Graduation: Month 2025

Union | New Jersey | 07083 | 908-416-3479

EDUCATION

Temple University – Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Major: Human Resource Management and Management Information Systems | GPA: 3.04 Selected Courses: Macroeconomics, Honors Business Seminar, Honors Management Information Systems, Honors Leadership and Organizational Management and Legal Environment of Business

ACTIVITIES

Belonging Coordinator, Society for Human Resource ManagementNovember 2021 – presentHonors Ambassadors, Honors CollegeNovember 2021 – presentMember, Fox Business Honors Student AssociationAugust 2021 – present

EXPERIENCE

Applebee's, Union, New Jersey June 2021 – present *Host/Food Runner*

- Played a vital role in creating a seamless customer experience for guests, while always keeping a calm composure in a fast-paced food service environment.
- Oversaw front end of restaurant serving as the customers' first interaction.
- Effective communication skills, and strong interpersonal and conflict resolution skills as a liaison between servers and patrons.
- Implemented COVID-19 guidelines for restaurant and cleaned restrooms.
- Ensured patrons received the highest quality of food and oversaw any complaints or inquiries that arose.

Aerie, Elizabeth, New Jersey

June 2019 – August 2020

Brand Ambassador

- Worked closely with customers to decide their needs, answered their questions about Aerie apparel and made recommendations for them
- Maintained and organized an aesthetically pleasing salesroom floor, while engaging with and providing sales support for customers
- Worked alongside team to efficiently solve problems that arose during shifts
- Handled cash and credit transactions and promoted rewards program

SKILLS

Software: Google Suite, Microsoft Word, PowerPoint, Photoshop, and Adobe Illustrator **Certifications:**

Google Analytics Individual Qualification