

**EDUCATION**

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration* Graduation: January 2022  
Major: Management Information Systems | Minor: Economics | GPA: 3.5  
Dean’s List: Fall 2019 – Fall 2020  
Selected Courses: Cloud Architecture, Data Analytics, Web Services Programming, User Experience Design, Enterprise Cyber Security

**ACTIVITIES**

**Treasurer**, Temple Young Americans for Freedom September 2020 – May 2021  
**STAR Coordinator**, Temple Young Americans for Freedom September 2020 – May 2021

**TECHNICAL SKILLS**

Analysis:	Microsoft Power BI
Software Development:	Visual Studio.NET and Java
Web Development:	HTML, Salesforce, WordPress, Wix
Database Management:	MySQL, MongoDB
Project Management:	Monday.com, Wrike
Mobile Device Management:	Microsoft Intune, AirWatch
IT Service Management:	BMC Track-It, Fresh Service

**EXPERIENCE**

Allan Myers, Worcester, Pennsylvania May 2018 – Present  
*Support Technician, Information Technology Service Desk* *May 2018 to April 2022*

- Allan Myers is the mid-Atlantic region’s largest heavy civil contractor, Allan Myers is also a large supplier of asphalt and aggregate products throughout Southeastern Pennsylvania, Maryland, Delaware, and Virginia.
- As a Support Technician my mission was to provide on call remote and field technical support. Technical support at Allan Myers included troubleshooting a wide variety of mobile and desktop hardware and software issues.
- I am skilled in troubleshooting Office 365 issues including Active Directory and Intune Mobile Device Management. I have also worked to troubleshooting issues with our construction CRM CMIC.