

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2022
Major: Management Information Systems
GPA: 3.73

ACTIVITIES & AWARDS:

- Internal VP & Webmistress, Alpha Sigma Rho Inc., December 2021 – Present
- Director of Events, Association of Information Systems, May 2021 – May 2022
- Recipient, MIS Professional and Academic Award, MIS Department, May 2020
- Director of Members Relations, Ascend, January 2019 – May 2021
- Recipient, IT Leaders Scholarship, MIS Department, May 2019

INFORMATION TECHNOLOGY SKILLS

Data Visualization:	Tableau Workbench
Database Management:	SQL, MySQL, MongoDB
Web Development:	Javascript, JQuery, AJAX, JSON, HTML, CSS, Node.js
Cloud Infrastructure:	Amazon Web Services (AWS)

EXPERIENCE:

Deloitte & Touche LLP, Philadelphia, PA June 2022 – August 2022

IT & Specialized Assurance, Risk & Financial Advisory

- Collaborated in cross-functional teams to streamline efficient work and communication across all stakeholders
- Analyzed risk through sampling data to ensure control metrics were complete and accurate according to organizational and regulatory standards
- Identified exceptions throughout client IT infrastructure to predict and mitigate future risk
- Facilitated client meetings to understand scope of work, organize processes, and ensure proper communication of all stakeholders

Temple University, Philadelphia, PA June 2020 - Present

MIS PRO Ambassador, MIS Department

- Aid a body of 400+ MIS Students with graduation requirements through coordinating workshops and hosting office hours about the PRO Program, a points system implemented by the department
- Assist students in creating e-portfolios and PRO points plans to satisfy graduation requirements
- Aid in research with faculty of student performance relative to the PRO point system to create improved processes and tools

June 2020 – Present

Information Technology Assistant, MIS Department

- Collaborate in facilitating a weekly Introductory Digital Systems class of 120 students to teach topics such as Salesforce, JavaScript, HTML, and CSS
- Provide additional support to students by hosting office hours and review sessions of class materials
- Communicate student performance to instructor by evaluating scores of in-class activities and assignments

August 2019 – Present

SKILLS & CERTIFICATES:

- IMA Data Analytics & Visualization Fundamental Certificate, August 2020
- Vietnamese, native