# **Shah Saad**

Lansdale | PA | <a href="mailto:shah.saad@temple.edu">shah.saad@temple.edu</a>

#### **EDUCATION**

Temple University – Fox School of Business, Philadelphia, PA

**Bachelor of Business Administration** 

May 2027

Major: Management Information Systems | GPA: 3.6

#### **EXTRACURRICULAR EXPERIENCE**

Social Media Chair, Temple University Muslim Student Association

May 2024 – Present

Logistics Coordinator, Muslim Interscholastic Tournament Philadelphia

September 2023 – Present

#### **EXPERIENCE**

CVS Pharmacy Inc., Lansdale, PA

August 2023 – Present

## Sales Associate

- Maintain an orderly and organized retail environment, leading to a 15% increase in customer satisfaction as measured by feedback surveys.
- Manage retail checkout operations, guaranteeing precise transaction processing and cash drawer reconciliation, achieving a 99.9% accuracy rate and reducing discrepancies by 20%.
- Advise consumers, actively listening to needs and proposing products that meet preferences, resulting in 30% upselling and an average of \$500 in additional revenue weekly.

# CAIR Philadelphia, Philadelphia, PA

September 2022 – Present

## **Voter Engagement Data Coordinator**

- Contact over 1,000 prospective voters regarding their admission status, ensuring nonpartisan communications and guidance using specialized software, achieving a follow-up success rate of 85%.
- Employ CRM systems to preserve records of voter interactions, subsequently structure the data into spreadsheets for detailed analysis, improving data accuracy by 30%.
- Collaborate with cross-functional teams to efficiently handle data and using software to promote overall voter involvement and awareness, leading to a 20% increase in voter registration.

# **CERTIFICATIONS**

Introduction into Artificial Intelligence, Linkedin HTML Essential Training, Linkedin

April 2024

April 2024

### **SKILLS**

Software: Sales Force, Visual Studio Code, Microsoft Word, Excel, PowerPoint, and Adobe Express

Programming: JavaScript and HTML

Languages: Fluent Bengali, Conversational Japanese