Michael McGoldrick

linkedin.com/in/michaeljmcgoldrick/

Philadelphia | PA | 19146   *267.969.0430 | mikemcgoldrick50@gmail.com*

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2021
MAJOR: Management Information Systems
GPA: 3.53 (In Major)

ACTIVITIES AND AWARDS:
- Member of the Pennsylvania Army National Guard, November 2013 - November 2019
- Award of the Army Reserve Component Overseas Training (ARCOT), June 2019

INFORMATION TECHNOLOGY SKILLS:

CRM Software:	Salesforce
Cloud Infrastructure:	AWS
Software Development:	JavaScript, Node.js, jQuery
Web Development:	HTML, CSS, WordPress
Database Management:	SQL, MySQL

EXPERIENCE:

PHILADELPHIA COMMUNITY CORPS, Philadelphia, PA   May 2021 – Present
Salesforce Developer Intern
- Currently transitioning company CRM platform from HubSpot to Salesforce
- Manage API integrations and web services
- Write SQL queries to update CRM databases while transitioning to Salesforce
- Enhance company WordPress and Shopify websites, and integrate with Salesforce
- Develop workflows and triggers

U.S. ARMY NATIONAL GUARD   November 2013 - November 2019
MOS: 94F - Computer/Detection Systems Repairer
- Led my company communications team where we installed encryption software on radio and mobile computer systems to prepare for missions and convoys
- Troubleshoot faults and perform repairs on military computers and electronic equipment such as secure key loaders (SKLs), radios, night vision goggles, RQ-11 Ravens, etc.
- Oversaw a team of five soldiers as a team-leader to ensure accountability of personnel and gear as well as update soldiers on the current mission and increase morale
- Monitored and answered radio transmissions as the Radio Transmission Operator (RTO). This included requesting medical evacuation and situational and personnel reports
- Received Army Achievement Medal for maintaining and repairing 200+ pieces of electronic equipment while overseas with a team of five soldiers

PHONE REPAIR PHILLY LLC, Philadelphia, PA   September 2016 - Present
General Manager
- Manage and lead employees from three locations to assist in daily operations that are to sell and repair phones, tablets, and computers
- Hire and train new employees
- Repair phones, tablets, and computers (basic repairs to board level/micro-soldering)
- Implemented business process automation solutions such as an inventory tracking system, commission reporting tool, customer database integrations while focusing on improving efficiency within the company