

## EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

*Bachelor of Business Administration*

Graduation: April 2025

Major: Management Information Systems | GPA: 3.0

## ACTIVITIES

Member, Temple AIS

August 2023 – Current

## TECHNICAL SKILLS

Software Development: Visual Studio.NET and Java

Web Development: HTML, ASP

Database Management: SQL plus, SQL, PL/SQL

Project Management: Microsoft Project, Microsoft Office

## PROJECTS

*HTML Project, Web Application Development*

January 2022 – May 2022

- Created a comprehensive website for an original imaginary business using HTML and CSS.
- Implemented navigation, forms, and tables while adhering to best practices.
- Designed visually appealing layouts with effective use of colors

*Dynamic Chart using Web APIs, Web Application Development*

January 2022 – May 2022

- Developed a dynamic, web-based chart using the Image Charts API and data from a chosen API source.
- Utilized JavaScript to retrieve, shape, and present data in a visually meaningful way.
- Ensured graphical integrity, minimized complexity, and followed principles of data visualization.

## EXPERIENCE

Raymor and Flanigan, Quakertown, PA

March 2022 – July 2022

*Customer Care Representative,*

- Consistently provided genuine, friendly, personable, and professional service to over 100 customers weekly at one of the largest furniture retailers in the US
- Handled multiple responsibilities and balanced customer priorities effectively.

Best Buy, Quakertown, PA

November 2018 – April 2020

*Sales Associate,*

- Provided technical support and ensured customer satisfaction through exceptional service at an electronic retailer serving over 500 customers weekly
- Assisted customers in finding products, answering questions, and processing orders

## SKILLS

Languages: Spanish - Intermediate