

EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Graduation: May 2026

Major: Management Information System | **GPA:** 3.89

Awards: Dean’s List: Fall 2022 – Present

Selected Courses: Digital Systems, Statistical Business Analytics, Data Analytics, Web Applications, Cloud Architecture, User Experience, Data Science, Macroeconomics

TECHNICAL SKILLS

Analysis: Tableau

Software Development: Visual Studio, JavaScript, Python

Web Development: AWS, Figma

Database Management: MySQL Workbench

Project Management: Microsoft Word, Excel, PowerPoint

PROJECT EXPERIENCE

Website Development, User Experience

October 2024

Team Member

- Collaborate with a team of 3 to design a new 3-page website using Figma for a personal training company
- Create an accessible and engaging user experience to increase client base and overall sales for business

EXPERIENCE

K&G FASHION SUPERSTORE, Philadelphia, PA

October 2022 – May 2023

Sale Associate

- Provided customer service by welcoming 100+ guest weekly into an affordable clothing retailer
- Assisted customers by identifying needs to recommend products based on client preferences
- Communicated company procedures, notifying customers of return and exchange policies

CAMPAIGN FOR WORKING FAMILIES, Philadelphia, PA

January 2022 – February 2022

Volunteer

- Supported tax preparation processing for low-income families through a non-profit organization
- Organized and recorded financial information and confidential documents to assist accountant.
- Collaborated with peers to problem solve challenging and unique tax situations

KUMO SUSHI, New Milford, CT

June 2021 – August 2021

Server

- Developed relationships with new and returning customers, resulting in customer loyalty for a casual sushi restaurant
- Handled the POS system to process orders in a quick and efficient manner
- Resolved customer concerns by accommodating individual needs, leading to a high customer satisfaction rate
- Guided new employees through daily routine, assuring employee performance matches restaurant standards

ACTIVITIES

Member, Association for Information Systems (AIS)

October 2023 – Present

Member, Distributive Education Clubs of America (DECA)

September 2021 – June 2022

SKILLS

Languages: Native Proficiency in Mandarin

Certifications: Microsoft Certified Specialist for Microsoft Excel 2016, PA licensed Life Insurance Agent