

Upper Darby | PA | 19082 | 267-366-9475

## EDUCATION

TEMPLE UNIVERSITY- Fox School of Business, Philadelphia, PA

*Bachelor of Business Administration*

Graduation: Dec 2024

Major: Management Information Systems (MIS)

DELAWARE COUNTY COMMUNITY COLLAGE, Media, PA

*Associate in science*

Graduation: August 2022

Major: Business Administration | GPA: 3.37

Honors: President's Honor list: fall 2020

Dean's list: Spring 2020

## TECHNICAL SKILLS

Software Development: Visual Studio.NET

Web Development: HTML, CSS, JavaScript, Node.js, Figma, Bootstrap

Database Management: MySQL

Microsoft Office: Excel, Word, PowerPoint

## EXPERIENCE

Fox School of Business – Temple University, Philadelphia, PA

August 2023 - Present

### *Information Technology Assistant*

- Maintained organized records and documentation for efficient tracking of student worker hours.
- Delivered daily support to students and staff, addressing their needs promptly and ensuring a seamless experience.
- Collaborated with faculty members, offering valuable assistance, and contributing to the smooth functioning of academic activities.

***Insider***

- Provided customer service and order making at Papa John's, an American pizza restaurant chain.
- Trained new hires according to health and sanitation regulations of Papa John's.
- Increased ability to apply accurate, effective, and timely support to increase productivity of workers.
- Maintained effective relationships with others to encourage and support the team.

**COURSEWORK**

***Data and Analytics***

- Learned to navigate and query relational and NoSQL databases to facilitate application development.

***Web Application Development***

- Learned to create web-based applications with the use of loops, arrays, conditional statements, data validation and making API calls.

***User Experience Design***

- Learned to make user experience with usability and design principles.
- Built several designs with Figma.

***Cloud Architecture***

- Learned how to design and build cloud-based network infrastructures for deploying applications securely.
- Created and deployed RESTful API for consumption with fault-tolerance.

***Web Service Programming***

- Created and deployed complete, end-to-end web-based applications.
- Designed and Built complex RESTful APIs.
- Created applications that consume and integrate multiple APIs to create a seamless user experience.

**SKILLS**

- Languages: Punjabi / Native Proficiency
- Hindi / Advanced