Philadelphia, PA

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration Graduation: May 2026

Major: Management Information Systems | GPA: 3.34

Awards: Conwell Scholarship

Selected Courses: Web App Development, Data and Analytics, Digital Systems, Intro to

Problem Solving and Programming in Python

ACTIVITIES

Member, Association for Information Systems

February 2024 – Present

TECHNICAL SKILLS

Customer Relationship Management: Salesforce

Software Development: Visual Studio, Basic Python

Project Management: Microsoft 365

EXPERIENCE

Beverage One, Philadelphia, PA

March 2023 – Present

Assistant Manager,

- Assisted in day to day operations and management of the store, including inventory management, customer service, staff supervision, and data analytics
- Managed inventory and supply chain processes, implementing improvements that increased efficiency and reduced costs by 10%.
- Gained hands-on experience with POS systems, inventory management software, and sales data analysis, contributing to efficient store operations.
- Contributed to the development and execution of promotional events and marketing campaigns to attract new customers and retain existing ones
- Participated in analyzation of data regarding sales and profit in order to determine the pricing of products as well as which products should be sold in store
- Led a team of 4+ employees, managing schedules, performance, and team dynamics to ensure smooth store operations.
- Developed training manuals for new hires and maintained detailed sales and inventory reports, enhancing team knowledge and operational transparency.
- Provided top-notch customer service, understanding and addressing customer needs, analogous to gathering and implementing user requirements in software development.

SKILLS

Software: Microsoft Excel, Basic Python Knowledge, Leadership & Team Management, Project Management