

EDUCATION

TEMPLE UNIVERSITY- Fox School of Business, Philadelphia, PA

Bachelor of Business Administration

Major: Management Information Systems | GPA: 3.0

Selected Courses: Data Analytics, Web Development, Digital Systems, Business Communications, Human Resources Management, Data Science, Managerial Accounting Cloud Architecture, Web Service Programming, Lead Global Digital Projects, Cybersecurity

TECHNICAL SKILLS

Analysis:	AWS, Azure Salesforce, Decision Tree
Software Development:	Visual Studio, JavaScript, Adobe Creative Cloud
Web Development:	HTML/CSS, Python, WordPress, SharePoint 2019, Microsoft PowerApps
Database Management:	MySQL, NO SQL, JSON, MongoDB, ETL, Relational Database
Data Engineering:	Data Pipelines, ETL Processes, Data Modeling, Data Integration
Project Management:	Monday, Microsoft Office, Asana, Jira, Agile and Scrum methodologies

PROJECTS

- Migrated a SharePoint 2019 site to Power Automate and PowerApps in a cloud environment at Fulton Bank.
- Developed automated workflows and applications, boosting efficiency and user experience.
- Troubleshoot issues and collaborated with the team to ensure a seamless transition.
- Developed a predictive model using Decision Tree analysis on an open dataset.
- Selected dataset, preprocessed data, and implemented Decision Tree for accurate predictions.
- Identified key variables through feature importance analysis to enhance model performance.
- Utilized Agile methodology and the Scrum framework during a class project.

EXPERIENCE

TEMPLE UNIVERSITY, Philadelphia, PA

August 2023 – Present

Information Technology Assistant

- Organized materials for a data science course with a focus on data processing and analysis techniques.
- Offered 20+ students academic support by reviewing course material outside of allotted class hours.
- Provide set office hours to enhance student knowledge retention and understanding.

SCRUBHAVEN, Philadelphia, PA

February 2024 – Present

Operations Manager

- Analyzed sales and inventory reports to optimize stock levels and improve product availability.
- Streamlined store operations to boost workflow efficiency and overall customer satisfaction.
- Directed invoicing processes to ensure accuracy, timely payments, and proper financial maintenance records.

FULTON BANK, Lancaster, PA

May 2024 – August 2024

IT Solutions Development Intern

- Managed SharePoint Remedyforce tickets to ensure timely resolution and high customer satisfaction for a leading financial institution across the Philadelphia tri-state area.
- Maintained and troubleshoot SharePoint 2019 version internal sites of the organization.
- Streamlined transitions from SharePoint Online to PowerApps and Power Automate.
- Crafted and enhanced Nintex workflows and Power Automate flows to increase user efficiency.

Language: Native Proficiency in Malayalam