

Managing Enterprise Cybersecurity

MIS 4596

Unit #23

Case Study 2 – Cyberattack: The Maersk Global Supply-Chain Meltdown

Agenda

- Discussion
 - Why was Maersk attacked?
 - Why was NotPetya attack on Maersk successful?
 - What can companies do to mitigate impacts of cyberattacks on availability?
- Cyber Security Controls: Contingency Planning
 - Business Continuity and Disaster Recovery
- How would you rate Maersk's InfoSec maturity?

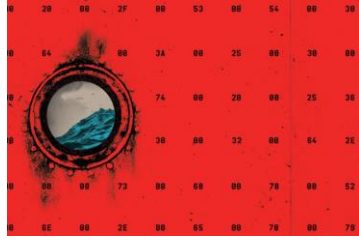
Discussion

- Why was Maersk attacked?
- Why was NotPetya attack on Maersk successful?
- What can companies do to mitigate impacts of ransomware & file encryption attacks?

Why was Maersk attacked?

- Likely collateral damage from an attack by Russia on Ukraine
- NotPetya was likely a warning message sent to international firms not to do business in Ukraine, perhaps to deter foreign investment and/or delay European Union membership
- Hacker accessed and infected systems weeks or months prior to the attack, perhaps leaving evidence of espionage against Ukrainian government and businesses. Ransomware attack not only disabled computers, but erased evidence of spying

Timeline



2016 – Maersk shipping company’s senior system administrators warn company that its network of 80,000+ computers was vulnerable to attack

- Windows 2000 servers and Windows XP computers overdue for replacement
- Leadership approved upgrades, but systems administrators not motivated to implement the upgrades (due to bonuses based on “uptime” and not security)

2017, March – Microsoft issues emergency patch to update systems and protect from NotPetya

2017, June – NotPetya encryption attack

- IT availability loss
 - Active directory domain controllers (network of 150 of them) providing centralized store of usernames and passwords and access control authorization information all wiped out
 - Fall-back to manual business continuity activities
 - 1 domain controller in Ghana protected by power outage and served as a source for restoring domain control and access to restore systems
- 10-days of lost business (\$300,000,000 in expenses and lost earnings)
 - **Note: 60% of small companies are unable to sustain their businesses over 6 months after a cyber attack!**

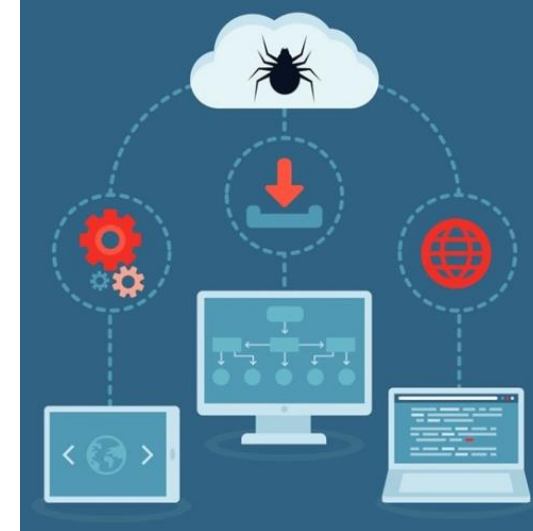
2017, July – System upgraded (4,000 new servers, 45,000 new PC’s, with 2,500 applications) and computer-based business processes restored

Why was the NotPetya attack on Maersk successful?

- Systems not upgraded nor patched to protect from NotPetya virus/malware
- All data, backups and systems accessible on the Internet (except Ghana Active Directory server)
- No contingency planning (Business Continuity Plan / Disaster Recovery Plan)

NotPetya

- Arrives as infected e-mail attachments
- Designed to spread automatically, rapidly, and indiscriminately
- Propelled by two powerful hacker exploits working in tandem:
 1. EternalBlue
 - Penetration tool stolen from US NSA that takes advantage of a Windows Server Message Block (SMB) protocol vulnerability ([CVE-2017-0144](https://cve.mitre.org/cve/2017/0144)) which allowed hackers to remotely run their own code on any unpatched machine
 2. Mimikatz
 - Windows left users' passwords lingering in computers' memory
 - Once hackers gained initial access to a computer, Mimikatz would pull those passwords out of RAM and use them to hack into other machines accessible with the same credentials. On networks with multiuser computers, it could even allow an automated attack to hop from one machine to the next
 3. Encryption of disk drives (no decryption offered)



Note: Petya is a family of encrypting ransomware that was first discovered in 2016. The malware targets Microsoft Windows-based systems, infecting the master boot record to execute a payload that encrypts a hard drive's file system table and prevents Windows from booting.



What can companies do to mitigate impacts of cyberattacks on availability?



What can companies do to mitigate impacts of cyberattacks?

- Regular operating system, anti-virus, and application updates and patches, training and incentives to keep security capabilities up-to-date
 - Greatest impact is on older unpatched software and systems
- 2-factor authentication to block hackers from infiltrating systems and networks
- Contingency planning
 - Data and system backups, training and practice in backing up and restoring systems

Agenda

- ✓ Breakout Groups
 - ✓ Why was Maersk attacked?
 - ✓ Why was NotPetya attack on Maersk successful?
 - ✓ What can companies do to mitigate impacts of cyberattacks on availability?
- Cyber Security Controls: Contingency Planning
 - Business Continuity and Disaster Recovery
- How would you rate Maersk's InfoSec maturity?

To assure resilient response

Business Continuity Plan (BCP)

Documented procedures for recovering and resuming critical operational functions following significant disruption

Source: ISO 22301:2012

Societal security – Business continuity management systems - Requirements

...includes a Disaster Recovery Plan (DRP)

Procedures for recovering critical information systems operations following significant disruption

Catalog of cyber-security controls

*for Business Continuity and Resiliency planning focus on
Contingency Planning controls*

Security and Privacy Controls for Information Systems and Organizations

Operational controls address security methods focusing on mechanisms primarily implemented and executed by people (as opposed to systems) with technical expertise and/or management expertise

JOINT TASK FORCE

CLASS	FAMILY	IDENTIFIER
Management	Risk Assessment	RA
Management	Planning	PL
Management	System and Services Acquisition	SA
Management	Certification, Accreditation, and Security Assessments	CA
Operational	Personnel Security	PS
Operational	Physical and Environmental Protection	PE
Operational	Contingency Planning	CP
Operational	Configuration Management	CM
Operational	Maintenance	MA
Operational	System and Information Integrity	SI
Operational	Media Protection	MP
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Technical	Access Control	AC
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<https://doi.org/10.6028/NIST.SP.800-53r5-draft>

March 2020

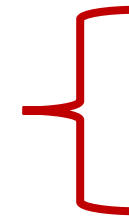


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Wilbur L. Ross, Jr., Secretary

National Institute of Standards and Technology
Secretary of Commerce for Standards and Technology

Contingency Planning Controls

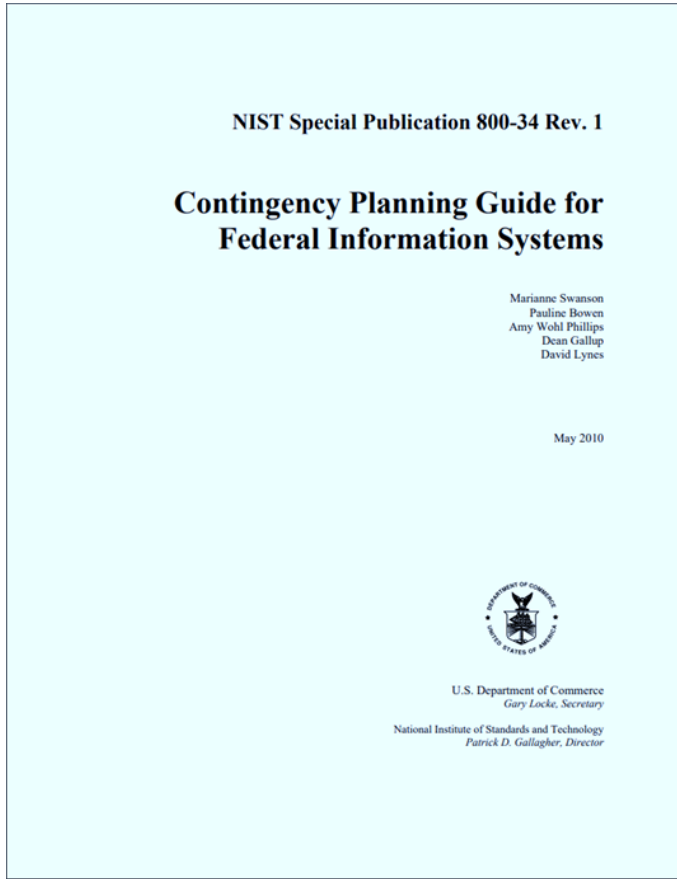
CONTROL NAME	BASELINES		
	LOW	MOD	HIGH
Contingency Planning Policy and Procedures	X	X	X
Contingency Plan	X	X	X
Contingency Training	X	X	X
Contingency Plan Testing	X	X	X
Alternative Storage Site		X	X
Alternative Processing Site		X	X
Telecommunications Services		X	X
Information System Backup	X	X	X
Information System Recovery and Reconstitution	X	X	X



CNTL NO.	CONTROL NAME <i>Control Enhancement Name</i>	WITHDRAWN	ASSURANCE	CONTROL BASELINES		
				LOW	MOD	HIGH
CP-1	Contingency Planning Policy and Procedures		X	X	X	X
CP-2	Contingency Plan			X	X	X
CP-2(1)	CONTINGENCY PLAN COORDINATE WITH RELATED PLANS				X	X
CP-2(2)	CONTINGENCY PLAN CAPACITY PLANNING					X
CP-2(3)	CONTINGENCY PLAN RESUME ESSENTIAL MISSIONS / BUSINESS FUNCTIONS				X	X
CP-2(4)	CONTINGENCY PLAN RESUME ALL MISSIONS / BUSINESS FUNCTIONS					X
CP-2(5)	CONTINGENCY PLAN CONTINUE ESSENTIAL MISSIONS / BUSINESS FUNCTIONS					X
CP-2(8)	CONTINGENCY PLAN IDENTIFY CRITICAL ASSETS				X	X
CP-3	Contingency Training		X	X	X	X
CP-3(1)	CONTINGENCY TRAINING SIMULATED EVENTS		X			X
CP-4	Contingency Plan Testing		X	X	X	X
CP-4(1)	CONTINGENCY PLAN TESTING COORDINATE WITH RELATED PLANS		X		X	X
CP-4(2)	CONTINGENCY PLAN TESTING ALTERNATE PROCESSING SITE		X			X
CP-5	Contingency Plan Update	X	Incorporated into CP-2.			
CP-6	Alternate Storage Site				X	X
CP-6(1)	ALTERNATE STORAGE SITE SEPARATION FROM PRIMARY SITE				X	X
CP-6(2)	ALTERNATE STORAGE SITE RECOVERY TIME / POINT OBJECTIVES					X
CP-6(3)	ALTERNATE STORAGE SITE ACCESSIBILITY				X	X
CP-7	Alternate Processing Site				X	X
CP-7(1)	ALTERNATE PROCESSING SITE SEPARATION FROM PRIMARY SITE				X	X
CP-7(2)	ALTERNATE PROCESSING SITE ACCESSIBILITY				X	X
CP-7(3)	ALTERNATE PROCESSING SITE PRIORITY OF SERVICE				X	X
CP-7(4)	ALTERNATE PROCESSING SITE PREPARATION FOR USE					X
CP-7(5)	ALTERNATE PROCESSING SITE EQUIVALENT INFORMATION SECURITY SAFEGUARDS	X	Incorporated into CP-7.			
CP-8	Telecommunications Services				X	X
CP-8(1)	TELECOMMUNICATIONS SERVICES PRIORITY OF SERVICE PROVISIONS				X	X
CP-8(2)	TELECOMMUNICATIONS SERVICES SINGLE POINTS OF FAILURE				X	X
CP-8(3)	TELECOMMUNICATIONS SERVICES SEPARATION OF PRIMARY / ALTERNATE PROVIDERS					X
CP-8(4)	TELECOMMUNICATIONS SERVICES PROVIDER CONTINGENCY PLAN					X
CP-9	Information System Backup		X	X	X	X
CP-9(1)	INFORMATION SYSTEM BACKUP TESTING FOR RELIABILITY / INTEGRITY				X	X
CP-9(2)	INFORMATION SYSTEM BACKUP TEST RESTORATION USING SAMPLING					X
CP-9(3)	INFORMATION SYSTEM BACKUP SEPARATE STORAGE FOR CRITICAL INFORMATION					X
CP-9(4)	INFORMATION SYSTEM BACKUP PROTECTION FROM UNAUTHORIZED MODIFICATION	X	Incorporated into CP-9.			
CP-9(5)	INFORMATION SYSTEM BACKUP TRANSFER TO ALTERNATE STORAGE SITE					X
CP-10	Information System Recovery and Reconstitution		X	X	X	X
CP-10(1)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION CONTINGENCY PLAN TESTING	X	Incorporated into CP-4.			
CP-10(2)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION TRANSACTION RECOVERY				X	X
CP-10(3)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION COMPENSATING SECURITY CONTROLS	X	Addressed by tailoring procedures.			
CP-10(4)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION RESTORE WITHIN TIME PERIOD					X
CP-10(5)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION FAILOVER CAPABILITY	X	Incorporated into SI-13.			

Contingency Plan

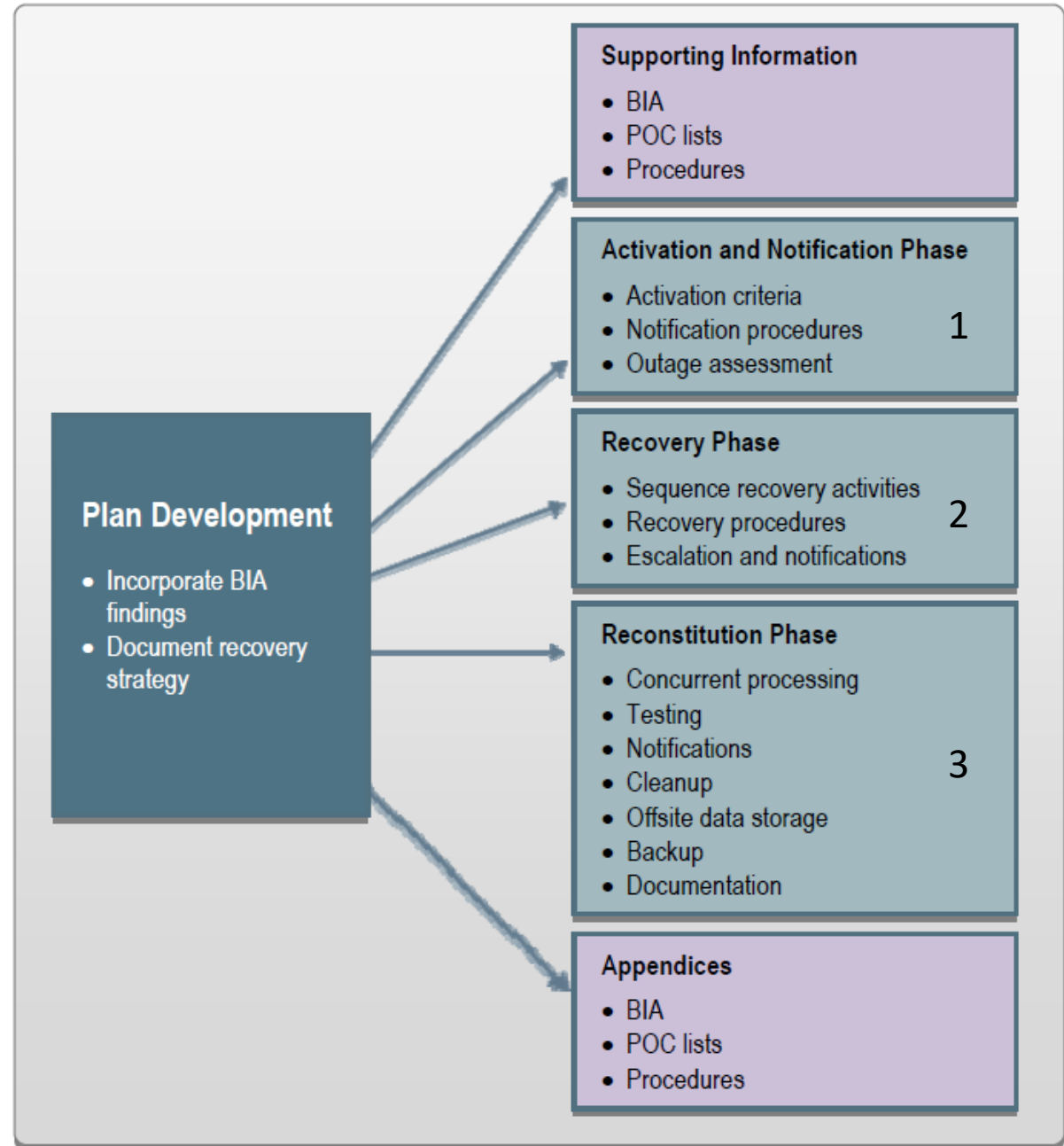
Plan Approval.....	A.3-3
1. Introduction	A.3-4
1.1 Background.....	A.3-4
1.2 Scope.....	A.3-4
1.3 Assumptions.....	A.3-4
2. Concept of Operations	A.3-5
2.1 System Description.....	A.3-5
2.2 Overview of Three Phases.....	A.3-5
2.3 Roles and Responsibilities.....	A.3-6
3. Activation and Notification.....	A.3-6
3.1 Activation Criteria and Procedure	A.3-6
3.2 Notification.....	A.3-6
3.3 Outage Assessment.....	A.3-7
4. Recovery.....	A.3-7
4.1 Sequence of Recovery Activities	A.3-7
4.2 Recovery Procedures	A.3-8
4.3 Recovery Escalation Notices/Awareness.....	A.3-8
5. Reconstitution.....	A.3-8
5.1 Concurrent Processing	A.3-8
5.2 Validation Data Testing.....	A.3-8
5.3 Validation Functionality Testing.....	A.3-9
5.4 Recovery Declaration.....	A.3-9
5.5 Notification (users).....	A.3-9
5.6 Cleanup	A.3-9
5.7 Offsite Data Storage.....	A.3-9
5.8 Data Backup.....	A.3-9
5.9 Event Documentation.....	A.3-10
5.10 Deactivation.....	A.3-10



Appendix A— Sample Information System Contingency Plan Templates	A.1-1
A.1 Sample Template for Low-Impact Systems.....	A.1-1
A.2 Sample Template for Moderate-Impact Systems	A.2-1
A.3 Sample Template for High-Impact Systems.....	A.3-1

3-Phases in a Contingency Plan

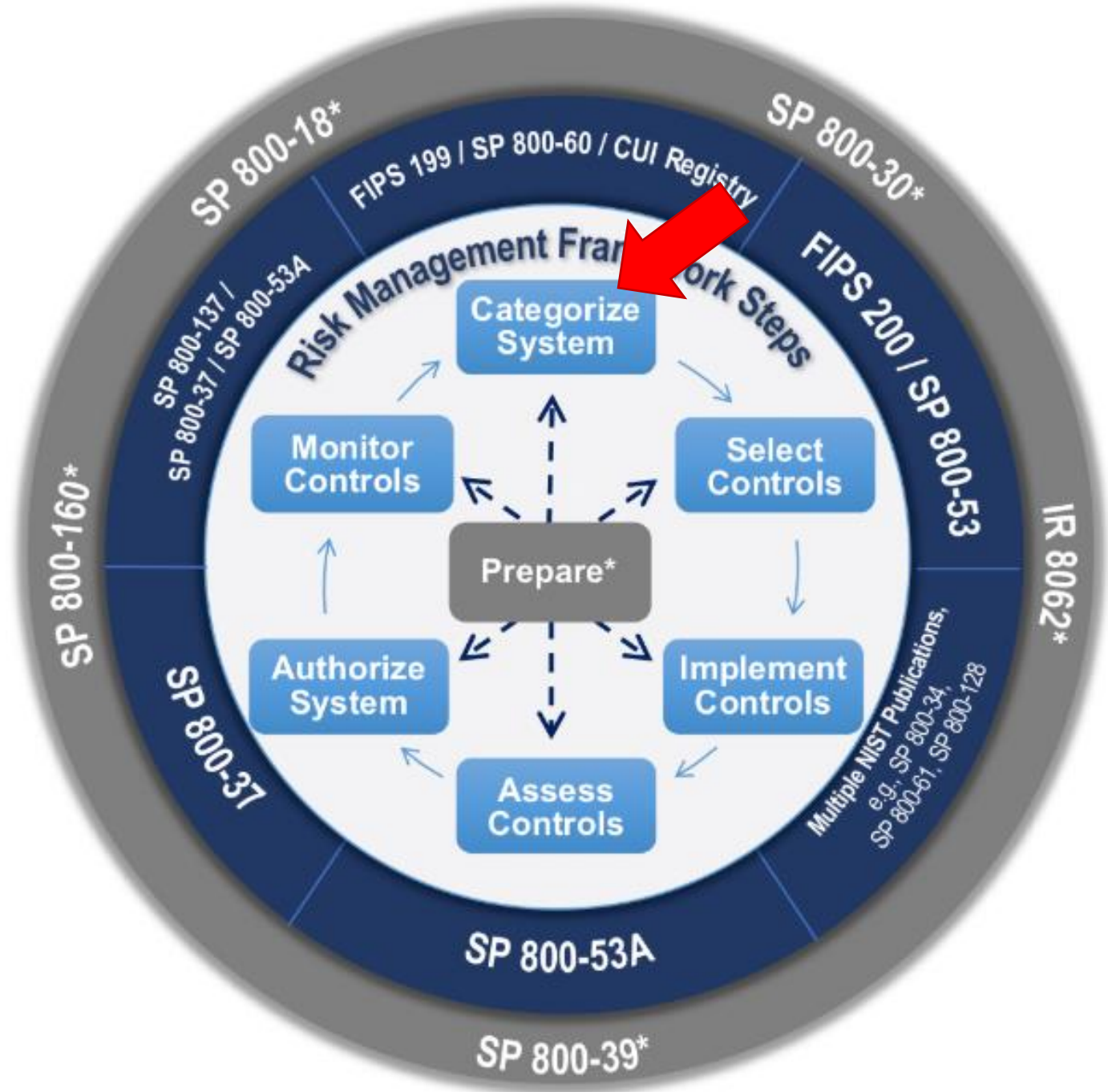
All dependent on a BIA “Business Impact Analysis”





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Inventoried, categorizing impact of loss of availability of information systems enables us to understand how to prioritize them for recovery...



Impact on which security objective determines priorities for recovery?

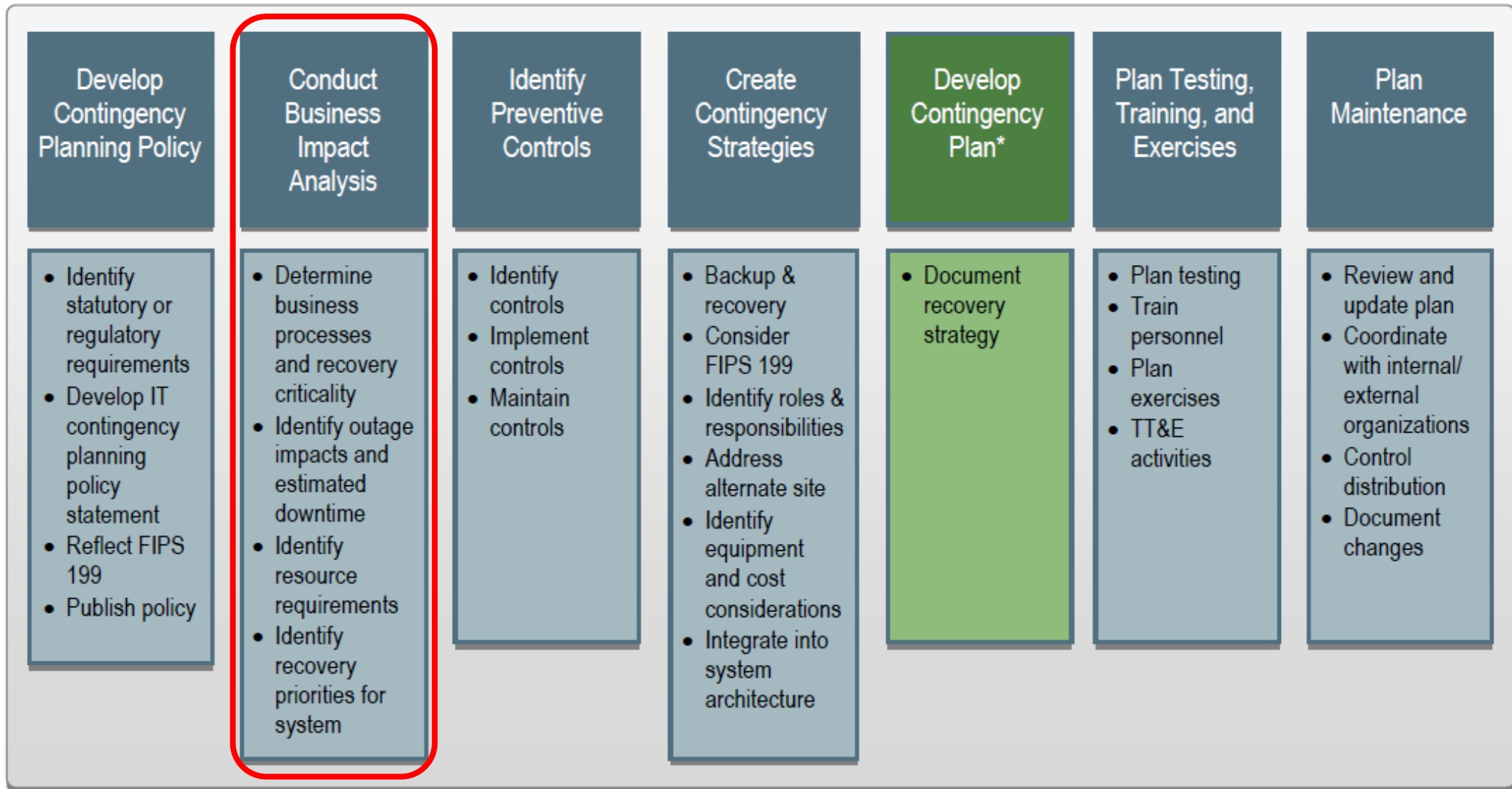
		POTENTIAL IMPACT		
Security Objective	LOW	MODERATE	HIGH	
<p>Confidentiality Preserving authorized restrictions on information access and disclosure, including means for protecting personal privacy and information.</p> <p>[44 U.S.C.]</p>	The unauthorized disclosure of information could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized disclosure of information could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.	The unauthorized disclosure of information could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.	
		POTENTIAL IMPACT		
Security Objective	LOW	MODERATE	HIGH	
<p>Availability Ensuring timely and reliable access to and use of information.</p> <p>[44 U.S.C., SEC. 3542]</p>	The disruption of access to or use of information or an information system could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals.	The disruption of access to or use of information or an information system could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.	The disruption of access to or use of information or an information system could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.	

FIPS PUB 199

FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATION

Standards for Security Categorization of Federal Information and Information Systems

Plan is based on “recovery priorities”

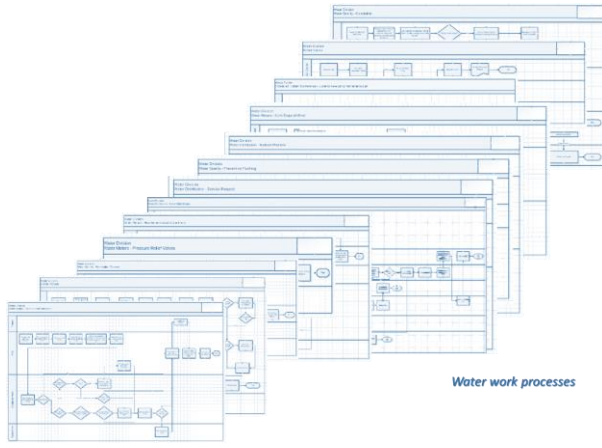


Business Impact Analysis (BIA) Answers

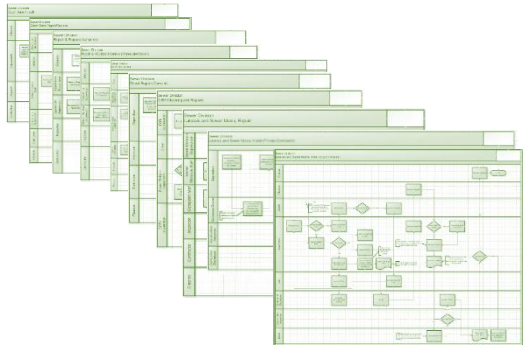
1. What are the business' work processes ?
2. How critical is each ?
3. What data, applications, and people are needed to run each critical process ?
4. What are the priorities for recovering information systems after disruption ?
5. For each critical IT resource, what are:
 - **Recover time objective (RTO):**
Maximum acceptable downtime
 - **Recovery point objective (RPO):**
Maximum acceptable data loss (measured in time, but implies # of data records)

Prerequisite for BIA and contingency planning...

Good work process documentation identifies all people, data, applications, communications and information technologies needed to restore operations



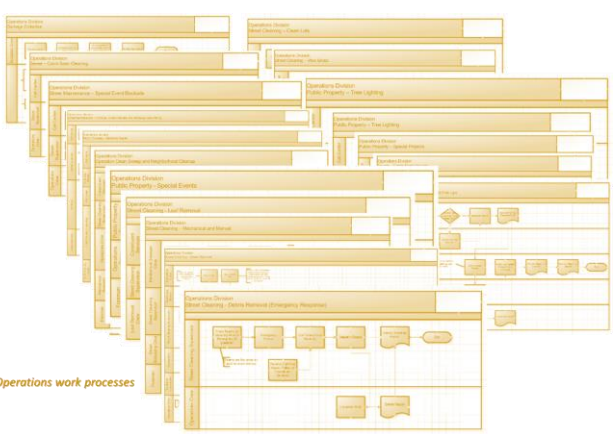
Water work processes



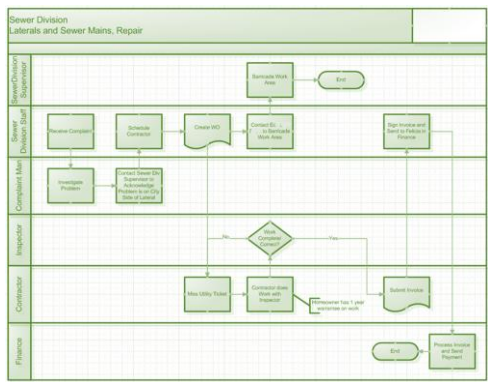
Operations work processes



Transportation Work processes

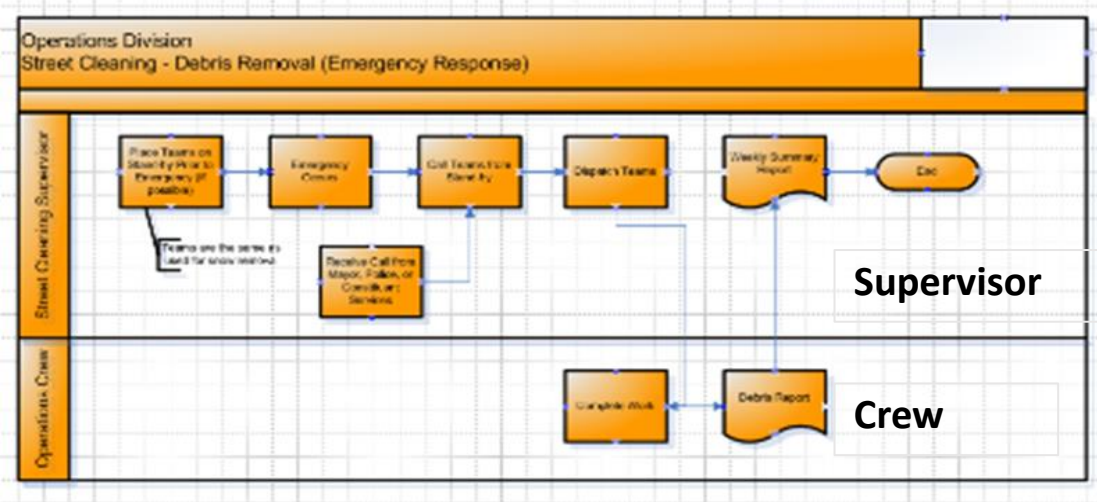
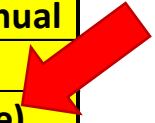


		Transportation Division	Sewer Division	Water Division	Water Quality	Operations Division	Other
Transportation Division	Signs, News/Repair/Replace						
	Street Light Repair/Replace						
	Street Light New						
	Traffic Signal Repair/Replace/Maintenance						
	Traffic Signal New						
	Painting Meter Base						
	Parking Meter Daily Route and Repair						
	Emergency Maintenance						
	Carb Painting						
	Utility Signs						
Operations Division	Mow Grass						
	Chow-Liter						
	Street Cleaning - Mechanical and Manual						
	Debris Removal						
	Debris Removal (Emergency Response)						
	Special Pick Up						
	Lift Removal						
	Operation Clean Sweep and Neighborhood Cleanup						
	Special Events						
	Special Projects						
Water Division	Building Repair						
	Tree Lighting						
	Electrical Repair						
	Problems, Street Repair, and Driveway						
	Pipe/Problem						
	Special Event Blockade						
	Catch Basin Repair						
	Catch Basin Cleaning						
	Manhole Collection						
	Meter Service and Complaint						
Sewer Division	Meter Terminations						
	Meter, New Service						
	Interconnections						
	Pressure Buster Valves						
	New Service						
	Flow Break						
	Event Annual Hydrant Flushing						
	Water Service Repair/Replace						
	Hydrant Repair						
	Scheduled Hydrant Maintenance						



Priorities of business processes for recovery example

Public Works Dept Operations Division	Street Cleaning	Mow Grass
		Clean Lots
		Street Cleaning - Mechanical and Manual
		Snow Removal
		Debris Removal (Emergency Response)
		Special Pick Ups
		Leaf Removal
		Neighborhood Cleanup
	Public Property	Special Events
		Special Projects
		Building Repair
		Tree Lighting
		Electrical Repair
		Potholes, Street Repair, and Resurfacing
Street	Special Event Blockade	
	Catch Basin Repair	
Sanitation	Catch Basin Cleaning	
	Garbage Collection	



Catalog of cyber-security controls

*for Business Continuity and Resiliency planning focus on
Contingency Planning controls*

NIST Special Publication 800-53
Revision 4

Security and Privacy Controls for Federal Information Systems and Organizations

CLASS	FAMILY	IDENTIFIER
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Operational	Contingency Planning	CP
Operational	Configuration Management	CM
Operational	Maintenance	MA
Operational	System and Information Integrity	SI
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INCLUDES UPDATES AS OF 01-22-2015



U.S. Department of Commerce
Rebecca M. Blank, Acting Secretary

National Institute of Standards and Technology
Director

Contingency Planning Controls

CONTROL NAME	BASELINES		
	LOW	MOD	HIGH
	Contingency Planning Policy and Procedures	X	X
Contingency Plan	X	X	X
Contingency Training	X	X	X
Contingency Plan Testing	X	X	X
Alternative Storage Site		X	X
Alternative Processing Site		X	X
Telecommunications Services		X	X
Information System Backup	X	X	X
Information System Recovery and Reconstitution	X	X	X

CNTL NO.	CONTROL NAME <i>Control Enhancement Name</i>	WITHDRAWN	ASSURANCE	CONTROL BASELINES		
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CP-2(4)	CONTINGENCY PLAN RESUME ALL MISSIONS / BUSINESS FUNCTIONS					X
CP-2(5)	CONTINGENCY PLAN CONTINUE ESSENTIAL MISSIONS / BUSINESS FUNCTIONS					X
CP-2(8)	CONTINGENCY PLAN IDENTIFY CRITICAL ASSETS				X	X
CP-3	Contingency Training		X	X	X	X
CP-3(1)	CONTINGENCY TRAINING SIMULATED EVENTS		X			X
CP-4	Contingency Plan Testing		X	X	X	X
CP-4(1)	CONTINGENCY PLAN TESTING COORDINATE WITH RELATED PLANS		X		X	X
CP-4(2)	CONTINGENCY PLAN TESTING ALTERNATE PROCESSING SITE		X			X
CP-5	Contingency Plan Update	X	Incorporated into CP-2.			
CP-6	Alternate Storage Site				X	X
CP-6(1)	ALTERNATE STORAGE SITE SEPARATION FROM PRIMARY SITE				X	X
CP-6(2)	ALTERNATE STORAGE SITE RECOVERY TIME / POINT OBJECTIVES					X
CP-6(3)	ALTERNATE STORAGE SITE ACCESSIBILITY				X	X
CP-7	Alternate Processing Site				X	X
CP-7(1)	ALTERNATE PROCESSING SITE SEPARATION FROM PRIMARY SITE				X	X
CP-7(2)	ALTERNATE PROCESSING SITE ACCESSIBILITY				X	X
CP-7(3)	ALTERNATE PROCESSING SITE PRIORITY OF SERVICE				X	X
CP-7(4)	ALTERNATE PROCESSING SITE PREPARATION FOR USE					X
CP-7(5)	ALTERNATE PROCESSING SITE EQUIVALENT INFORMATION SECURITY SAFEGUARDS	X	Incorporated into CP-7.			
CP-8	Telecommunications Services				X	X
CP-8(1)	TELECOMMUNICATIONS SERVICES PRIORITY OF SERVICE PROVISIONS				X	X
CP-8(2)	TELECOMMUNICATIONS SERVICES SINGLE POINTS OF FAILURE				X	X
CP-8(3)	TELECOMMUNICATIONS SERVICES SEPARATION OF PRIMARY / ALTERNATE PROVIDERS					X
CP-8(4)	TELECOMMUNICATIONS SERVICES PROVIDER CONTINGENCY PLAN					X
CP-9	Information System Backup			X	X	X
CP-9(1)	INFORMATION SYSTEM BACKUP TESTING FOR RELIABILITY / INTEGRITY				X	X
CP-9(2)	INFORMATION SYSTEM BACKUP TEST RESTORATION USING SAMPLING					X
CP-9(3)	INFORMATION SYSTEM BACKUP SEPARATE STORAGE FOR CRITICAL INFORMATION					X
CP-9(4)	INFORMATION SYSTEM BACKUP PROTECTION FROM UNAUTHORIZED MODIFICATION	X	Incorporated into CP-9.			
CP-9(5)	INFORMATION SYSTEM BACKUP TRANSFER TO ALTERNATE STORAGE SITE					X
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CP-10(3)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION COMPENSATING SECURITY CONTROLS	X	Addressed by tailoring procedures.			
CP-10(4)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION RESTORE WITHIN TIME PERIOD					X
CP-10(5)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION FAILOVER CAPABILITY	X	Incorporated into SI-13.			

Options for alternate Data Processing Site

Hot site: A geographically remote facility, fully equipped and ready to power up at a moments notice

Warm site: Includes communications components but computers are not installed – will need to be delivered and setup

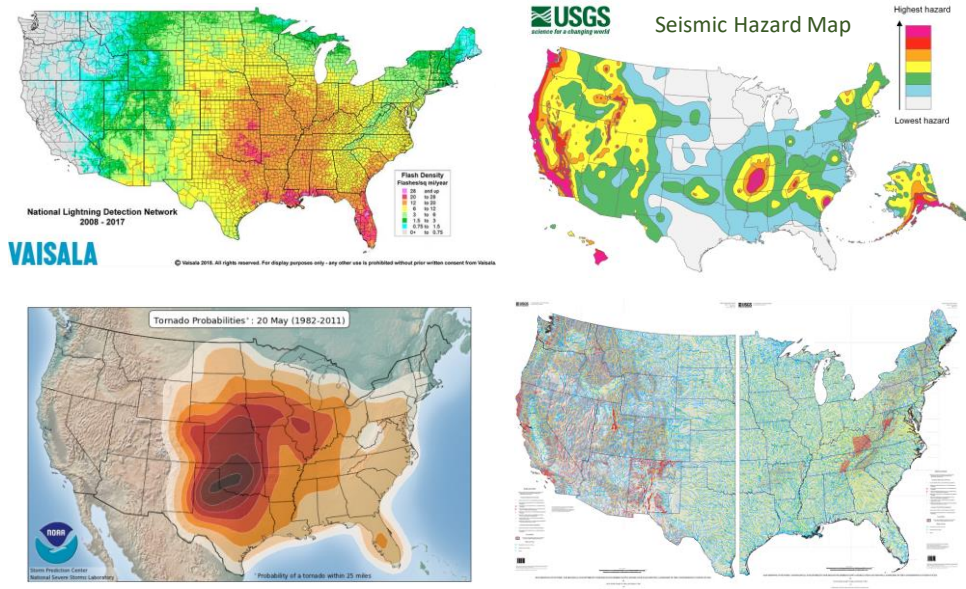
Cold site: Provides only the basic environment that can be outfitted with communication, utilities and computers

Site	Cost	Hardware Equipment	Telecommunications	Setup Time
Hot Site	High	Full	Full	Short
Warm Site	Medium	Partial	Full / Partial	Medium
Cold Site	Low	None	None	Long

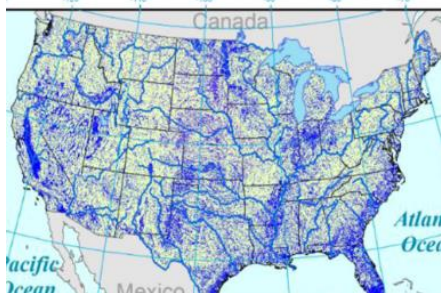
Location of Alternate site

Disaster recovery site should be in a different geophysical area not susceptible to same disaster as the primary operations facility

Note: even the cloud is located somewhere...

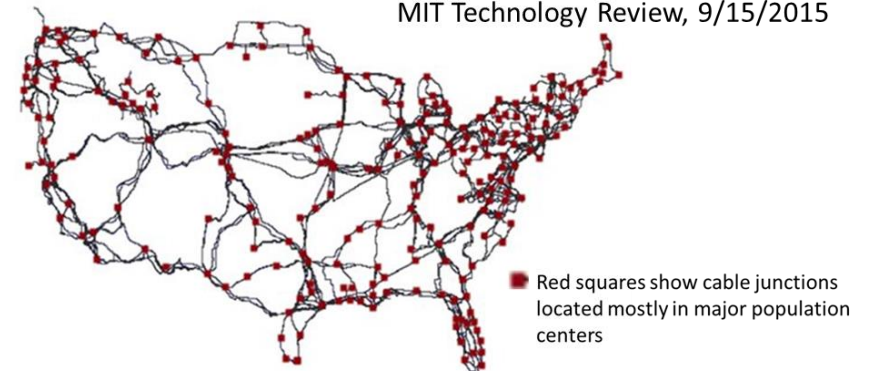


GFI flood-prone areas



With multiple providers of:

US Long-haul High-Speed Internet Fiber Network
MIT Technology Review, 9/15/2015



- Telecommunications
- Stable power supply
- Redundant utilities

Contingency Planning Controls

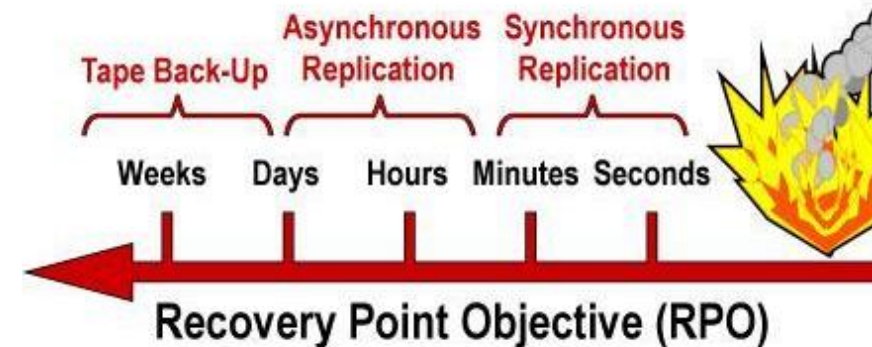
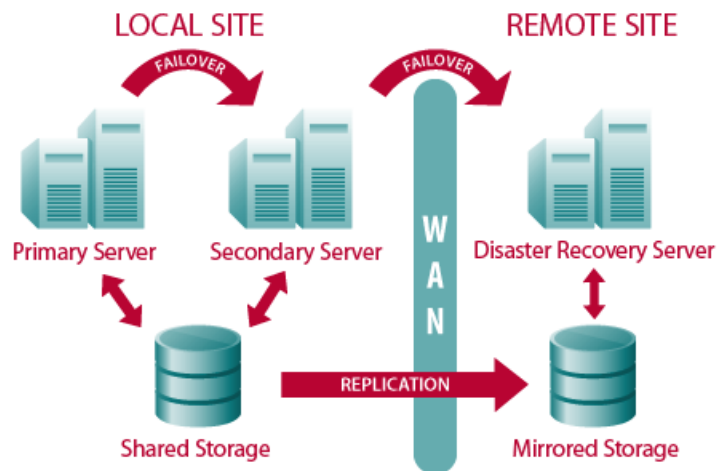
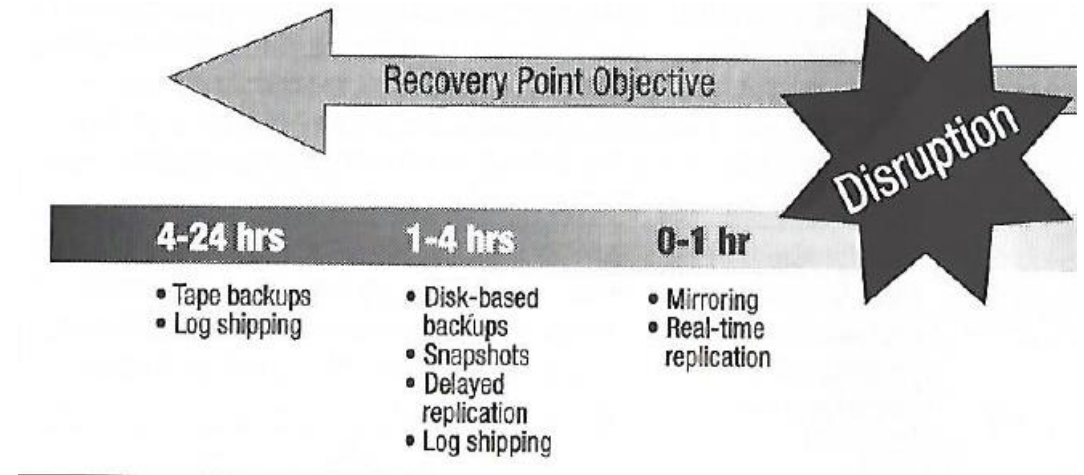
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Contingency Plan Testing	X	X	X
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Alternative Processing Site		X	X
Telecommunications Services		X	X
Information System Backup	X	X	X
Information System Recovery and Reconstitution	X	X	X

CNTL NO.	CONTROL NAME <i>Control Enhancement Name</i>	WITHDRAWN	ASSURANCE	CONTROL BASELINES		
				LOW	MOD	HIGH
CP-1	Contingency Planning Policy and Procedures		X	X	X	X
CP-2	Contingency Plan			X	X	X
CP-2(1)	CONTINGENCY PLAN COORDINATE WITH RELATED PLANS				X	X
CP-2(2)	CONTINGENCY PLAN CAPACITY PLANNING					X
CP-2(3)	CONTINGENCY PLAN RESUME ESSENTIAL MISSIONS / BUSINESS FUNCTIONS				X	X
CP-2(4)	CONTINGENCY PLAN RESUME ALL MISSIONS / BUSINESS FUNCTIONS					X
CP-2(5)	CONTINGENCY PLAN CONTINUE ESSENTIAL MISSIONS / BUSINESS FUNCTIONS					X
CP-2(8)	CONTINGENCY PLAN IDENTIFY CRITICAL ASSETS				X	X
CP-3	Contingency Training		X	X	X	X
CP-3(1)	CONTINGENCY TRAINING SIMULATED EVENTS		X			X
CP-4	Contingency Plan Testing		X	X	X	X
CP-4(1)	CONTINGENCY PLAN TESTING COORDINATE WITH RELATED PLANS		X		X	X
CP-4(2)	CONTINGENCY PLAN TESTING ALTERNATE PROCESSING SITE		X			X
CP-5	Contingency Plan Update	X	Incorporated into CP-2.			
CP-6	Alternate Storage Site				X	X
CP-6(1)	ALTERNATE STORAGE SITE SEPARATION FROM PRIMARY SITE				X	X
CP-6(2)	ALTERNATE STORAGE SITE RECOVERY TIME / POINT OBJECTIVES					X
CP-6(3)	ALTERNATE STORAGE SITE ACCESSIBILITY				X	X
CP-7	Alternate Processing Site				X	X
CP-7(1)	ALTERNATE PROCESSING SITE SEPARATION FROM PRIMARY SITE				X	X
CP-7(2)	ALTERNATE PROCESSING SITE ACCESSIBILITY				X	X
CP-7(3)	ALTERNATE PROCESSING SITE PRIORITY OF SERVICE				X	X
CP-7(4)	ALTERNATE PROCESSING SITE PREPARATION FOR USE					X
CP-7(5)	ALTERNATE PROCESSING SITE EQUIVALENT INFORMATION SECURITY SAFEGUARDS	X	Incorporated into CP-7.			
CP-8	Telecommunications Services				X	X
CP-8(1)	TELECOMMUNICATIONS SERVICES PRIORITY OF SERVICE PROVISIONS				X	X
CP-8(2)	TELECOMMUNICATIONS SERVICES SINGLE POINTS OF FAILURE				X	X
CP-8(3)	TELECOMMUNICATIONS SERVICES SEPARATION OF PRIMARY / ALTERNATE PROVIDERS					X
CP-8(4)	TELECOMMUNICATIONS SERVICES PROVIDER CONTINGENCY PLAN					X
CP-9	Information System Backup		X	X	X	X
CP-9(1)	INFORMATION SYSTEM BACKUP TESTING FOR RELIABILITY / INTEGRITY				X	X
CP-9(2)	INFORMATION SYSTEM BACKUP TEST RESTORATION USING SAMPLING					X
CP-9(3)	INFORMATION SYSTEM BACKUP SEPARATE STORAGE FOR CRITICAL INFORMATION					X
CP-9(4)	INFORMATION SYSTEM BACKUP PROTECTION FROM UNAUTHORIZED MODIFICATION	X	Incorporated into CP-9.			
CP-9(5)	INFORMATION SYSTEM BACKUP TRANSFER TO ALTERNATE STORAGE SITE					X
CP-10	Information System Recovery and Reconstitution		X	X	X	X
CP-10(1)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION CONTINGENCY PLAN TESTING	X	Incorporated into CP-4.			
CP-10(2)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION TRANSACTION RECOVERY				X	X
CP-10(3)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION COMPENSATING SECURITY CONTROLS	X	Addressed by tailoring procedures.			
CP-10(4)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION RESTORE WITHIN TIME PERIOD					X
CP-10(5)	INFORMATION SYSTEM RECOVERY AND RECONSTITUTION FAILOVER CAPABILITY	X	Incorporated into SI-13.			

NIST SP 800-53r4 “[Security and Privacy Controls for Federal Information Systems and Organizations](#)”

Data backup systems and redundancies

- Database shadowing
- Electronic vaulting
- Remote journaling
- Storage area network and hierarchical storage management
- Shared storage
- RAID
- Failover clustering

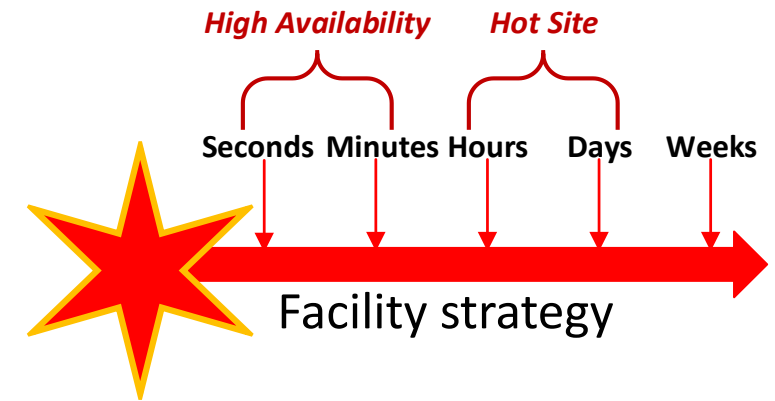


Recovery Options: Location & Backup

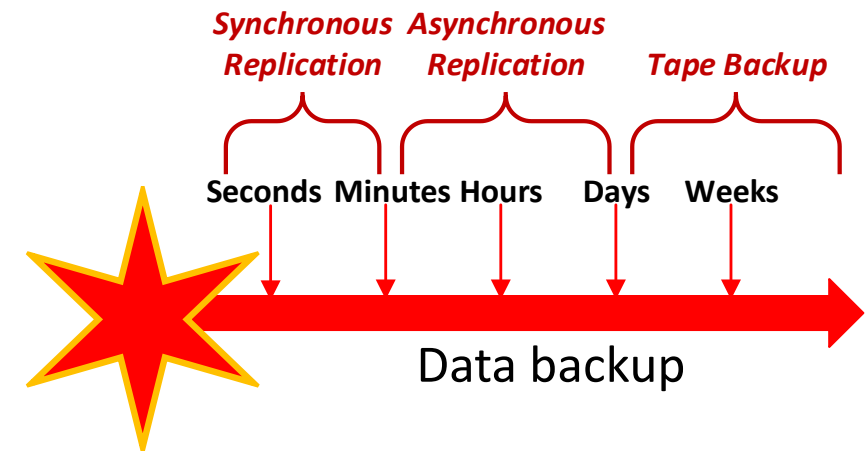
Information System Recovery Priority	Backup / Recovery Strategy
High priority	Backup: Mirrored systems and disc replication Strategy: Hot site \$\$\$
Moderate priority	Backup: Optical backup and WAN/VLAN replication Strategy: Warm or Cold site \$\$
Low priority	Backup: Tape backup Strategy: Cold site \$

[NIST SP 800-34 R1](#)
[Planning Guide for Federal Information Systems](#)

Recovery Time Objective



Recovery Point Objective

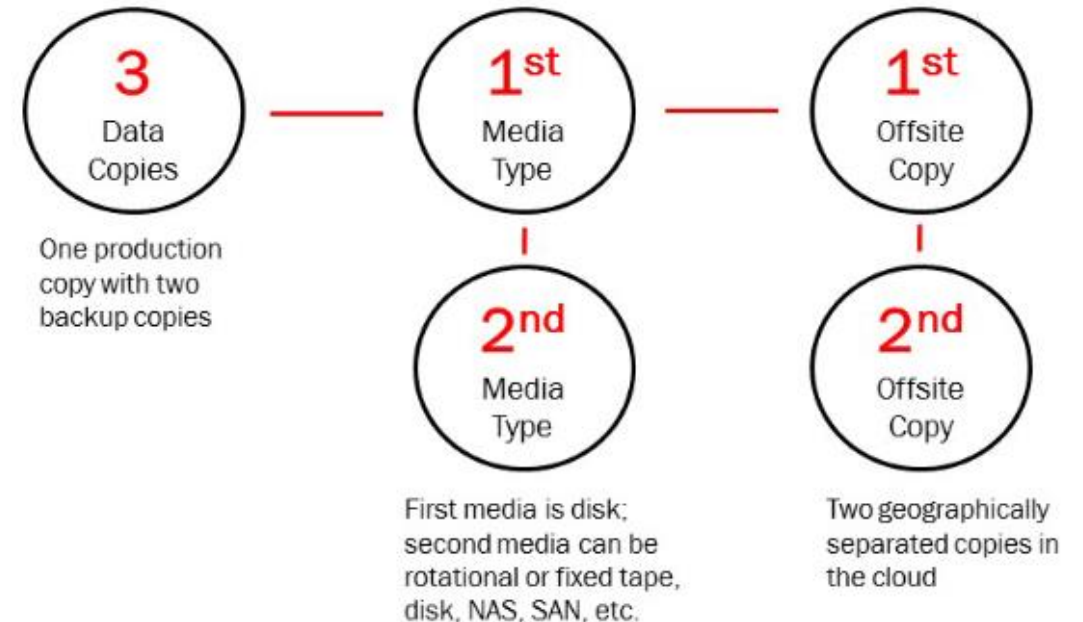


Mitigation – Best Practice

Three-Two-One rule

- Make 3 copies of all mission critical software and corresponding data in 2 different formats (to run on Linux and Windows machines), with 1 copy stored off-site not connected to any network

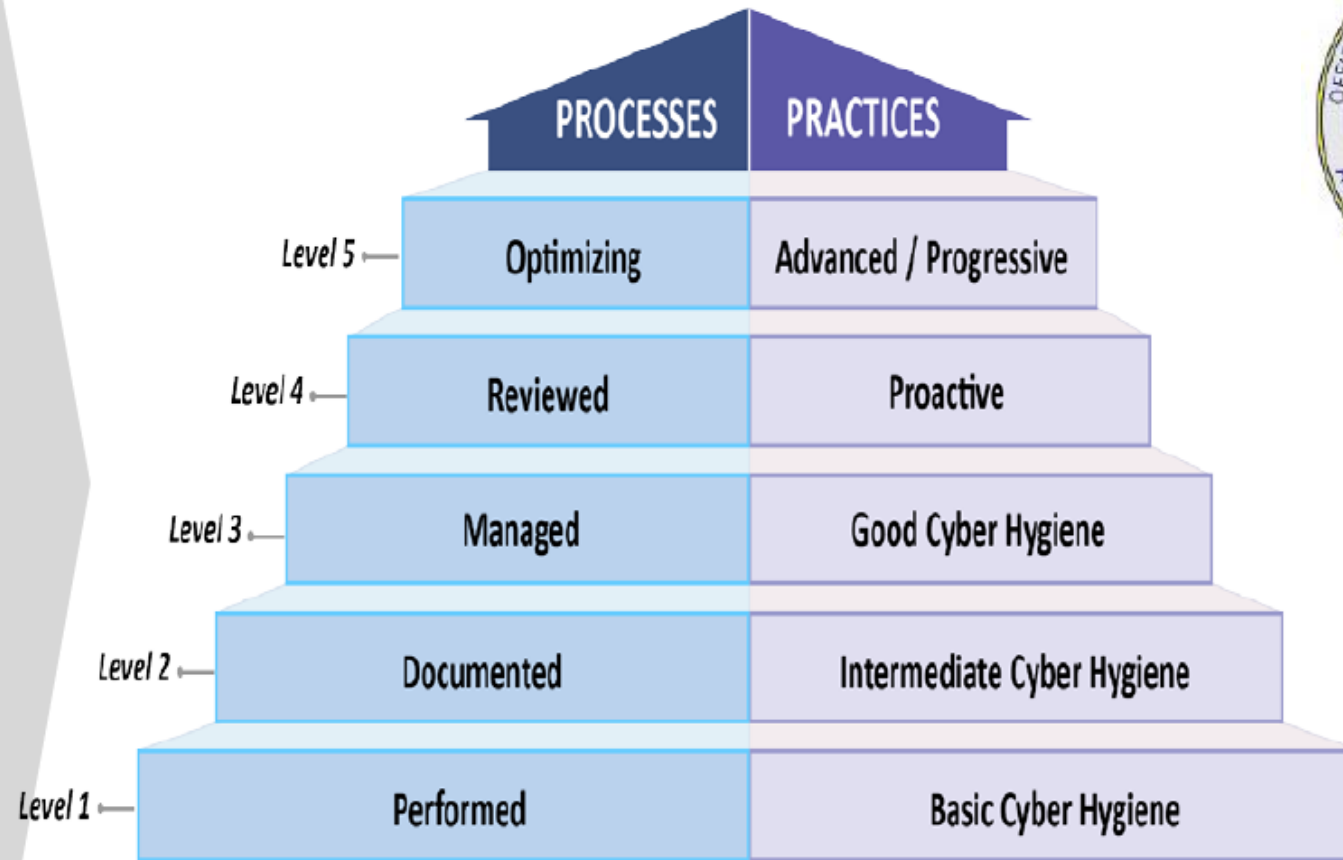
Maersk had 50 copies of their mission critical software and corresponding data – all in the same format, all on the network



Agenda

- ✓ Breakout Groups
 - ✓ Why was Maersk attacked?
 - ✓ Why was NotPetya attack on Maersk successful?
 - ✓ What can companies do to mitigate impacts of cyberattacks on availability?
- ✓ Cyber Security Controls: Contingency Planning
 - ✓ Business Continuity and Disaster Recovery
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