

Moath Al Balushi

tur71826@temple.edu

Philadelphia, PA | +1 (267) 918-4180

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Graduation: May 2027

Major: Management Information Systems | GPA: 3.77

Awards: Ministry of Higher Education (Oman) - Fully Funded ESAM Scholarship
Temple University (USA) - Laura Carnell Global Scholarship

ACTIVITIES

Member, Omani Students Association in Philadelphia

October 2022 – Present

Student Ambassador, University of Pennsylvania ELP

January 2023 – April 2023

TECHNICAL SKILLS

Mobile App Development:

Flutter/Dart

Software Development:

Visual Basic, Python

Web Development:

HTML, CSS, PHP, JavaScript, Flask

Database Management:

SQL, Firebase

Server Management:

KVM, Virtualizor, CPanel, OS Templates

PROJECTS

E-commerce Websites Development

- Development of multiple e-commerce websites including LY DEV, PY4G, KNGR, and Oasis Joylight.
- Implemented diverse payment methods utilizing APIs such as Thawani, cryptocurrency, Stripe, and PayPal.

EXPERIENCE

Aramex

July 2024 – Present

Intern,

- Provided comprehensive customer support as a Customer Service Representative, assisting clients with shipment tracking, problem resolution, and general inquiries.
- Employed active listening skills, empathy, and problem-solving techniques to address concerns and find appropriate solutions.
- Turned negative experiences into positive outcomes, retaining customers, and upholding Aramex's commitment to quality service.

Imopvp, Cloud Hosting

2019 – 2021

Founder,

- Founded and managed Imopvp Cloud Hosting, securing over 4000 orders and establishing partnerships with data centers to deliver top-tier server solutions.
- Oversaw service management and troubleshooting, ensuring high efficiency and client satisfaction in a competitive cloud hosting market.

GamesField, Muscat, OM

2020 – 2022

Co-Founder,

- Co-founded and operated GamesField, an online store specializing in gaming products and custom-built gaming PCs, sourcing inventory internationally to ensure competitive pricing and high-quality offerings.
- Managed importation logistics, coordinating with shipping agents to facilitate timely and cost-effective delivery of goods.