

**EDUCATION**

**Temple University – Fox School of Business**, Philadelphia, PA  
*Bachelor of Business Administration*

**Graduation:** May 2024

**Major:** Management Information Systems | **GPA:** 3.43

**Selected Courses:** Data and Analytics, Web Application Development, User Experience Design, Cloud Architecture

**TECHNICAL SKILLS**

**Web Development:** HTML, JavaScript, CSS  
**Database Management:** SQL  
**Project Management:** Microsoft Word, Excel, PowerPoint

**PROJECTS**

*Web Application Programming Interface, Web Application Development* February 2023 – May 2023

- Created charts with an Image Charts API and JavaScript to showcase demographic information within geographic locations pulled from a second API
- Designed a web page with buttons that retrieve the data set visualizations

**EXPERIENCE**

**INDEPENDENCE BLUE CROSS**, Philadelphia, PA September 2018 – May 2019

*Intern, Human Resources*

- Provided administrative support for the Human Resources department of a health insurance company with over 10,000 employees
- Collaborated with 2 supervisors to recruit interns and employees through event planning and preparation
- Coordinated planning in-person and telephone meetings for department leadership team
- Researched industry trends to compile Excel sheets of applicant information for incoming interns and interviewees

**PECO**, Philadelphia, PA October 2017 – May 2018

*Intern, Reliability*

- Analyzed data for a Philadelphia-area energy company which serves over 1 million electric customers
- Inspected reports of the summary of events to assess power outages and identify cause codes
- Compared outage cause code and description comments to confirm accuracy, improving performance

**RADIAN**, Philadelphia, PA September 2016 – May 2017

*Intern, Enterprise Content Management*

- Managed data processing for a mortgage insurance company which offers specialty services related to mortgage, risk, and real estate
- Organized data and confidential documents to extract information for processing
- Masked data for test cycles and training to protect sensitive information
- Organized Excel spreadsheets to develop training lessons for operators

**SKILLS**

**Languages:** Basic Proficiency in French, Native Proficiency in Spanish

**Certifications:** Google Analytics for Beginners, Bloomberg Market Concepts