SAHED SHAKIB

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EDUCATION
Temple University – Fox School of Business, Philadelphia, PA
Bachelor of Management Information System   Graduation: May 2026
Major: Management Information Systems

ACTIVITIES
Member, Association of Information Systems (AIS)   September 2024 – Present

Experience

Saffron Patch, PA   **September 2018 - Present**
Manager
- Certified employer
- Enforced customer service standards and resolved customer problems to uphold quality service.
- Monitored staff performance and resolved issues.
- Exercised good judgment and decision-making in escalating concerns and resolving issues.

Catering
Catered In: (Licensed Caterer for Saffron Patch)
- Penn Medicine
- Spark
- Pennsylvania convention center

Waiter
- Managed multiple tables simultaneously, resolved customer complaints, utilized sales skills to recommend popular and high-margin menu items resulting in profit

Cashier
- Processed transactions quickly and accurately, assisted with restocking and organizing merchandise

Gigs
- Independent contractor of **Grubhub, DoorDash, Uber, Instacart.**

TECHNICAL SKILLS**:**

Programming Languages: CSS (basic), HTML (basic),

Database Management: Salesforce, Managing Business Google Account, Web Development

Project Management: Microsoft Word, PowerPoint, Excel

Day Trader: Utilized **Robinhood**, **WeBull**, **Oando** to trade Stocks, Currency's and Crypto