Syed A. Shah

Upper Darby | PA | 19082 | azhar.sh18@gmail.com   *267-244-5314*

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Management Information Systems, Expected Graduation: May 2023
Major: Management Information Systems
DELAWARE COUNTY COMMUNITY COLLEGE
Associate of Business Administration, Graduation Date: Dec 2020
Major: Business Administration
Overall GPA: 3.79 | Presidents Honor List: Fall 2019 – Fall 2020

SELECTED COURSES:
Intro to Information Technology, Digital Systems, Cloud Architecture, Business Communication, Web Applications, Data and Analytics, UX Design

ACTIVITIES AND AWARDS:
- Merit Based Scholarship, January 2021 - Present
- Presidents Honor List during all four semesters at DCCC, Fall 2019 - Fall 2020
- Deloitte Technology Consulting Virtual Internship Certificate

INFORMATION SYSTEMS PROJECTS:
- Created a prototype for Pennsylvania Turnpike Commission to help identify toll data by moving their system to Cloud Native technologies using AWS.
- Created a website using WordPress to help a local business with advertisement.
- Created Salesforce pitches and meetings to make the business process manageable and scalable.
- Used Customer Relationship Management (CRM) for a Max Lab project to track and ensure effective communication with customers.

EXPERIENCE: Baker Tilly, Pennsylvania, PA   Nov 2020 – May 2021
Client Service Representative
- Provided technical support to individuals in the Navajo Nation when application challenges arise
- Assisted with confidential client registration in the Navajo Nation Data Base
- Communicated with 100+ individuals to identify errors and assist clients to resolve issues

Upper Darby Family Pharmacy, Pennsylvania, PA   September 2018 - Present
Pharmacist Technician
- Fill 80+ prescriptions daily and provide medication for ill patients with 100% accuracy
- Create monthly Excel spreadsheets for expired medications to return
- Enter prescriptions into the pharmaceutical database to bill the insurance companies

SKILLS & LANGUAGES:
- JavaScript
- SQL
- AWS
- WordPress
- Microsoft Office
- Pashto - conversational