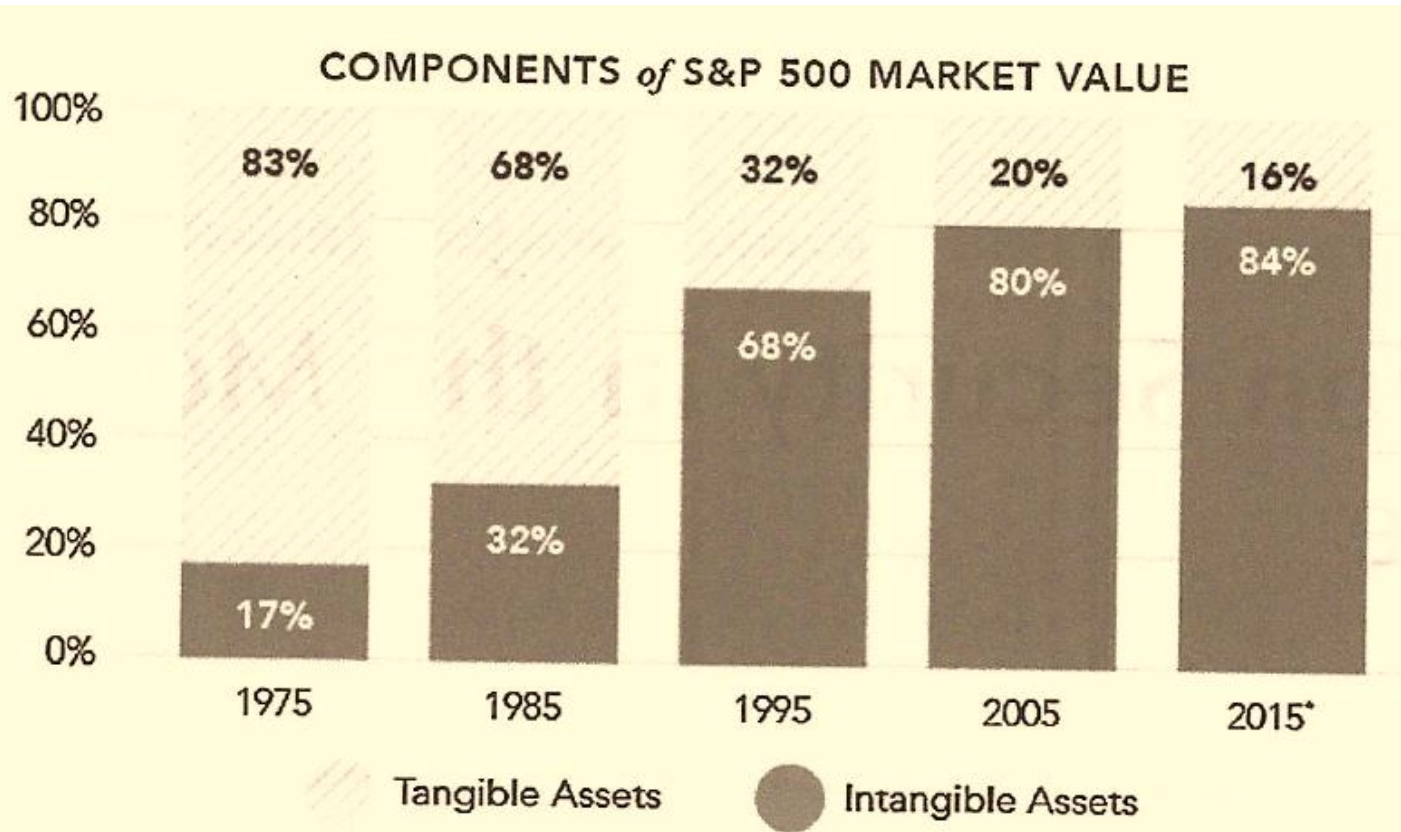


FIGURE 1.1 Change in public company assets from tangible to intangible.

“A generation ago the asset base of US public companies was more than 80% tangible property” (e.g. raw materials, real estate, railroad cars...)

“Today... intangibles... account for more than 80% of listed company value”

# Transformation of Information Security

## 1970 data security examples

Guarding the photocopier  
Watching who went in and out of the front door

## Today's data security must consider

Devices able to grab gigabytes of data and move them anywhere in the world in an instant

Laptops, tablets and smartphones with direct connection to company data are endpoints in a global network, creating thousands to millions of "front doors" leaving industry at its most vulnerable



# What one thing about information security has not changed over the years?



*Human beings remain the primary vector for loss of corporate value*

*AND*

*Humans also control the processes and technologies central to information security function that preserves corporate value*





# Key concepts

*Information and Information System security = Cybersecurity*

*...means protecting information and information systems from:*

- *Unauthorized access, use, disclosure of information*      **Confidentiality**
- *Unauthorized modification of information*      **Integrity**
- *Disruption and destruction of information*      **Availability**

# Key concepts

***Threat***



Potential for the occurrence of a harmful event such as a cyber attack

***Vulnerability***



Weakness that makes targets susceptible to an attack

***Risk***



Potential of loss from an attack

**Risk Mitigation**

Strategy for dealing with risk



# What is a threat?

*Any thing that has the potential to lead to:*

- ***Unauthorized access, use, disclosure***
- ***Modification***
- ***Disruption or Destruction***

*of an enterprises' information*

Physical

Technical

Administrative

# What is a threat...



Threats to information and information systems include:

- Purposeful attacks
- Human errors
- Structural Failures
- Environmental disruptions



# Taxonomy of threat sources

1. Adversarial
2. Accidental
3. Structural
4. Environmental

**NIST**  
Information Technology Laboratory  
**COMPUTER SECURITY RESOURCE CENTER**

Search CSRC

**PUBLICATIONS**

**SP 800-30 Rev. 1**  
**Guide for Conducting Risk Assessments**

**Date Published:** September 2012  
**Supersedes:** [SP 800-30 \(07/01/2002\)](#)

**Author(s)**  
Joint Task Force Transformation Initiative

**DOCUMENTATION**

**Publication:**  
 [SP 800-30 Rev. 1 \(DOI\)](#)  
 Local Download

<https://csrc.nist.gov/publications/detail/sp/800-30/rev-1/final>

Type of Threat Source	Description	Characteristics
<b>ADVERSARIAL</b> <ul style="list-style-type: none"> <li>- Individual                             <ul style="list-style-type: none"> <li>- Outsider</li> <li>- Insider</li> <li>- Trusted Insider</li> <li>- Privileged Insider</li> </ul> </li> <li>- Group                             <ul style="list-style-type: none"> <li>- Ad hoc</li> <li>- Established</li> </ul> </li> <li>- Organization                             <ul style="list-style-type: none"> <li>- Competitor</li> <li>- Supplier</li> <li>- Partner</li> <li>- Customer</li> <li>- Nation-State</li> </ul> </li> </ul>	Individuals, groups, organizations, or states that seek to exploit the organization's dependence on cyber resources (i.e., information in electronic form, information and communications technologies, and the communications and information-handling capabilities provided by those technologies).	Capability, Intent, Targeting
<b>ACCIDENTAL</b> <ul style="list-style-type: none"> <li>- User</li> <li>- Privileged User/Administrator</li> </ul>	Erroneous actions taken by individuals in the course of executing their everyday responsibilities.	Range of effects
<b>STRUCTURAL</b> <ul style="list-style-type: none"> <li>- Information Technology (IT) Equipment                             <ul style="list-style-type: none"> <li>- Storage</li> <li>- Processing</li> <li>- Communications</li> <li>- Display</li> <li>- Sensor</li> <li>- Controller</li> </ul> </li> <li>- Environmental Controls                             <ul style="list-style-type: none"> <li>- Temperature/Humidity Controls</li> <li>- Power Supply</li> </ul> </li> <li>- Software                             <ul style="list-style-type: none"> <li>- Operating System</li> <li>- Networking</li> <li>- General-Purpose Application</li> <li>- Mission-Specific Application</li> </ul> </li> </ul>	Failures of equipment, environmental controls, or software due to aging, resource depletion, or other circumstances which exceed expected operating parameters.	Range of effects
<b>ENVIRONMENTAL</b> <ul style="list-style-type: none"> <li>- Natural or man-made disaster                             <ul style="list-style-type: none"> <li>- Fire</li> <li>- Flood/Tsunami</li> <li>- Windstorm/Tornado</li> <li>- Hurricane</li> <li>- Earthquake</li> <li>- Bombing</li> <li>- Overrun</li> </ul> </li> <li>- Unusual Natural Event (e.g., sunspots)</li> <li>- Infrastructure Failure/Outage                             <ul style="list-style-type: none"> <li>- Telecommunications</li> <li>- Electrical Power</li> </ul> </li> </ul>	Natural disasters and failures of critical infrastructures on which the organization depends, but which are outside the control of the organization.  Note: Natural and man-made disasters can also be characterized in terms of their severity and/or duration. However, because the threat source and the threat event are strongly identified, severity and duration can be included in the description of the threat event (e.g., Category 5 hurricane causes extensive damage to the facilities housing mission-critical systems, making those systems unavailable for three weeks).	Range of effects

# Adversarial Threats

“Security involves making sure things work, not in the presence of random faults, but **in the face of an intelligent and malicious adversary** trying to ensure that things fail in the worst possible way at the worst possible time.”

– [Bruce Schneier](#)

Type of Threat Source	Description	Characteristics
<p>ADVERSARIAL</p> <ul style="list-style-type: none"> <li>- Individual               <ul style="list-style-type: none"> <li>- Outsider</li> <li>- Insider</li> <li>- Trusted Insider</li> <li>- Privileged Insider</li> </ul> </li> <li>- Group               <ul style="list-style-type: none"> <li>- Ad hoc</li> <li>- Established</li> </ul> </li> <li>- Organization               <ul style="list-style-type: none"> <li>- Competitor</li> <li>- Supplier</li> <li>- Partner</li> <li>- Customer</li> </ul> </li> <li>- Nation-State</li> </ul>	<p>Individuals, groups, organizations, or states that seek to exploit the organization's dependence on cyber resources (i.e., information in electronic form, information and communications technologies, and the communications and information-handling capabilities provided by those technologies).</p>	<p>Capability, Intent, Targeting</p>



More information can be found in class notes

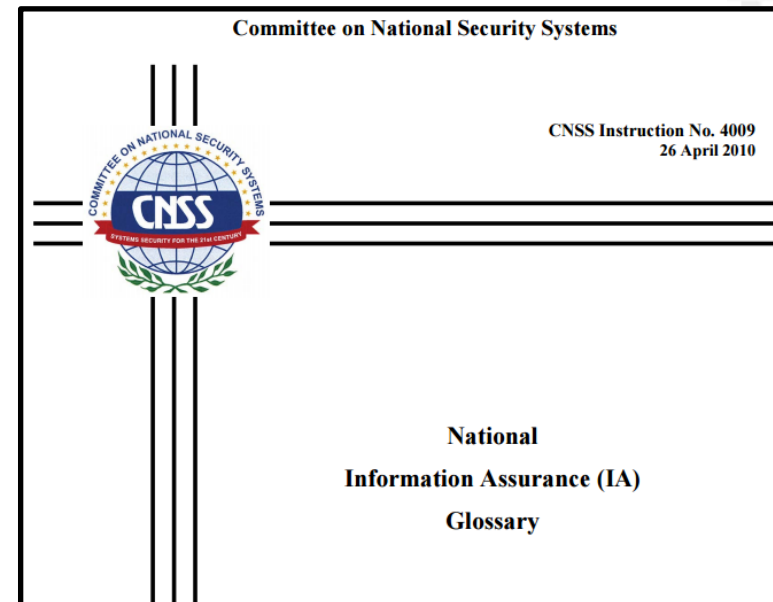
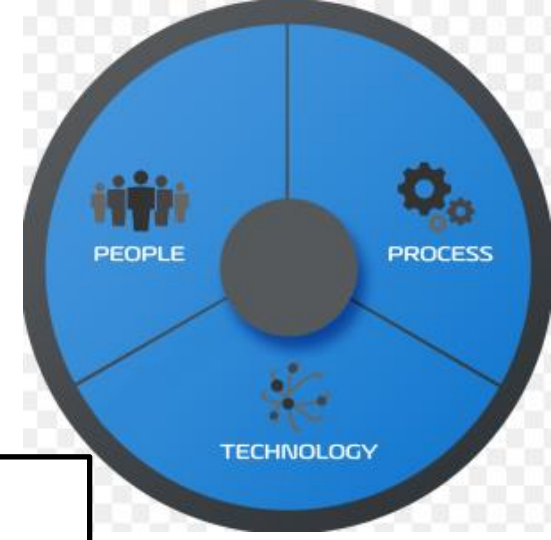
# What is a Vulnerability?





# What is a Vulnerability?

*Any unaddressed susceptibility to a Adversarial, Accidental, Structural or Environmental threat is an information security vulnerability*

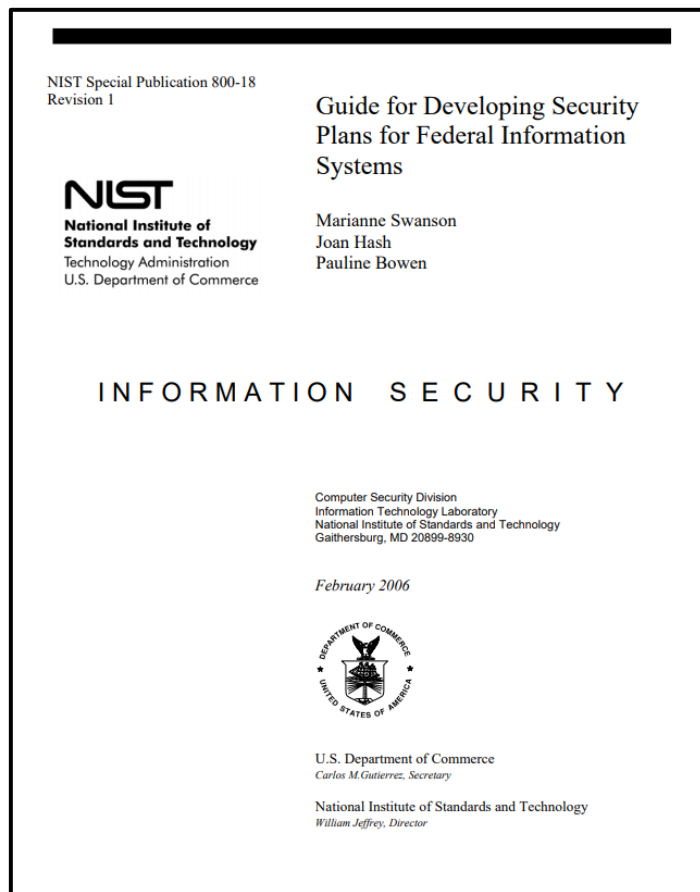


**Weakness in an information system, system security procedures, internal controls, or implementation that could be exploited or triggered by a threat source.**

# Vulnerabilities are...

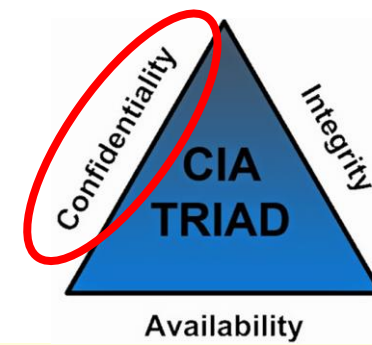
Inadequacies in any of these 17 areas which lead to negative impacts:

Cybersecurity Controls protect against impacts

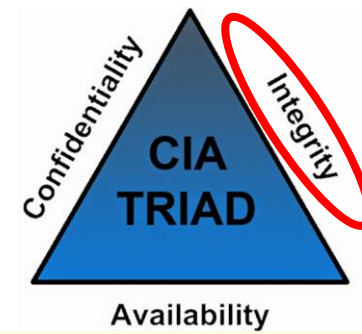


CLASS	FAMILY
Management	Risk Assessment
Management	Planning
Management	System and Services Acquisition
Management	Certification, Accreditation, and Security Assessments
Operational	Personnel Security
Operational	Physical and Environmental Protection
Operational	Contingency Planning
Operational	Configuration Management
Operational	Maintenance
Operational	System and Information Integrity
Operational	Media Protection
Operational	Incident Response
Operational	Awareness and Training
Technical	Identification and Authentication
Technical	Access Control
Technical	Audit and Accountability
Technical	System and Communications Protection

Vulnerability to what ?



	POTENTIAL IMPACT		
Security Objective	LOW	MODERATE	HIGH
<p><b><i>Confidentiality</i></b>            Preserving authorized restrictions on information access and disclosure, including means for protecting personal privacy and proprietary information.            [44 U.S.C., SEC. 3542]</p>	<p>The unauthorized disclosure of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized disclosure of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized disclosure of information could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.</p>



	POTENTIAL IMPACT		
Security Objective	LOW	MODERATE	HIGH
<p><b><i>Integrity</i></b> Guarding against improper information modification or destruction, and includes ensuring information non-repudiation and authenticity. [44 U.S.C., SEC. 3542]</p>	<p>The unauthorized modification or destruction of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized modification or destruction of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized modification or destruction of information could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.</p>



	POTENTIAL IMPACT		
Security Objective	LOW	MODERATE	HIGH
<p><b><i>Availability</i></b> Ensuring timely and reliable access to and use of information. [44 U.S.C., SEC. 3542]</p>	<p>The disruption of access to or use of information or an information system could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The disruption of access to or use of information or an information system could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The disruption of access to or use of information or an information system could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.</p>

# FIPS 199 Standards: security objectives relate to avoiding negative impacts



**FIPS PUB 199**

---

FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATION

**Standards for Security Categorization of Federal Information and Information Systems**

## Impact ratings:

- **High:** Severe or catastrophic adverse effect
- **Moderate:** Serious adverse effect
- **Low:** Limited adverse effect

	POTENTIAL IMPACT		
Security Objective	LOW	MODERATE	HIGH
<p><b>Confidentiality</b> Preserving authorized restrictions on information access and disclosure, including means for protecting personal privacy and proprietary information. [44 U.S.C., SEC. 3542]</p>	The unauthorized disclosure of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized disclosure of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized disclosure of information could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.
<p><b>Integrity</b> Guarding against improper information modification or destruction, and includes ensuring information non-repudiation and authenticity. [44 U.S.C., SEC. 3542]</p>	The unauthorized modification or destruction of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized modification or destruction of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized modification or destruction of information could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.
<p><b>Availability</b> Ensuring timely and reliable access to and use of information. [44 U.S.C., SEC. 3542]</p>	The disruption of access to or use of information or an information system could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.	The disruption of access to or use of information or an information system could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.	The disruption of access to or use of information or an information system could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.

# Security Categorization Standard is used to determine the security categorization of an information system that contains, processes and/or transports information

The generalized format for expressing the security category, SC, of an information system is:

SC information system = {(confidentiality, *impact*), (integrity, *impact*), (availability, *impact*)},

where the acceptable values for potential impact are LOW, MODERATE, or HIGH.

...remember the impact ratings:

- **High impact:** Severe or catastrophic adverse effect
- **Moderate impact:** Serious adverse effect
- **Low impact:** Limited adverse effect

Example with multiple information types:

SC contract information = {(confidentiality, MODERATE), (integrity, MODERATE), (availability, LOW)},

and

SC administrative information = {(confidentiality, LOW), (integrity, LOW), (availability, LOW)}.

The resulting security category of the information system is expressed as:

SC acquisition system = {(confidentiality, MODERATE), (integrity, MODERATE), (availability, LOW)},



# What is a Risk?

***A measure of the potential impact of a threat resulting from an exploitation of a vulnerability***

*Potential loss resulting from unauthorized:*

- *Access, use, disclosure*
- *Modification*
- *Disruption or destruction*

*...of an enterprises' information*

*Can be expressed in quantitative and qualitative terms*

Physical

Technical

Administrative  
(organizational,  
governance)

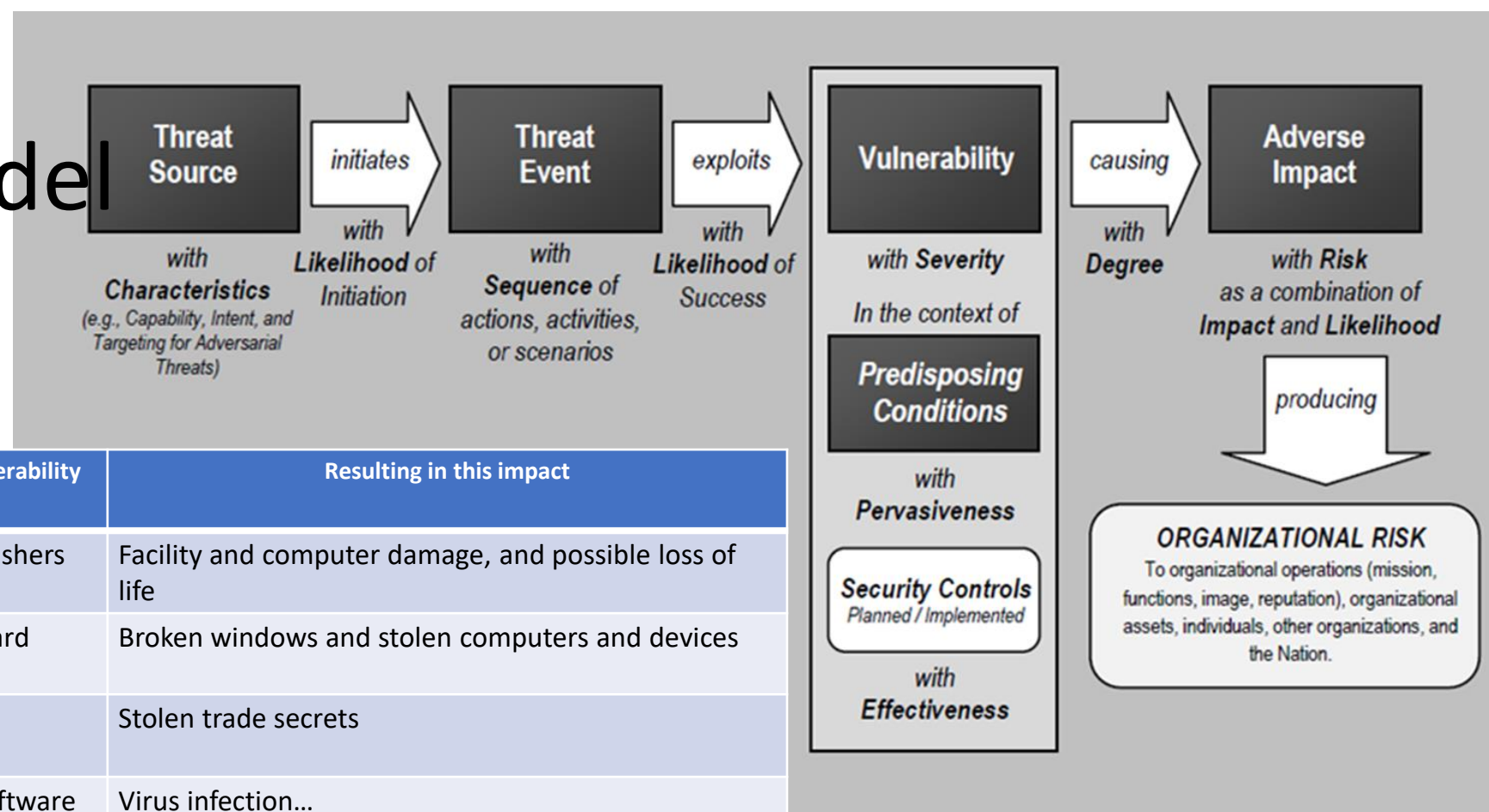
# What are examples of Information security risks ?

- Economic impact and financial loss
  - Replacement costs (software, hardware, other)
  - Backup restoration and recovery costs
  - Reprocessing, reconstruction costs
  - Theft/crime (non-computer, computer)
- Loss of life
- Losses due to fraud, theft, larceny, bribery
- Impact of
  - lost competitive edge
  - lost data
  - lost time
  - lost productivity
  - lost business



- Bankruptcy
- Business interruption
- Frustration
- Ill will
- Injury
- Impacts of inaccurate data

# An IT risk model



Type	Threat Source	Can exploit this vulnerability	Resulting in this impact
Physical	Fire	Lack of fire extinguishers	Facility and computer damage, and possible loss of life
Physical	Intruder	Lack of security guard	Broken windows and stolen computers and devices
Technical	Contractor	Lax access control mechanisms	Stolen trade secrets
Technical	Malware	Lack of antivirus software	Virus infection...
Technical	Hacker	Unprotected services running on a server	Unauthorized access to confidential information
Administrative	Employee	Lack of training	Unauthorized distribution of sensitive information

NIST SP 800-30r1 “Guide for Conducting Risk Assessments”, page 21

# Cybersecurity Objectives

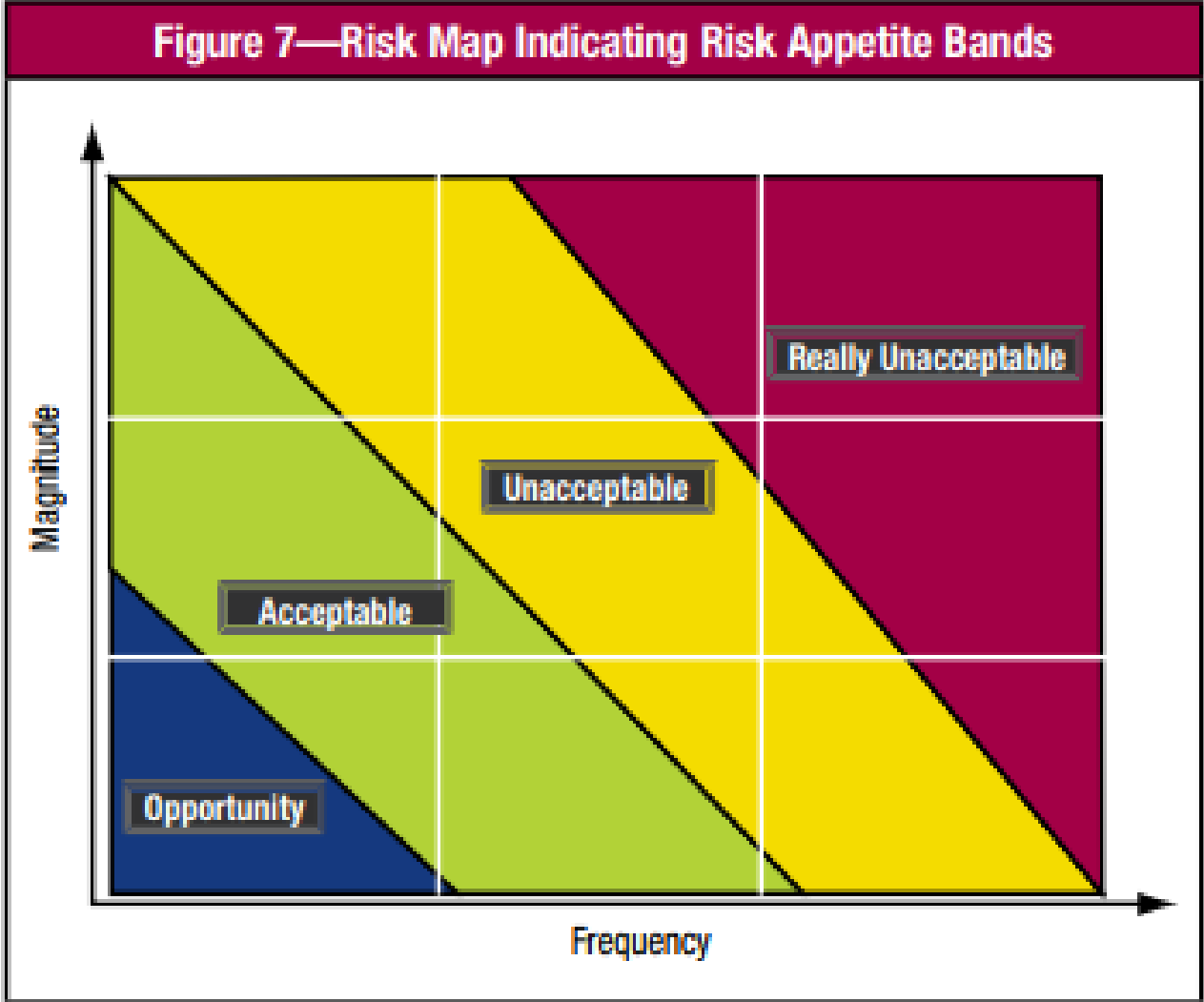
## Qualitative Risk Assessment

### Quantitative Risk Assessment

$$\begin{aligned}
 \text{Annual Loss Expectancy} &= \\
 &\text{Single Loss Expectancy} \\
 &\quad \times \\
 &\text{Annualized Rate of Occurrence}
 \end{aligned}$$

Security Objective	POTENTIAL IMPACT		
	LOW	MODERATE	HIGH
<p><b>Confidentiality</b> Preserving authorized restrictions on information access and disclosure, including means for protecting personal privacy and proprietary information. [44 U.S.C., SEC. 3542]</p>	<p>The unauthorized disclosure of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized disclosure of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized disclosure of information could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.</p>
<p><b>Integrity</b> Guarding against improper information modification or destruction, and includes ensuring information non-repudiation and authenticity. [44 U.S.C., SEC. 3542]</p>	<p>The unauthorized modification or destruction of information could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized modification or destruction of information could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The unauthorized modification or destruction of information could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.</p>
<p><b>Availability</b> Ensuring timely and reliable access to and use of information. [44 U.S.C., SEC. 3542]</p>	<p>The disruption of access to or use of information or an information system could be expected to have a <b>limited</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The disruption of access to or use of information or an information system could be expected to have a <b>serious</b> adverse effect on organizational operations, organizational assets, or individuals.</p>	<p>The disruption of access to or use of information or an information system could be expected to have a <b>severe or catastrophic</b> adverse effect on organizational operations, organizational assets, or individuals.</p>

How do you determine if a risk is acceptable?



# Course objectives

- ✓ Explain cybersecurity as a key enterprise risk and how it can be managed
- Understand methods used to identify, protect against, detect, respond to, and recover from cybersecurity threats
- Use techniques of ethical hacking to perform penetration testing to assess vulnerabilities in information systems
- Communicate risk in assessment reports that support management decisions

# Risk Management Techniques

Once threats and risks are identified, each risk can be managed by:

1. Avoidance
2. Acceptance
3. Transfer
4. Mitigation (“Controls”)

Information identification, categorization and risk evaluation is the first step in information systems security...



*This course will help you understand how information risk to an enterprise is evaluated and security of information systems is assessed*



# Course objectives

- ✓ Explain cybersecurity as a key enterprise risk and how it can be managed
- ✓ Understand methods used to identify, protect against, detect, respond to, and recover from cybersecurity threats
- Use techniques of ethical hacking to perform penetration testing to assess vulnerabilities in information systems
- Communicate risk in assessment reports that support management decisions

# Ethical Hacking & Penetration Testing

This course will help you gain insight into cybersecurity risk controls and one specific type cybersecurity risk assessment...

“Penetration testing is a specialized type of assessment conducted on information systems or individual system components to identify vulnerabilities that could be exploited by adversaries.

Such testing can be used to either validate vulnerabilities or determine the degree of resistance organizational information systems have to adversaries within a set of specified constraints (e.g., time, resources, and/or skills).

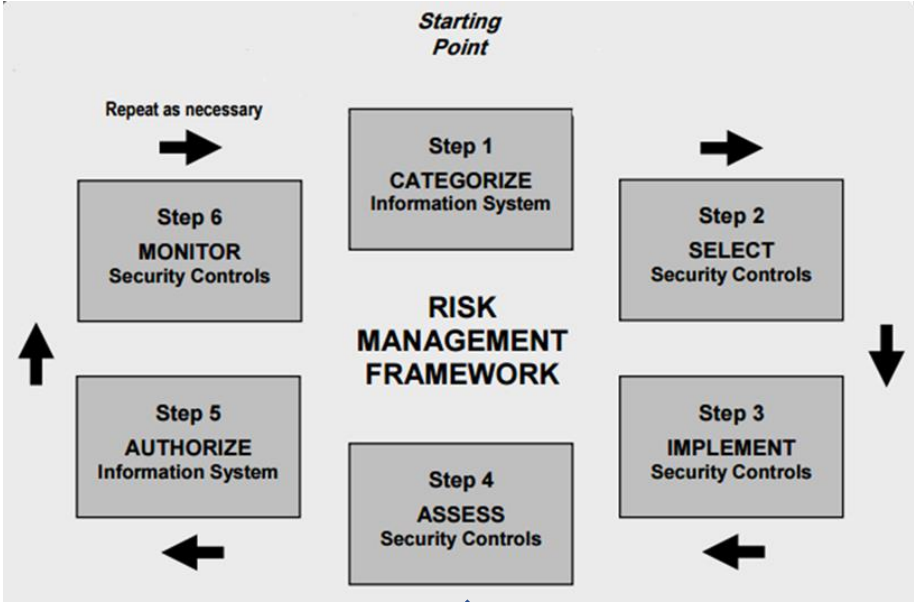
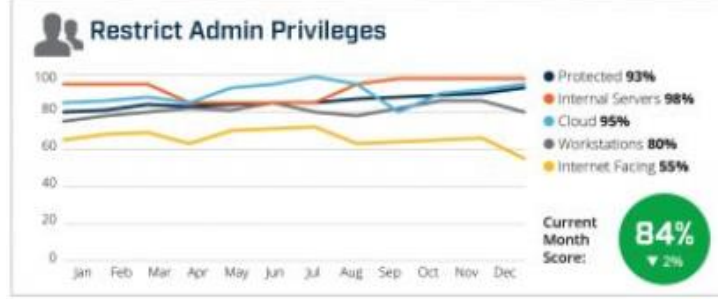
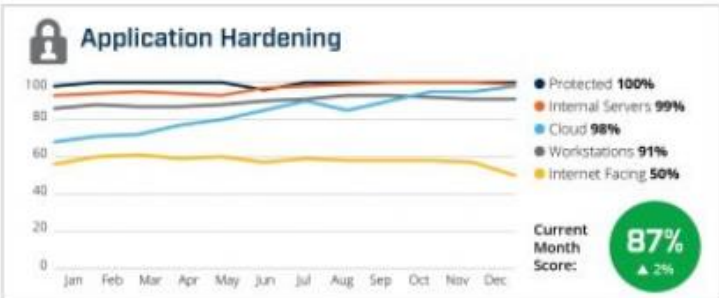
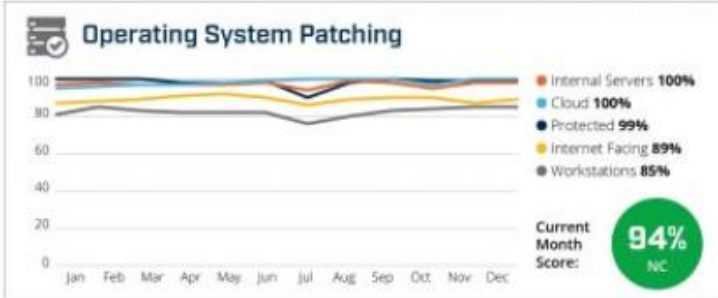
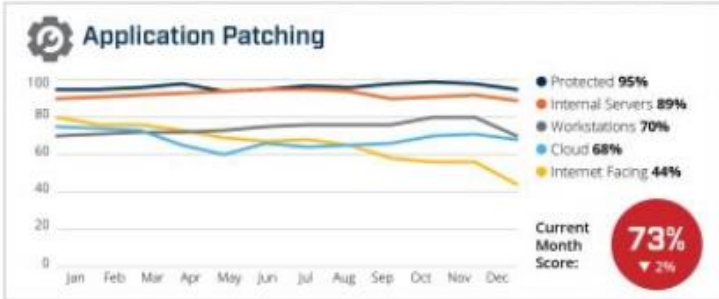
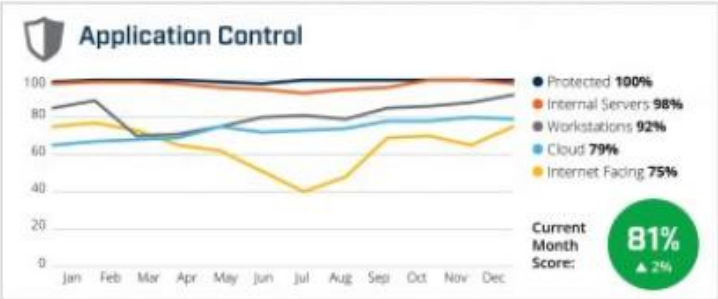
Penetration testing attempts to duplicate the actions of adversaries in carrying out hostile cyber attacks against organizations and provides a more in-depth analysis of security-related weaknesses/deficiencies.”

<https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-53r4.pdf>

# Course objectives

- ✓ Explain cybersecurity as a key enterprise risk and how it can be managed
- ✓ Understand methods used to identify, protect against, detect, respond to, and recover from cybersecurity threats
- ✓ Use techniques of ethical hacking to perform penetration testing to assess vulnerabilities in information systems
- **Communicate risk in assessment reports that support management decisions**

# Risk Assessment and Mitigation Recommendations



# Agenda

- ✓ Instructor
- ✓ Introduction
- Course overview
  - Need for Cybersecurity Professionals

# Syllabus and Course website ([001 & 003](#))

MIS4596 – Sections 001 & 003 Syllabus Page 1

## MIS 4596 - Managing Enterprise Cybersecurity

### Spring 2021

**Instructor:** David Lanter, Ph.D. GISP CISA  
**Office:** Speakman 209C and online via Zoom  
**Office Hours:** Via Zoom by appointment  
**Email:** [David.Lanter@temple.edu](mailto:David.Lanter@temple.edu)  
**e-profile:** <http://community.mis.temple.edu/dlanter/>

**Class** (Format: Online with required virtual meetings)

**Section 001, CRN 20595**  
**Meetings:** Tuesdays and Thursdays, 9:30 AM – 10:50 AM  
**Location: Online:** [Zoom Meeting](#)  
**Canvas:** <https://templeu.instructure.com/courses/88445>

**Section 003, CRN 22609**  
**Meetings:** Tuesdays and Thursdays, 12:30 PM – 1:50 PM  
**Location: Online:** [Zoom Meeting](#)  
**Canvas:** <https://templeu.instructure.com/courses/88500>

MIS Community website for both sections:  
<https://community.mis.temple.edu/mis4596sec001spring2021/>

### Course Description

In this course you will learn to think like a security professional—how to identify threats like an attacker, and how to model and mitigate those threats. You will gain a working knowledge of modern methods of protecting data: encryption, hashing, confidentiality, authentication, integrity, non-repudiation, certificates, and IP security. You will learn methods of attacking systems and how to protect against those methods of attacks. You will gain an appreciation of the broad disciplines required for information security to work.

### Course Objectives

1. Explain cybersecurity as a key enterprise risk and how it can be managed.
2. Understand methods used to identify, protect against, detect, respond to, and recover from cybersecurity threats.
3. Use techniques of ethical hacking to perform penetration testing to assess vulnerabilities in information systems.
4. Communicate risk in assessment reports that support management decisions.

**MIS** MANAGEMENT INFORMATION SYSTEMS

## Managing Enterprise Cybersecurity

MIS 4596.001 • Spring 2021 • David Lanter

SCHEDULE ABOUT LABS LECTURE MATERIALS

### Schedule

DATES	TOPIC & ASSIGNMENTS DUE	READINGS
Tuesday, 1/19/2021	Introduction to the Course	Anderson, Ch. 1
Thursday, 1/21/2021	Threat modeling	Read the beginning of each chapter, skim the rest of the chapter: "Threat Modeling," by Adam Shostack, Introduction, Chapter 1, Chapter 4 Optional: Schneier, Chapter 21
Tuesday, 1/26/2021	Risk Assessment <b>Start Milestone 1: Risk Assessment Report Draft</b>	
Thursday, 1/28/2021	<b>Threat Modeling Lab due</b> Information Privacy	Tim Cook, "Technology can harm, can help"
Tuesday, 2/ 021	Introduction to Linux   Google Cloud Platform	

RECENT ANNOUNCEMENTS

[More Announcements...]

# Syllabus and Course website ([001 & 003](#))

MIS4596 – Sections 001 & 003 Syllabus Page 1

## MIS 4596 - Managing Enterprise Cybersecurity

### Spring 2021

**Instructor:** David Lanter, Ph.D. GISP CISA  
**Office:** Speakman 209C and online via Zoom  
**Office Hours:** Via Zoom by appointment  
**Email:** [David.Lanter@temple.edu](mailto:David.Lanter@temple.edu)  
**e-profile:** <http://community.mis.temple.edu/dlanter/>

**Class** (Format: Online with required virtual meetings)

**Section 001, CRN 20595**  
**Meetings:** Tuesdays and Thursdays, 9:30 AM – 10:50 AM  
**Location: Online:** [Zoom Meeting](#)  
**Canvas:** <https://templeu.instructure.com/courses/88445>

**Section 003, CRN 22609**  
**Meetings:** Tuesdays and Thursdays, 12:30 PM – 1:50 PM  
**Location: Online:** [Zoom Meeting](#)  
**Canvas:** <https://templeu.instructure.com/courses/88500>

MIS Community website for both sections:  
<https://community.mis.temple.edu/mis4596sec001spring2021/>

### Course Description

In this course you will learn to think like a security professional—how to identify threats like an attacker, and how to model and mitigate those threats. You will gain a working knowledge of modern methods of protecting data: encryption, hashing, confidentiality, authentication, integrity, non-repudiation, certificates, and IP security. You will learn methods of attacking systems and how to protect against those methods of attacks. You will gain an appreciation of the broad disciplines required for information security to work.

### Course Objectives

1. Explain cybersecurity as a key enterprise risk and how it can be managed.
2. Understand methods used to identify, protect against, detect, respond to, and recover from cybersecurity threats.
3. Use techniques of ethical hacking to perform penetration testing to assess vulnerabilities in information systems.
4. Communicate risk in assessment reports that support management decisions.

**MIS** MANAGEMENT INFORMATION SYSTEMS

## Managing Enterprise Cybersecurity

MIS 4596.001 • Spring 2021 • David Lanter

SCHEDULE ABOUT LABS LECTURE MATERIALS

### Schedule

DATES	TOPIC & ASSIGNMENTS DUE	READINGS
Tuesday, 1/19/2021	Introduction to the Course	Anderson, Ch. 1
Thursday, 1/21/2021	Threat modeling	Read the beginning of each chapter, skim the rest of the chapter: "Threat Modeling," by Adam Shostack, Introduction, Chapter 1, Chapter 4 Optional: Schneier, Chapter 21
Tuesday, 1/26/2021	Risk Assessment <b>Start Milestone 1: Risk Assessment Report Draft</b>	
Thursday, 1/28/2021	<b>Threat Modeling Lab due</b> Information Privacy	Tim Cook, "Technology can harm, can help"
Tuesday, 2/02/2021	Introduction to Linux   Google Cloud Platform (GCP)	

RECENT ANNOUNCEMENTS

[More Announcements...]

## Schedule (see MIS Community website for Lab due dates)

Week	Topics
1	Introduction to the Course Threat Modeling
2	Risk Assessment Information Privacy
3	Introduction to Linux and Google Cloud Platform Information Security in Organizations
4	Introduction to Cryptography Symmetric Cryptography
5	Asymmetric Cryptography Digital Certificates and Public Key Infrastructures
6	Wellness Day – No class Authentication and Passwords
7	Password Cracking Introduction to Networking
8	Vulnerability Scanning Vulnerability Exploitation
9	Vulnerability Exploitation continued Milestone group workday
10	Physical Security Human Elements of Security
11	Network Security Monitoring Incident Response
12	Respond Case Study - Equifax Milestone group workday
13	Malware Analysis Recovery Case Study – Maersk
14	Group workday Course Wrap up

## Other Key Dates and Deadlines (subject to change)

Tue, Jan 26	Milestone 1 starts
Sat, Feb 13	Deadline for Milestone 1
Sat, Feb 27	Deadline for Milestone 2
Tue, Mar 9	Mid-term exam opens
Wed, Mar 17	Deadline for mid-term exam
Thu, Mar 18	Milestone 3 starts
Sat, Apr 10	Deadline for Milestone 3
Mon, Apr 26	Deadline for Milestone 4
Tue, Apr 29	Final exam opens
Wed, May 4	Deadline for the final exam

All assignments and exams are due by 11:59 PM EST.



# Course materials – readings...

## Readings

**Required Textbook:** Security Engineering: A Guide to Building Dependable Distributed Systems 2nd Edition, by Ross Anderson.

- Free PDF of the book: <http://www.cl.cam.ac.uk/~rja14/book.html>
- Amazon: <http://a.co/9bzf6zP>

**Required Case Studies:** Two business cases are available as a course pack for purchase from Harvard Business Publishing available for \$8.50 here: <https://hbsp.harvard.edu/import/787157>

**Optional Textbook:** "Secrets and Lies: Digital Security in a Networked World," by Bruce Schneier.

- Available online via Temple Library: <https://goo.gl/tv5y2Z>
- Amazon: <https://amzn.com/0471453803>

**MIS**  
MANAGEMENT INFORMATION SYSTEMS

**Managing Enterprise Cybersecurity**  
MIS 4596.001 • Spring 2021 • David Lanter

SCHEDULE	ABOUT	LABS	LECTURE MATERIALS
----------	-------	------	-------------------

- Course overview
- Course materials
- Grading and Assignments
- Instructor
- Required Textbook: Security Engineering: A Guide to Building Dependable Distributed Systems 2nd Edition, by Ross Anderson.
- Free PDF of the book: <http://www.cl.cam.ac.uk/~rja14/book.html>
  - Amazon: <http://a.co/9bzf6zP>
- Required Case Studies:** Two business cases are available as a course pack for purchase from Harvard Business Publishing available for \$8.50 here: <https://hbsp.harvard.edu/import/787157>
- Optional Textbook:** "Secrets and Lies: Digital Security in a Networked World," by Bruce Schneier.
- Available online via Temple Library: <https://goo.gl/tv5y2Z>
  - Amazon: <https://amzn.com/0471453803>



HARVARD BUSINESS SCHOOL  
9-118-031

ROBAT SRINIVASAN  
QUINN FITCHER  
JONAH S. GOLDBERG

**Data Breach at Equifax**

It was October 4, 2017, and Richard Smith, the former chair of the U.S. Senate Committee on Banking, Housing, and Urban Affairs, was leading the committee's investigation into the data breach at Equifax that had occurred over a week earlier, the latest casualty of the massive crisis that had claimed the jobs of two other executives and spawned hundreds of lawsuits.<sup>1</sup>

Observers were critical of Equifax's cybersecurity. Equifax had been notified about the software vulnerability that had failed to fix it on time. They were also critical especially the delay between when Equifax discovered the breach and when it was disclosed to the public (September 7). Others questioned why the board of directors was not more involved in the board's response to the breach and whether the board's response was adequate.

Smith's replacement, interim CEO Paulino de Rego Barreto, was also critical of Equifax's cybersecurity systems and convinced both consumers and investors of sensitive information. Accomplishing this, however, was no easy task.

**Equifax**

Founded in 1999, Equifax Inc. (Equifax) was a U.S. credit reporting agency. Equifax was one of the three main credit reporting agencies in the United States, collecting and providing information on income and credit history.

<sup>1</sup>The multiple congressional investigations into the breach (by the Senate Committee on Banking, Housing, and Urban Affairs; the House of Representatives Committee on Oversight and Government Reform) produced a number of reports detailing the breach and the impact on consumers. These reports will be referenced throughout the case as they are relevant to the case.

Professor Sonya Strassman and Research Associates Quinn Fitcher and Jonah S. Goldberg were instrumental in the development of this case as provided by Harvard Business Publishing. This case is not intended to serve as a substitute for the textbook or other course materials.

Copyright © 2019, 2018, 2017 President and Fellows of Harvard College. To order or purchase additional copies, contact Harvard Business Publishing, Boston, MA 02163, or go to [www.hbsp.harvard.edu](http://www.hbsp.harvard.edu) or to [permissions@hbsp.harvard.edu](mailto:permissions@hbsp.harvard.edu) or 617.732.7500.

This document is authorized for educator review use only by DAVID LANTER, Temple University. Permissions@hbsp.harvard.edu or 617.732.7500.

IVEY Publishing  
D'Amore-McKim School of Business  
Northeastern University  
W19132

**CYBERATTACK: THE MAERSK GLOBAL SUPPLY-CHAIN MELTDOWN<sup>1</sup>**

David Westly and Professors Lutz Dai and Alexandra Roth wrote this case solely to provide material for class discussion. The authors do not intend to illustrate either effective or ineffective handling of a managerial situation. The authors may have disguised certain names and other identifying information to protect confidentiality.

This publication may not be transmitted, photocopied, digitized, or otherwise reproduced in any form or by any means without the permission of the copyright holder. Reproduction of this material is not covered under subscription by any reproduction rights organization. To order copies or request permission to reproduce materials, contact Ivey Publishing, Ivey Business School, Western University, London, Ontario, Canada, N6G 0W1; (519) 887-1200; [case@ivey.ca](mailto:case@ivey.ca); [www.iveycases.com](http://www.iveycases.com). Our goal is to publish materials of the highest quality; submit any errata to [publishcases@ivey.ca](mailto:publishcases@ivey.ca).

Copyright © 2019, Northeastern University, D'Amore-McKim School of Business  
Version: 2019-04-10

On June 26, 2017, Jim Hagemann Snaabe had just arrived in California, where he was scheduled to speak the next morning on "global risks and uncertainty" at Stanford University's Directors' College. As he skimmed the participants' handout, he took note of the usual suspects: inflation, trade, energy price fluctuations, monetary policies, macroeconomic trends, and strained markets. Unbeknownst to Snaabe, an event unfolding halfway across the globe was about to challenge those conventional notions of risk.

That night, while fast asleep in his Palo Alto hotel room, Snaabe was suddenly jolted from his slumber by an incoming call on his cellphone. The Maersk chairman glanced at the iPhone dock on his bedside, which read "4:00 a.m." in a dim blue digital font. Who could be calling at this hour, he wondered?

"We've suffered a major cyberattack!" exclaimed the caller. "The network is down for the entire company—every system, in every location around the globe." Not even the telephone lines were spared. Maersk, which accounted for 18 per cent of global container shipping, had gone dark.

**JIM HAGEMANN SNAABE**

Jim Hagemann Snaabe was born in the small Danish commune of Egedal, approximately 30 kilometres from the Swedish border but spent his early childhood in Niuk, a remote outpost in Greenland where his father was a helicopter pilot. It was a lonely and isolated existence in a place where it took a week or longer to receive a message from the outside world. Returning to Denmark for his high-school education was not easy, but he found solace in the "cold logic" of computers, on which he programmed simple games.<sup>2</sup>

A self-described "nerd," Snaabe attended Aarhus University in the late 1980s, where he studied mathematical proof. However, his main love continued to be computers, and he secured part-time work in the business school's information technology department. "Mathematics is a lonely enterprise," explained Snaabe. "My thesis was only read by three people, including my mother, and she did it out of courtesy."

Upon receiving his master's degree in 1990, Snaabe became a trainee at software giant SAP, Germany's second-largest company after Siemens.<sup>3</sup> In the mid-1990s, Snaabe left SAP for IBM, but returned less than two years later after being offered a position as regional manager for SAP's Nordic region. "At that time,

This document is authorized for educator review use only by DAVID LANTER, Temple University until Aug 2020. Copying or posting is an infringement of copyright. Permissions@hbsp.harvard.edu or 617.732.7500.

# Course materials – schedule...

MIS

## Managing Enterprise Cybersecurity

MIS 4596.001 • Spring 2021 • David Lanter

SCHEDULE
ABOUT
LABS
LECTURE MATERIALS

## Schedule

DATES	TOPIC & ASSIGNMENTS DUE	READINGS
Tuesday, 1/19/2021	Introduction to the Course	Anderson, Ch. 1
Thursday, 1/21/2021	Threat modeling	Read the beginning of each chapter, skim the rest of the chapter: "Threat Modeling," by Adam Shostack, Introduction, Chapter 1, Chapter 4  Optional: Schneier, Chapter 21
Tuesday, 1/26/2021	<b>Start Milestone 1: Risk Assessment Report Draft</b>	Risk Assessment
Thursday, 1/28/2021	<b>Threat Modeling Lab due</b> Information Privacy	Tim Cook, "Technology can harm, can help"
Tuesday, 2/2/2021	Introduction to Linux   Google Cloud Platform (GCP)	
Thursday, 2/4/2021	Information Security in Organizations	
Tuesday, 2/9/2021	Introduction to Cryptography	

RECENT ANNOUNCEMENTS

[More Announcements...]

DATES	TOPIC & ASSIGNMENTS DUE	READINGS
Tuesday, 1/19/2021	Introduction to the Course	Anderson, Ch. 1
Thursday, 1/21/2021	Threat modeling	Read the beginning of each chapter, skim the rest of the chapter: "Threat Modeling," by Adam Shostack, Introduction, Chapter 1, Chapter 4  Optional: Schneier, Chapter 21
Tuesday, 1/26/2021	<b>Start Milestone 1: Risk Assessment Report Draft</b>	Risk Assessment
Thursday, 1/28/2021	<b>Threat Modeling Lab due</b> Information Privacy	Tim Cook, "Technology can harm, can help"
Tuesday, 2/2/2021	Introduction to Linux   Google Cloud Platform (GCP)	
Thursday, 2/4/2021	Information Security in Organizations	
Tuesday, 2/9/2021	Introduction to Cryptography	

MIS
Information Systems Integration

NEARBY MATERIALS

Week 1 - Introduction 1

### Schedule

DATE	TOPIC	ASSIGNMENTS DUE
Tuesday, 1/19	Introduction to the Course	Anderson, Ch. 1
Thursday, 1/21	Threat Modeling	Read the beginning of each chapter, skim the rest of the chapter: "Threat Modeling," by Adam Shostack, Introduction, Chapter 1, Chapter 4  Optional: Schneier, Chapter 21
Tuesday, 1/26	<b>Start Milestone 1: Risk Assessment Report Draft</b>	Risk Assessment
Thursday, 1/28	<b>Threat Modeling Lab due</b> Information Privacy	Tim Cook, "Technology can harm, can help"
Tuesday, 2/2	Introduction to Linux   Google Cloud Platform (GCP)	
Thursday, 2/4	Information Security in Organizations	
Tuesday, 2/9	Introduction to Cryptography	

RECENT ANNOUNCEMENTS

[More Announcements...]

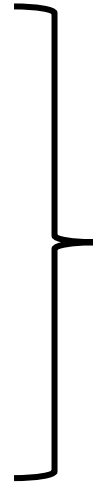
# Grading

Item	Weight
Milestones	40%
Labs	20%
Midterm Exam	15%
Final Exam	20%
Participation	5%
	<b>100%</b>

Grading Scale			
93 – 100	A	73 – 76	C
90 – 92	A-	70 – 72	C-
87 – 89	B+	67 – 69	D+
83 – 86	B	63 – 66	D
80 – 82	B-	60 – 62	D-
77 – 79	C+	Below 60	F

# Grading...

Category	Points	Weight
Milestone 1: Risk Assessment Draft	50	5%
Milestone 2: Final Risk Assessment Report	50	5%
Milestone 3: Penetration test report draft	100	10%
Milestone 4: Penetration test draft with mitigations	200	20%
Labs	200	20%
Midterm Exam	150	15%
Final Exam	200	20%
Participation	50	5%



You will write each Milestone report as a stand-alone document in which you introduce terms and concepts you use and present your analysis in a concise, focused, error-free format that is easy to read and understand

## “Writing-Intensive” Course

A main goal of this class is to help you convey information to another person in the clearest most effective written manner possible

Good technical writing skills are essential to professionals working in fields involving:

- Technology
- Information requirements
- Data analysis
- Regulations and policies
- Procedures and business workflow processes
- Instructing others in how to accomplish tasks

<https://studentsuccess.temple.edu/w-courses/guidelines.html>

# Milestones...

## **Milestone Assignments** (group projects)

**Milestone 1: Risk Assessment Report Draft (5%)** Create a draft risk assessment report for a financial management system.

**Milestone 2: Final Risk Assessment Report (5%)** Incorporate feedback from the instructor on the draft and improve and submit your final version of the report.

**Milestone 3: Penetration Test Report draft (10%)** Create a vulnerability and penetration assessment report of a server. Teams of students will be given an IP address of a server to assess for security weaknesses.

**Milestone 4: Final Penetration Test with Mitigations Report (20%)** Incorporate the feedback you receive on your Penetration Test Report draft and add recommendations for mitigating each identified vulnerability to create a Final Penetration Test with Mitigations Report.

# Labs...

Category	Points	Weight
Labs	200	20%

## Labs

Labs are hands-on learning activities introduced in class and completed outside of class. Labs are typically due one and a half weeks after they are introduced.

There are 12 labs. However, only your top 9 highest lab scores will be counted toward your lab grade.

## Technology Requirements

**Google Cloud Platform (GCP):** This course uses Google Cloud Platform (GCP) to run tools and virtual machines necessary to complete assignments. New accounts on GCP receive a \$300 credit. You should be able to complete this class without going over that cost. I will have you launch a virtual machine instance on GCP from which you can complete class assignments. You will be able to remotely connect to your instance using Chrome Remote Desktop, which works just like a browser tab.

The screenshot shows the course website for MIS 4596: Managing Enterprise Cybersecurity. The header includes the MIS logo and course title. The navigation menu has 'LABS' selected. The main content area lists 12 labs: Threat Modeling with Attack Trees, Web Privacy and Anonymity, Symmetric Encryption and Hashing, Asymmetric Encryption, Digital Certificates, Password Cracking, Vulnerability Scanning, Exploitation, Social Engineering, Network Security Monitoring and Security Onion, and Malware Analysis. Below the labs is a 'Tutorials' section with four items: Introduction to Linux, Introduction to Linux - Supplemental Cowsay Miniadventure, Introduction to Google Cloud Platform, and Introduction to Networking. On the right, there is a 'RECENT ANNOUNCE' section with a link to '[More Announcements...]'.

# Exams

## Take home open book midterm and final exams

- Midterm exam opens 3/9 and is due 3/17
- Cumulative final exam open 4/29 and is due 5/4

Category	Points	Weight
Midterm Exam	150	15%
Final Exam	200	20%

Certification Option: As an option, students seeking certification may replace both the mid-term and final exams by passing CompTIA Security+ certification (<https://www.comptia.org/certifications/security>). Students can substitute the score on the certification plus an adjustment (5% for the Security+) for the mid-term and final exams. For example, if a student receives an 85% on Security+, he/she receives 90% of the points for the two exams. To receive credit for the certification, the student must show evidence of having taken the certification exam by April 22.

# Agenda

- ✓ Instructor
- ✓ Introduction
- ✓ Course overview
- Need for Cybersecurity Professionals





# OCCUPATIONAL OUTLOOK HANDBOOK

OOH HOME | OCCUPATION FINDER | OOH FAQ | OOH GLOSSARY | A-Z INDEX | OOH SITE MAP

Search Handbook Go

Occupational Outlook Handbook > Computer and Information Technology >

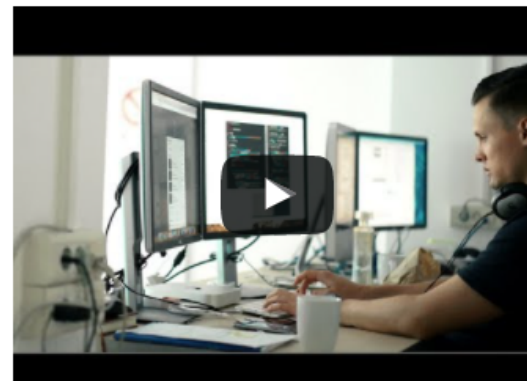
## Information Security Analysts

PRINTER-FRIENDLY

- Summary
- What They Do
- Work Environment
- How to Become One
- Pay
- Job Outlook
- State & Area Data
- Similar Occupations
- More Info

### Summary

Quick Facts: Information Security Analysts	
2019 Median Pay	\$99,730 per year \$47.95 per hour
Typical Entry-Level Education	Bachelor's degree
Work Experience in a Related Occupation	Less than 5 years
On-the-job Training	None
Number of Jobs, 2019	131,000
Job Outlook, 2019-29	31% (Much faster than average)
Employment Change, 2019-29	40,900



### What Information Security Analysts Do

Information security analysts plan and carry out security measures to protect an organization's computer networks and systems.

### Work Environment

Most information security analysts work for computer companies, consulting firms, or business and financial companies.

### How to Become an Information Security Analyst

Most information security analyst positions require a bachelor's degree in a computer-related field. Employers usually prefer to hire analysts with experience in a related occupation.

### Pay

The annual mean wage for information security analysts was \$99,730 in May 2019.

States

Metro Areas

Search State



All

Public Sector Data

Private Sector...

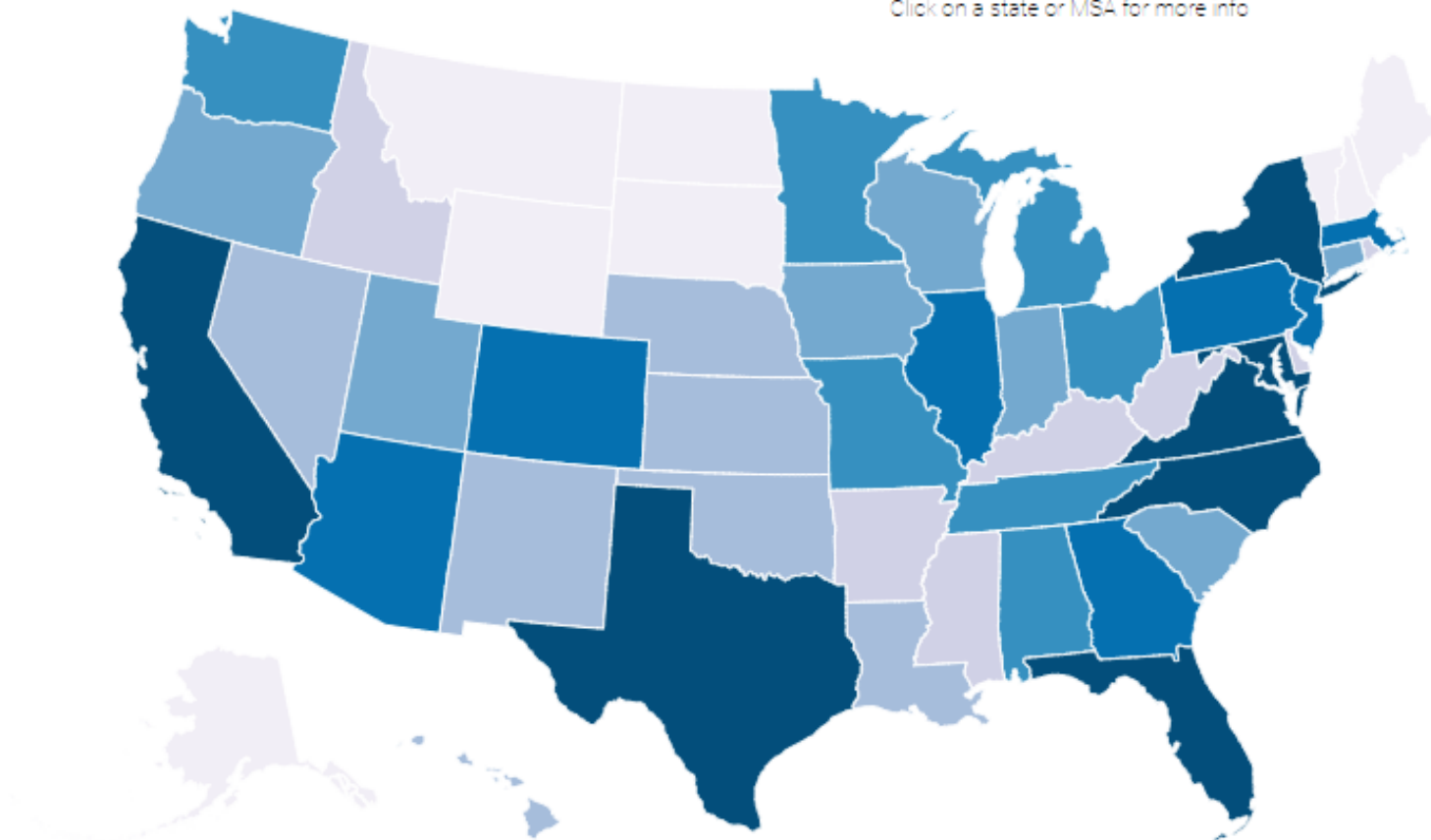


Total job openings



Cybersecurity talent gaps exist across the country. Closing these gaps requires detailed knowledge of the cybersecurity workforce in your region. This interactive heat map provides a granular snapshot of demand and supply data for cybersecurity jobs at the state and metro area levels, and can be used to grasp the challenges and opportunities facing your local cybersecurity workforce.

Click on a state or MSA for more info



TOTAL JOB OPENINGS

- 294 - 1,056
- 1,057 - 2,367
- 2,368 - 3,088
- 3,089 - 5,353
- 5,354 - 12,985
- 12,986 - 20,202
- 20,203 - 66,741

Share

<https://www.cyberseek.org/heatmap.html>

# Example job types



<http://www.cyberseek.org/pathway.html>

# Agenda

- ✓ Instructor
- ✓ Course overview
- ✓ Introduction
- ✓ Adversaries
- ✓ Need for Cybersecurity Professionals