Olivia J. Castillo

Flemington | NJ | 08822 | 201-XXX-XXXX

EDUCATION

Temple University – Fox School of Business, Philadelphia, PABachelor of Business AdministrationGraduation: May 2024Major: Management Information Systems | GPA: 3.92Honors: University Honors Program, Fox Honors ProgramAwards: Dennis Alter Honors Scholars AwardDean's List: Fall 2020, Spring 2021, Spring 2022, Fall 2022, Spring 2023

ACTIVITIES

Member, Association for Information Systems **Member**, Fox Business Honors Student Association

EXPERIENCE

ACCENTURE, Philadelphia, PA *Tech Architecture Analyst*

- Assisted in the project management of 8 active mergers and acquisitions for a leading global pharmaceutical company, tracking project progress that impacts over 2,000 users
- Drafted and presented key deliverable outcomes to client managers and directors, helping to drive resolution of 10 major risks and issues
- Collaborated with stakeholders to create 3 Power BI dashboards to illustrate trends and determine business decisions

RESNICK ACADEMIC SUPPORT CENTER, Philadelphia, PA *Subject Tutor*

- Provide quality, structured review of course material in a variety of subject areas to 15 studentathletes at Temple University
- Assist student-athletes in improving content knowledge, study skills, and confidence in subject matter through one-on-one weekly meetings
- Develop plans with students to ensure their understanding in topics such as information systems, accounting, financial management, and statistical business analysis

IBM ACCELERATE, Remote

Client Engineering & Technical Sales

- Created an intelligent chatbot solution using IBM's Watson Assistant to improve the way customers and companies interact
- Participated in weekly interactive trainings to develop technical and foundational skills needed in client engineering and sales roles
- Communicated with 4 mentors to gain insight on career exploration and development

SKILLS

Software: Microsoft Excel, Microsoft Power BI, Tableau, AWS, Figma Web Development: HTML, CSS, JavaScript Database Management: SQL, NoSQL Certifications: Google Analytics Individual Qualification, Google, January 2022 Cybersecurity Fundamentals, IBM SkillsBuild for Students

June 2023 _ August 2023

January 2022 – Present

August 2021 – Present

August 2022 – Present

June 2022 – August 2022

June 2023 – August 2023

Amount 2022 Dec