

Michael G. Maldonado

Philadelphia | Pennsylvania | michael.maldonado0001@temple.edu

EDUCATION

Temple University – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

May 2029

Major: Accounting & Management Information Systems | GPA: 3.52

Anticipated CPA Eligibility: May 2030

EXTRACURRICULAR EXPERIENCE

Brother, Alpha Kappa Psi (Professional Fraternity)

February 2026 – Present

Member, Association Information Systems

September 2025 – Present

Parliamentarian, Student Council (Abington Heights High School)

September 2024 – June 2025

Captain, Abington Heights Varsity Boys Soccer Team

September 2024 – November 2024

Member, National Honors Society (Abington Heights High School)

May 2024 – June 2025

Youth Ambassador, Marley's Mission NPO

February 2024

EXPERIENCE

Glen Oak Country Club, Clarks Summit, Pennsylvania

April 2025 – August 2025

Bag Room Attendant

- Provided high-quality guest service by greeting golfers, loading and unloading bags, and ensuring a smooth start to their round
- Communicated professionally with members and guests, answering questions and assisting with any on-course or facility needs
- Maintained an organized bag room and cart staging area, managing member bags, and equipment with accuracy and care.

Montage Mountain Ski Resort, Scranton, Pennsylvania

December 2024 – March 2024

Ski Lift Operator / Attendant

- Operated chairlifts safely and efficiently, assisting guests with loading and unloading while maintaining constant awareness of safety protocols.
- Provided friendly, helpful customer service, answering questions, giving directions, and ensuring guests of all experience levels felt comfortable and supported.
- Responded quickly to lift stoppages and guest incidents, following emergency procedures and coordinating with ski patrol when needed.

No.27 Cafe, Clarks Summit, Pennsylvania

November 2023 – November 2024

Cashier / Shift Lead / Barista

- Handled transactions with accuracy, operating POS systems, processing payments, and balancing cash drawers.
- Delivered friendly, efficient customer service, resolving issues and ensuring a positive guest experience
- Prepared high-quality beverages consistently, while managing drink queues during peak hours, and maintaining smooth workflow under pressure.
- Supervised and supported team members during shifts, assigning tasks, monitoring performance, and ensuring operational flow.

SKILLS

Languages: Advanced/Native proficiency in Spanish