

EDUCATION

TEMPLE UNIVERSITY - FOX SCHOOL OF BUSINESS- Philadelphia, PA

Bachelor of Business Administration

Graduation: May 2025

Major: Management Information System

Awards: Dean's list (BUCKS COUNTY COMMUNITY COLLEGE) Spring 2022

ACTIVITIES

Member, Association for Information Systems

September 2023 - Present

- Engage in weekly meetings, contributing innovative ideas and valuable insights to propel the organization's projects and initiatives forward

EXPERIENCE

AIRLINE HYDRAULICS, BRISTOL, PA

March 2022 - Present

Warehouse Associate

- Streamline order fulfillment by assembling supplies, verifying accuracy, and promptly preparing orders for shipping or pickup, achieving 99.7% accuracy and 98% on-time delivery
- Identify and execute process improvements, reduce processing time by 15%, and lower operational costs by 12% to enhance overall efficiency
- Respond promptly to inquiries, adeptly resolve issues, and assist with order pickups when needed, maintaining a 98% customer satisfaction rate over time
- Leverage exceptional organizational skills to craft visually captivating product displays, driving a 20% increase in customer engagement and substantial sales growth

ESTEE LAUDER PALC, BRISTOL, PA

September 2019 - January 2021

Quality Assurance

- Collaborated closely with the production supervisor to efficiently oversee quality and quantity of merchandise on a production line, ensuring seamless workflow and meeting daily production targets
- Showed adaptability by smoothly shifting between roles in an industrial assembly operation, ensuring continuous production and boosting overall productivity by 10%
- Collaborated closely with team members at different assembly line stations to optimize processes, resulting in a 20% improvement in production speed and a 98% accuracy rate
- Performed detailed product inspections, labeling with specific codes and quantities, achieving a 15% inventory discrepancy reduction and ensuring quality compliance

TECHNICAL SKILLS

Software Development: Visual Studio.NET, Java, Salesforce, and AutoCAD

Web Development: HTML

Project Management: Microsoft Office

ADDITIONAL SKILLS

Languages: Advanced proficiency in Gujarati