Neha John

Huntingdon Valley | PA| nehajohn@temple.edu

EDUCATION

Temple University – Fox School of Business, Philadelphia, PA
Bachelor of Business Administration — May 2028
Major: Management Information Systems | **Minor:** Finance | **GPA:** 3.15

EXPERIENCE

Erickson Senior Living, Warminster, PA — November 2021 – Present
Server
- Deliver customer service to 100+ residents in high-volume dining hall within senior living facility
- Communicate with customers, taking orders and adhering to strict dietary guidelines
- Collaborate with 5+ staff members, including kitchen staff, hostess and bussers to expedite service
- Maintain clean and orderly dining space while following health and safety guidelines

Hollister, Philadelphia, Pa — March 2025 – Present
Ambassador
- Provide customer service by engaging with shoppers and offering assistance at clothing retailer
- Leverage point-of-sale system to process transactions, ensuring register reconciliation at end of shift
- Assist in managing setup and breakdown of store displays to promote seasonal items
- Collaborate with 6+ team members daily to process inventory and organize merchandise

Dairy Queen, Southampton, PA — July 2022 – October 2022
Crew Member
- Prepared food and beverage items for 200+ customers daily at fast food restaurant specializing in dessert items
- Processed cash and credit card payments using point-of-sale system
- Collaborated with 4+ team members per shift to maintain the workflow
- Maintain cleanliness in kitchen to ensure a sanitary environment

LEADERSHIP & ACTIVITIES

Delta Kappa Delta Sorority Inc. — October 2024 – Present
Social Chair and Webmaster
- Plann and organize 10+ social events per semester for cultural interest sorority with 100+ members
- Collaborate with 5 executive board members to organize event attendance and amplify member experience
- Create flyers and video content on Canva to promote campus engagement opportunities through social media
- Capture event photos and leverage assets for advertising and social media purposes.

CERTIFICATIONS

Introduction to Artificial Intelligence (2025), *LinkedIn Learning* — May 2025

SKILLS

Software: Microsoft Word, Excel, PowerPoint, Canva